

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Over the last year, Arlington County has continued to implement programs and activities to achieve the goals and objectives described in its 2022-2026 Consolidated Plan. Arlington's Consolidated Plan outlines the County's housing and community development funding priorities, including the Community Development Fund, which is comprised of Community Development Block Grant (CDBG) program as well as other federal, state and local sources such as the Community Services Block Grant (CSBG) and Affordable Housing Investment Fund (AHIF) Housing Services funds. Highlights for the four priority areas are described below.

The FY 2023 (program year 2022) CAPER Citizen Summary describes FY 2023 Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), Community Services Block Grant (CSBG) and Affordable Housing Investment Fund (AHIF) Housing Services projects, and includes provider names, allocation, outcome measures and actual accomplishments.

A major accomplishment from FY 2023 (program year 2022) was the completion and lease up of Terwilliger Place Apartments and Cadence Apartments, both of which were partially funded with CDBG and/or HOME funds. These projects added net 257 committed affordable units (CAFs) to the County's affordable housing portfolio, including 22 HOME units and 86 CDBG units. These projects are reported throughout this CAPER.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0		0	8	
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Rental units constructed	Household Housing Unit	250	0	0.00%	50	108	216.00%
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Rental units rehabilitated	Household Housing Unit	600	62	10.33%	50	52	104.00%
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	75	33	44.00%	15	15	100.00%
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	150	39	26.00%	23	27	117.39%
Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Housing for Homeless added	Household Housing Unit	0	0				

Create and sustain affordable housing	Affordable Housing	CDBG: \$ / HOME: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Foster vibrant and sustainable neighborhoods	Affordable Housing Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				
Foster vibrant and sustainable neighborhoods	Affordable Housing Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	13200	4086	30.95%	3295	1971	59.82%
Promote healthy and self-sufficient families	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	6125	4942	80.69%	1952	2850	146.00%
Promote healthy and self-sufficient families	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	0	0		0	0	
Promote healthy and self-sufficient families	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	125	107	85.60%	68	70	102.94%
Promote healthy and self-sufficient families	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	150	145	96.67%	102	51	50.00%

Stabilize families at risk of homelessness	Homeless	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	331		0	0	
Stabilize families at risk of homelessness	Homeless	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	550	927	168.55%	490	454	92.65%
Stabilize families at risk of homelessness	Homeless	CDBG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	250	637	254.80%	209	430	205.74%
Stabilize families at risk of homelessness	Homeless	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	600	981	163.50%	330	572	173.33%
Stabilize families at risk of homelessness	Homeless	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
Stabilize families at risk of homelessness	Homeless	CDBG: \$	Homelessness Prevention	Persons Assisted	3600	4142	115.06%	2000	2282	114.10%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan,

giving special attention to the highest priority activities identified.

Highlights about how priorities and objectives are addressed through FY 2023 programs are as follows:

Goal 1: Create and sustain affordable housing.

- EcoAction provided energy and water efficiency improvements to 52 multifamily units and reduced energy usage by approximately 3%.
- Rebuilding Together provided maintenance and repairs to 15 units occupied by low and very low-income homeowners and 2 group homes that house 8 individuals with disabilities.
- MIPAP supported 14 first-time homebuyers with down payment and closing cost assistance.
- In County FY 2023, the renovation and construction of the Cadence Apartments was completed. CDBG funds were used to assist in the acquisition of real property in the Buckingham neighborhood and HOME funds were used to support the development and construction of the Cadence Apartments (97 units), providing affordable housing for households ranging from 50% to 70% AMI. Total project costs were a little over \$49.5M, including \$2.05M in CDBG and \$2.3M in HOME. The property was under construction from summer of 2020 until the winter of 2022-2023 and finalized lease up in spring of 2023.
- In County FY 2023, the renovation and construction of Terwillinger Place Apartments was completed, which included a total of 160 income-restricted units, 11 of which are HOME units. The total project cost was a little over \$77M, of which \$2.445M was HOME funds. This property was under construction from summer of 2020 until fall of 2022 and finalized lease up in the spring of 2023.

Goal 2: Promote healthy and self-sufficient families.

- Four programs - Wacif, EDG Microenterprise, LEDC Small Business, and NVFS Escala - supported low- and moderate-income entrepreneurs with small business development services, leading to 51 businesses assisted and 70 jobs created or retained.
- AHC's Project Discovery, Aspire, BUGATA's Buckingham Youth Brigade, CiS of NOVA, Edu Futuro, and Liberty's Promise served 769 students through after-school enrichment, mentoring, college and career readiness, internships and more.
- Three programs, including Ayuda, Just Neighbors and Legal Aid Justice Center, provided legal services, information and outreach to 198 immigrants.
- AASP and Culpepper Garden enrolled 134 seniors in programs targeted towards increasing technology access and training.
- Arlington Employment Center enrolled 49 individuals in the Child Development Associates (CDA) program to address the County's

childcare shortage and 19 completed the training program.

Goal 3: Stabilize families at risk of homelessness.

- ASPAN/Path Forward provided supportive housing to 8 individuals at risk of homelessness.
- AHC Eviction Prevention Program prevented 323 families from being evicted.
- Friends of Guesthouse assisted 4 formerly incarcerated women with supportive services which enabled them to transition back into society.

Goal 4: Foster vibrant and sustainable neighborhoods.

- County staff conducted 36 educational workshops, providing education for over 441 residents on landlord-tenant rights and responsibilities, fair housing, property maintenance, and homeownership. Over 718 residents attended community fairs.
- Neighborhood cleanup events took place in Green Valley and Arlington Mill neighborhoods, where 480 residents participated.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME
White	478	6
Black or African American	577	7
Asian	79	3
American Indian or American Native	25	0
Native Hawaiian or Other Pacific Islander	2	1
Total	1,161	17
Hispanic	1,052	7
Not Hispanic	764	15

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The following CDBG activities were reported in the Race and Ethnicity table: 1531, 1530, 1529, 1527, 1526, 1525, 1522, 1521, 1520, 1519, 1518, 1517, 1516, 1515, 1514, 1513, 1512, 1511, 1510, 1509, 1444, 1443. The table includes activity accomplishment data for County FY 2023 for all activities reporting race and ethnicity data. The table does not include an "Other Multiracial" option, which is included in the activity reporting screens, so there are 655 CDBG beneficiaries and 5 HOME beneficiaries that were served during the year that are not accounted for in the table.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	3,828,399	1,995,996
HOME	public - federal	4,063,658	122,237

Table 3 - Resources Made Available

Narrative

Arlington expended \$1,608,481 in CDBG and \$122,237 in HOME funding in program year 2022 on grant programs and planning and administration costs.

County FY 2023 (program year 2022) Community Development Fund Grants Expenditure Summary

- CDBG, Entitlement and Program Income: \$1,608,481
- CDBG, Planning and Admin: \$387,515
- HOME, Planning and Admin: \$ 122,237
- CSBG, including state CSBG-TANF: \$ 337,848
- AHIF Housing Services: \$186,084
- **TOTAL: \$2,642,165**

While the Terwilliger Place Apartments (American Legion - Activity ID 1443) and Cadence Apartments (Activity ID 1444) did not expend funding, the projects were leased up and activities were completed during County FY 2023. Total funding for these projects included:

- Cadence Apartments (Activity ID 1443): \$2.05M in CDBG and \$2.3M in HOME
- Terwilliger Place Apartments (American Legion - Activity ID 1444): \$2.445M in HOME

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Arlington County	98		Entire County
BUCKINGHAM NEIGHBORHOOD STRATEGY AREA	1		Outreach activities were conducted in the Buckingham neighborhood
NAUCK NEIGHBORHOOD STRATEGY AREA	1		Outreach activities and a cleanup were held in the Green Valley/Nauck neighborhood

Table 4 – Identify the geographic distribution and location of investments

Narrative

While Arlington continues to have low-mod census tracts and neighborhoods, programs and services are increasingly offered County-wide to eligible residents. As a geographically small location in an urban setting, many residents are able to benefit from community assets, regardless of their economic status or physical location. For example, an estimated 95% of County residents live within 1 mile of public transit and Arlington County schools are consistently ranked as among the best in the country. Approximately 2% of CDBG funding is targeted to the Buckingham and Green Valley (formerly Nauck) neighborhoods, specifically with outreach activities.

Housing. The County combines its HOME and CDBG funds with state and local resources, including the local Affordable Housing Investment Fund (AHIF), for new construction, acquisition, and/or rehabilitation projects to preserve and improve the supply of affordable housing throughout the County. For example, in County FY 2023, Terwilliger Place (160 total units, 11 HOME units) and Cadence Apartments (97 units, 11 HOME units) came online in geographically diverse areas of the County. Terwilliger Place is located in the transit dense Virginia Square neighborhood, which is situated in the Rosslyn-Ballston corridor. Cadence Apartments is located in the Buckingham neighborhood, just south of Ballston next to Rt. 50, which is a low-medium residentially zoned neighborhood. The County uses planning and zoning tools, such as its General Land Use Plan and area plans, to encourage and incentivize affordable housing in specific locations throughout the County.

Economic self-sufficiency and well-being. Priority self-sufficiency and well-being areas include financial literacy, workforce training and development, small business development, and programs that reduce barriers to employment. Programs in these areas were offered County-wide to income-eligible residents, and care is taken to provide programming that is accessible to residents regardless of their neighborhood.

Public services. Public service needs range from after-school programs for low and moderate income youth, to housing counseling for potential homebuyers, to job training for County residents. In County FY 2023, several programs focused on digital access, particularly for seniors. Successful neighborhood cleanups were held in the Green Valley and Arlington Mill neighborhoods.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Arlington leverages additional private, state and local resources to support federally-funded programs and activities. In County FY 2023 (program year 2022), the County leveraged \$337,848 in state CSBG and CSBG-TANF funds as well as \$186,084 in Affordable Housing Investment Fund (AHIF Housing Services) funds to support public service housing and community development programs and housing services for low-income residents.

In addition, Subrecipients receiving Community Development grant funds are encouraged to leverage other sources in the implementation of their programs. In County FY 2023, subrecipients leveraged more than \$10 million in sources other than CDBG or HOME, with a leverage ratio of \$10 for every \$1 of grant funds. Volunteers provided nearly \$790,000 in donated time.

Finally, Arlington completed two HOME and CDBG-funded projects in program year 2022, both of which leveraged a significant amount additional sources. A summary is as follows:

- Cadence Apartments (Activity ID 1443):CDBG: \$2.05MHOME: \$2.3MLIHTC Proceeds: \$15.8MLocal AHIF Funds: \$6.7MState Funds: \$17.1MPrivate Loans: \$5.65MTOTAL: **\$49.6M**
- Terwilliger Place Apartments (American Legion - Activity ID 1444):HOME: \$2.445MLIHTC Proceeds: \$33.5MLocal AHIF Funds: \$11.5MState REACH Funds: \$15.1MTax-Exempt Bonds: \$4.75MOwner Cash Contributions: \$9.9MTOTAL: **\$77.195**

No publicly owned land was used to address housing needs this year.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	80,303,293
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	80,303,293
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	80,303,293

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
1,313,936	980,266	39,842	0	2,254,360

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	95	190
Number of Special-Needs households to be provided affordable housing units	5	8
Total	100	198

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	50	108
Number of households supported through Rehab of Existing Units	50	76
Number of households supported through Acquisition of Existing Units	0	14
Total	100	198

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The activities that are reported in this table include first-time homebuyer downpayment assistance, homeowner housing rehabilitation that does not involve acquisition, rental housing rehab, and rental housing acquisition. The activities that are reported under these tables are 1531, 1522, 1512, 1511, 1444, and 1443.

The County's 5-year goal is to also support at least one rental housing multifamily development project that results in the production of new units and acquisition of existing units with CDBG and/or HOME funding, which would contribute to 250 additional CAF units over the course of the 5-year plan. Because the Cadence and Terwilliger Place Apartments projects were completed and leased up in County FY 2023, those projects are being reported on in this CAPER. Because the Cadence (activity 1443) was funded with both HOME and CDBG funds, the 11 households occupying the HOME units were not included in the above table since the total number of units (97) were included because of the CDBG assistance. Including the additional 11 HOME units would have double counted those families.

Discuss how these outcomes will impact future annual action plans.

As housing becomes more expensive and financing more complex, Arlington is not able to complete as many federal affordable housing projects as was once feasible. In FY 2020 (FFY 2019), Arlington County provided CDBG and HOME funding for two affordable housing projects, Trenton Street (94 total units, 11 HOME units) and American Legion (160 total units, 11 HOME units). These project were completed and leased up in FY 2023 (program year 2022). Arlington County is continually exploring additional projects to utilize CDBG and HOME funding to meet future annual action plan and strategic plan goals.

Subrecipient service organizations continue to evolve and reflect on how to meet the needs of beneficiaries in the post-pandemic environment. Some organizations have shifted program activities to be able to meet or exceed goals via virtual programming. Other organizations have returned to entirely in-person programming and are back to pre-pandemic performance standards. Some organizations continue to find challenges in recruiting or retaining program participants in the post-pandemic environment. This will continue to evolve into FY 2024.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	109	6
Low-income	63	13
Moderate-income	14	3
Total	186	22

Table 13 – Number of Households Served

Narrative Information

The following CDBG activities were reported in the above Income table: 1531, 1522, 1512, 1511, 1444, and 1443. There majority of CDBG households/individuals served (178 or 94%) and HOME households/individuals served (19 or 86%) were either Extremely-low or Low-income and there were 14 CDBG households/individuals and 3 HOME households/individuals that were Moderate-

income. **Note:** There were 11 households occupying HOME units at the Cadence that are counted in the above income table that are **not** counted in the first two affordable housing tables so the total numbers for the two tables do not match.

Worst-case housing needs are being addressed through several programs including the home repair program which improves owner-occupied housing for elderly or disabled homeowners as well as other programs that are not considered "housing programs" for the purposes of the CAPER/CR-20 section. These programs include a supportive housing program that provides support to individuals living in permanent supportive housing, resident services programs that provide eviction prevention services to individuals living in affordable housing.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)
Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Arlington's mission is to make homelessness rare, brief and non-recurring by providing affordable and sustainable housing, tailored services, and by centering the voices and expertise of people with lived experience. The CoC's mission is supported by a shared community responsibility that includes stakeholders and resources essential to the Strategic Plan to Prevent and End Homelessness. Specialized street outreach efforts are operated by the Department of Human Services and a nonprofit partner, PathForward. Services are also deployed based on reports made by community members and partners such as the Arlington County Police Department. Additionally, Arlington coordinates with the Virginia Hospital Center and Northern Virginia Mental Health Institute to ensure persons released from psychiatric settings have immediate access to emergency shelter and services.

Embedded within single-adult shelters are Outreach and Day Programming services to engage unsheltered persons experiencing homelessness. A Treatment on Wheels (TOW) program provides behavioral health and case management services for persons living on the streets who may not engage with traditional shelter services. The programs provide access to basic needs such as showers, laundry facilities, telephones and mail services, specialized case management, and access to an onsite nurse practitioner. In County FY 2023, 88 persons experiencing homelessness received TOW, Outreach and Day Program services.

Arlington County led its 2023 PIT survey on January 25. 213 people were experiencing homelessness: 42 persons unsheltered and 171 persons sheltered. Arlington County experienced a 17% increase in the number of people experiencing homelessness since its 2022 count. This represents an increase of 31 people. The increase is attributed to two factors: A return to pre-pandemic levels of occupancy of emergency shelter and closures of shelters and encampments in other jurisdictions which forced people experiencing unsheltered homelessness to seek services and supports in Arlington.

The PIT Count illuminates important dynamics underway in our region. Despite the pandemic and its impacts on people and systems of care, the CoC made great progress during the past 2.5 years, leveraging emergency resources to prevent people from experiencing homelessness to rapidly housing people from the streets and shelters. The CoC reduced homelessness over the course of the pandemic by 7% in 2020 and 14% in 2021. In 2022, the unsheltered count was reduced by 27%, a historic low for Arlington. This was the 8th consecutive year in which the CoC sustained an end to Veteran Homelessness with six (6) Veterans counted in both 2023 and 2022. Additionally, there was a 54% reduction in chronic homelessness from 2022.

With emergency resources ending in FY 2023, other sub-populations faced more significant impacts. Twenty people indicated they were currently experiencing domestic violence and 74 people indicated having a history of DV. This is the highest prevalence reported in the past 5 years. There was a 7% increase in transition-aged youth (TAYs), representing an increase for the 4th year in a row. Reports of co-occurring disorders nearly doubled. Thirty-six percent (36%) of those counted in the 2023 PIT Count were people over the age of 55.

In FY 2023, the CoC successfully competed in a supplemental HUD competition to address unsheltered homelessness. \$1.27 million was awarded to PathForward for the operations of a Joint Transitional Housing-Rapid Rehousing project. The project will provide emergency, temporary housing and rapid rehousing services to approximately 21 households at a given point in time. This project diversifies the types of shelter options people have in Arlington, while also maintaining our commitment to quickly assisting people in accessing permanent housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

Arlington County's CoC has spent well over a decade strengthening its crisis response system to prevent homelessness and resolve it by connecting people swiftly to permanent housing opportunities. Persons in need of shelter are assessed through the Centralized Access System (CAS) for programs that will best meet their needs. The CAS design is based on the best practice approach to housing assistance that coordinates and centralizes access to homeless resources through a single point of entry. The County's CAS includes trained clinicians, a 24-hour staffed hotline, procedures that delineate guidelines, prioritization of assistance, and an integrated referral system that allows for direct client and partner

In County FY2023, the five County sponsored shelters served:

- Two family shelters served 61 households, or 166 persons.
- Two shelters for single adults served 271 persons.

¾ Medical respite program served 21 persons.

¾ Hypothermia program served 233 total guests, 61% visitors from other jurisdictions.

- A domestic violence shelter served 62 households, or 135 persons.

The CoC has two transitional housing programs and one Other Permanent Housing (OPH) program. While most transitional housing programs converted to Rapid Re-housing in FY 2013, Arlington County continues to serve specific sub-populations: People in recovery from substance use and families with more significant needs that require long-term supports. These programs include:

- HomeStretch: This Fairfax County project was invited to the CoC after purchasing 2 apartments in Arlington to serve families with additional supportive services prior to moving to permanent

housing. In FY 2023, 3 people (1 household) were served. This project closed in FY2023 when the building in which they operated was sold.

- Independence House: A transitional housing program for singles who are currently active in recovery and have secured employment. In County FY 2023, 91 individuals were served.
- Cameron Commons: an OPH that provides a rental subsidy, housing-focused case management services, comprehensive family services, and linkages to community resources. In County FY 2023, 8 households or 20 people were served.

In FY 2023, the CoC fully returned to pre-pandemic services. In FY 2023, 191 people requested emergency shelter as opposed to 181 in FY 2022. Despite a COVID-19 outbreak in one of the single adult shelters, COVID-19 rates otherwise remained low. CoC shelter staff work to educate program participants about preventive strategies and vaccinations and have a supply of tests. The CoC's adjustments to its shelter response came as pandemic resources such as targeted prevention, rapid rehousing and eviction moratoria were ending or drawing to a close.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Arlington County continues to have creative problem-solving conversations at each point of entry that help people experiencing a housing crisis quickly identify and access safe alternatives, connect with community resources and family supports, and housing search. The program is widely advertised and well-known by Arlington property managers, human service organizations, and residents. The Arlington County's CoC remains committed to utilizing targeted prevention to assist people who would otherwise experience homelessness maintain their housing. To that end, as eviction rates and rental debts continue to soar post-pandemic, the CoC had to reassess the demand for prevention and the sustainability of current practices. In 2022, Arlington County established for the first time ceiling limits to the amount of rental assistance a household may receive within a 12-month period. In FY 2023, a total of 928 persons were provided eviction prevention assistance and another 1,031 Arlington residents utilized emergency rental assistance funding for needs such as rent arrearages and utilities.

As evictions are on the rise, Arlington County's DHS Community Assistance Bureau (CAB), which serves as the primary point of contact for people experiencing housing crises, has engaged with area affordable housing partners to collaborate and intervene to assist people at-risk of eviction. CAB staff also attend eviction court proceedings to engage with people facing eviction, and coordinate with local hospitals, mental health facilities, jails, and the foster care system to coordinate housing placement and services beyond emergency shelter options. For example, a recent collaboration between the CoC, CAB, Child and Family Services, and the Arlington Partnership for Affordable Housing (APAH) expanded set-aside

units of permanent housing by providing RRH and supportive services in set-aside units operated by APAH for young adults aging out of the foster care system.

The County continues to grow and deploy rental assistance programs targeted to low-income households, seniors and persons with disabilities. Arlington's locally funded housing grant program serves an average of 1,488 households a year for working families, disabled individuals or households active in the Department of Human Services' behavioral healthcare division and seniors. Housing grants are often a pathway for homeless households and individuals exiting shelter. Additionally, permanent supportive housing resources are deployed through the County with a focus to prioritize housing placements for homeless individuals/households with disabilities, including those exiting public institutions or health care facilities. Arlington County, in coordination with its CoC partners, supported 446 PSH households in FY 2023.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Arlington's CoC leverages two permanent housing interventions:

- **Rapid Re-Housing:** reduces shelter stays, eliminates barriers to housing through progressive engagement, housing-focused case management, and housing location services. In County FY 2023, RRH programs served a record high of 426 people or 255 households.
- **Permanent Supportive Housing:** provides services and subsidies to help chronically homeless households and persons with disabilities obtain and maintain housing. In County FY 2023, federally funded PSH programs served 106 households, while state- and locally funded PSH programs served 76 and 264 households, respectively.

Arlington has over 1,550 beds in group homes, transitional, assisted living, intermediate and nursing facilities, intensive residential living, and supervised apartments for Community Services Board (CSB) populations. Additionally, there are more than 1,000 apartments in HUD-financed senior buildings, all with waiting lists. Arlington provides mental health, home health assistance, and nursing case management services to individuals throughout these locations.

Below are a few highlights of efforts to serve the most vulnerable populations.

- The Housing Choice Voucher program has maintained 15 HUD-VASH Vouchers to house veteran service members since April 2018.
- Arlington has sustained an end to veteran homelessness since 2016. In FY 2022, Arlington joined an elite group of CoCs in the Zero for All Campaign which targets an end to homelessness by

2026.

- The CoC brought 52 Mainstream (Section 811) Vouchers to Arlington to serve non-elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at risk of institutionalization, homeless, or at risk of becoming homeless.
- Arlington received 36 Emergency Housing Vouchers to stabilize highly vulnerable populations through rental assistance.
- Arlington's **Housing Grants** program increased its Maximum Allowable Rent to 60% of the Area Median Income (AMI) for low-income renters resulting in greater access to affordable housing.
- Arlington continues to receive an expansion grant for Permanent Supportive Housing under Virginia's Department of Behavioral Health and Developmental Services to serve more individuals and families with supportive services.
- Arlington's commitment to racial equity has been reaffirmed by its CoC as efforts are underway to address racial disparities that impact homelessness. During FY 2023, the Metropolitan Washington Council of Governments released recommendations to address racial disparities, of which the Arlington CoC participated.
- The CoC successfully competed for new funding through the annual HUD program competition, securing funds for 100% of all renewed CoC PSH and RRH projects (a total of \$2,724,614), as well as \$127,398 new funds for Domestic Violence Rapid Rehousing and \$68,116 for expanded Permanent Supportive Housing.
- The Arlington Landlord Partnership (ALP) has helped 103 individuals with high housing barriers become permanently housed. ALP provides incentives to local landlords to lower their screening criteria which has typically screened out many homeless individuals and families with high leasing barriers, such as poor credit, evictions and criminal history. The program has 4 existing landlord partners and 5 agency partners.
- Arlington employed 3 Housing Locators, who work with area housing providers to expand housing options for low income renters. Ninety-three have received housing search assistance in FY 2023.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Arlington County does not have public housing. The County partners with nonprofit housing providers to produce affordable housing in individual projects.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Arlington County does not have public housing. In affordable housing properties produced in partnership with nonprofit entities, there are efforts to include residents in tenant councils to participate in property related activities. Homeownership activities are countywide.

Actions taken to provide assistance to troubled PHAs

Arlington County does not have public housing, so there are no troubled PHAs.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

Land Use and Regulatory Tools:

- **Expanded Housing Options:** In 2023 the County adopted Zoning Ordinance Amendments allowing for a range of housing options – from semidetached to six-unit multiplexes – to be developed in zoning districts that previously only allowed single family detached housing.
- **Elder Care:** Amendments to the Zoning Ordinance created new definitions, updated parking requirements, added site plan criteria, and updated the terminology used in household living and group living residential use categories.
- **Pentagon City Sector Plan:** A sector plan for the area around the new Amazon HQ2 was adopted in 2022, recommending that each residential project provide at a minimum 10% of net new residential units as committed affordable units on-site for households at or below 60% Area Median Income (AMI).
- **Affordable Housing Building Height Study:** In 2021, the Zoning Ordinance was amended to provide broader authority to approve site plan applications with increased building height for development projects that provide 100% of the dwelling units as low- or moderate-income housing.

Service Tools:

- **Landlord Partnership Agreement and Risk Reduction Fund:** The fund is a contingency for landlords to apply more flexible tenant screening criteria to assist renters with high housing barriers. During County FY 2023, there was a total of 6 households who were referred and housed through the ALP; however 15 individuals were served overall.
- **The Condominium Initiative** focuses on strategies to ensure that condo owners can preserve and maintain their homes. This initiative includes three elements: build organizational capacity; promote capital improvements and develop programmatic approaches for direct support. In collaboration with the City of Alexandria, four condominium workshops were conducted.
- **MIPAP:** In County FY 2023, 14 first-time homebuyers received down payment assistance through the Moderate-Income Purchase Assistance Program (MIPAP). Three (3) of the thirteen (13) homebuyers purchased Affordable Dwelling Units (ADUs). The ADUs were sold through random selection drawing to first-time homebuyers earning at or below 80% AMI. The average overall purchase price among the thirteen MIPAP borrowers was \$358,000, which represents an 8% increase from the FY22 purchase price of \$330,000. The average loan was \$86,857.
- **SPARC:** In County FY 2023, the County utilized a \$7M Virginia Housing (VH) allocation to administer the Sponsoring Partnership and Revitalizing Communities Program (SPARC). The

program provides a 1% interest rate reduction for first-time buyers. The County approved twenty (20) households for the program, with incomes ranging from 70%-140% of AMI. The average loan amount was \$368,000.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

A variety of Arlington County's programs are intended to remove obstacles to meeting the underserved needs of residents. One priority area for CDBG funding is to support programs that remove barriers to obtaining employment. For example, several programs focus on job readiness skills training, including soft skills such as resume preparation, interviewing and job search skills. In addition, microenterprise and small business development programs provide services, technical assistance and direct financing to entrepreneurs who would otherwise not qualify for traditional lending products to be able to support the creation or expansion of their business.

In addition to job training and economic development programs, legal services for immigrants enable work authorizations, recovery of wages and fair compensation for work. Another priority area is support of vocational training and educational attainment for youth and adults. In addition, Arlington provides funding to several organizations that support educational attainment for low-income students in after school programs, programs that provide enrichment, tutoring and exposure to career options.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The County completes a review form to ensure compliance with all Federal statutes concerning lead-based paint in any Federally-assisted capital project. All units are inspected by a third party, including lead-based paint assessment. Sellers are mandated to disclose lead paint and required to give buyers 10 days to conduct an inspection. Buyers are provided the "Protect Your Family from Lead in the Home" pamphlet by their agent, which is also required by law.

Volunteers working with home repair programs supported with CDBG funds are instructed in lead safe work practices. Home repair programs distributed a brochure notifying home owners of lead-based paint hazards.

The County also engaged in public education, which includes taking steps to inform the public of the dangers of lead-based paint and providing pamphlets to targeted population sectors:

- The County's website links to awareness campaigns by the Virginia Department of Public Health.
- County staff distributes information about lead safety at tenant education workshops conducted at affordable housing developments and neighborhood meetings.

- First time homebuyers assisted with CDBG downpayment assistance programs are provided materials on lead hazards.
- Arlington's Code Enforcement Unit inspected units and notified owners of the need to take corrective action regarding encapsulation or abatement of lead-based paint in a dwelling unit.
- Staff in the School Health Bureau assist families or individual students with seeking testing and medical follow-up
- The County's Environmental Health Program performed lead risk assessments at homes of children with confirmed elevated blood lead levels following the Virginia Department of Health Environmental Elevated Blood Lead Level Investigation Manual.
- Arlington Housing Assistance Bureau inspectors are trained in visual assessment. Annual inspections are conducted at properties receiving Housing Choice Voucher rent subsidies to ensure that paint conditions are stable.
- All nonprofit developers are required to submit a lead safe screening worksheet and report findings from lead based paint inspections prior to Federally-assisted capital project commencement to determine Federal statute requirements. Rebuilding Together has EPA-certified staff for projects where lead-based paint occurs. Rebuilding Together worked on 15 owner-occupied houses in FY 2023. Of these residences, 7 were exempt from requirements because no paint was disturbed and 2 residences were exempt because the structures were built after 1978, and 3 were otherwise exempt. Three of the residences that Rebuilding Together worked on were constructed prior to 1978 and Lead Safe Work Practices were observed in these residences.

No homes were found to have lead contamination by the Housing Division in the fiscal year. The Housing Division and other County offices will continue to provide the information, prevention efforts, and services mentioned above.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The County has a variety of safety net programs aimed at reducing the number of economically disadvantaged families.

Safety net program efficiency: The Bridges Out of Poverty Community Initiative focuses on making the existing safety net more effective by streamlining the intake and consent process across agencies. This is achieved with a Common Release of Information form and building other platforms to reduce burdensome navigation of services.

Employment skills training: Another priority was to develop employment skills and train small business entrepreneurs. Job training programs, such as Training Futures, provided mentorships and professional development workshops with companies such as Deloitte, Capital One and Apple Credit Union. Several programs utilized state Temporary Assistance for Needy Families (TANF) funding, available to residents whose income is at or below 200% of poverty, to help clients build soft skills such as resume preparation and interview skills, as well as gain practical work experience. La Cocina's Culinary Training Program and

Small Business Incubator's latest cohort trained 61 participants; 47 participants received certifications and 46 secured employment in the food industry. Small Business Incubator training was completed by 30 participants and included one-on-one counselling, micro-loan applications, marketing and mentorship for establishing a business.

After school programs are important to maintain and improve academic skills for grade-level students and also provide exposure to experiential opportunities and careers for high school students. 769 low-income students participated in a wide variety of programs that resulted in increased self-confidence, civic engagement, access to services, job skills through internships and exposure to opportunities for college education.

Housing education: County staff organized and conducted workshops, fairs, and other events to promote initiatives that benefit low-income County residents. Two Live in Arlington Info Fairs were held with information for renters, first-time homeowners and potential buyers; and the Northern Virginia Regional Housing Fair was held with a focus on homeownership, serving over 700 residents. Overall, 36 educational tenant workshops were conducted. Two neighborhood cleanup events took place in the Green Valley and Arlington Mill neighborhoods. These activities educate low-income County residents about landlord-tenant rights and responsibilities, general property maintenance and code enforcement, and fair housing; and inform residents of County resources available to meet their needs. The County also hosted the first annual Tenant Summit, which focused on tenant education to empower tenants to advocate on their behalf, communicate with landlords and become familiar with resources to address housing concerns.

Housing: Arlington makes every effort to ensure that newly-approved committed affordable housing units (CAFs) are dedicated to households that are earning below 30% of Area Median Income. For example, the unit mix at Terwilliger Place Apartments (1444) includes 26 units at 30% of AMI.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The Departments of Community Planning, Housing and Development (DCPHD) and Human Services (DHS) collaborated with nonprofit partners, local landlords and legal services organizations to provide emergency rental assistance, and to ensure effective outreach and technical assistance for hard-to-reach populations. Arlington County staff continued to participate in a regional Eviction Prevention Task Force with other northern Virginia jurisdictions and nonprofit partners in order to share information and resources. Arlington County also convened a Food Security Coalition, with dozens of participating service and food providers, to coordinate food security efforts.

Arlington County continues to partner with the Metropolitan Washington Council of Governments (MWCOG) on housing, transportation and other issues. This year, the MWCOG continued to facilitate a partnership between 9 local jurisdictions in DC, Maryland and Virginia to develop a regional Analysis of Impediments to Fair Housing, aka regional Housing Equity Plan. This plan has been adopted by County leadership and will be submitted as a Consolidated Plan amendment in County FY 2024.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

Instead of public housing, Arlington develops and maintains affordable housing through nonprofit and for-profit partners, through direct financing, technical assistance, and through a range of innovative tools and incentives for the provision of affordable housing. Two nonprofit partners qualify as Community Housing Development Organizations (CHDOs). In County FY 2023 two affordable housing projects, the Cadence (1443) and Terwilliger Place Apartments (1444), were completed and leased-up. Both of these projects received CDBG and/or HOME funds and were developed and are now owned by private nonprofit affordable housing owners. Terwilliger Place Apartments was completed by an Arlington County CHDO, Rosslyn Ridge Development Corporation, which is affiliated with the Arlington Partnership for Affordable Housing (APAH).

The Director of the Department of Community Planning, Housing and Development's Housing Division leads the County's housing and community development efforts, from policy development and program design to implementation and evaluation. The Housing Division is responsible for affordable housing development, housing planning, community development, homeownership, tenant-landlord services and neighborhood outreach. Division staff also serve as liaison to other federal, regional, state and local organizations, including the Metropolitan Washington Council of Governments, the Housing Association of Nonprofit Developers, and the National Association of County Community and Economic Development. The Housing Division ensures coordination of the implementation of housing programs and ensures broad civic engagement in housing and community development planning. Staff serve as liaison to three County Board advisory committees - the Community Development Citizens Advisory Committee, the Housing Commission, and the Tenant Landlord Commission. The Department of Human Services also plays a key role in implementing many Consolidated Plan strategies, and staffs the County's Continuum of Care coordination, including strong coordination between public and private providers. The Economic Independence Division includes the Arlington Employment Center, Workforce Investment Board, Crisis Assistance Bureau, Housing Assistance Bureau and Public Assistance Bureau. Housing-related services include administration of the Housing Choice Voucher program, local housing grants program, permanent supportive housing, homeless prevention and rapid re-housing, and shelter and transitional programs.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Long term actions have been identified and activities are ongoing to address barriers to fair housing choice.

- The County continues to support the preservation, acquisition, and construction of affordable housing developments through nonprofit partners. Projects in the pipeline include Crystal Houses and Marbella.
- In 2023 the County adopted Zoning Ordinance Amendments allowing for a range of housing

options – from semidetached to six-unit multiplexes – to be developed in zoning districts that previously only allowed single family detached housing.

- The local Housing Grant program was expanded to accommodate more families.
- A sector plan for the Pentagon City area around the new Amazon HQ2 was adopted by the County Board in 2022, recommending that each residential project provide a minimum 10% of net new units as committed affordable units on-site for households at or below 60% Area Median Income (AMI).
- In 2021, the Zoning Ordinance was amended to provide broader authority to approve site plan applications with increased building height for development projects that provide 100% of the dwelling units as low- or moderate-income housing.
- Since 2016, the Landlord Partnership Risk Reduction Fund project has provided incentives to encourage landlords to lessen housing restrictions for individuals and families with high risk housing barriers. The program provides a reimbursement fund for landlords in the event of any losses due to tenants' actions. The program has served 104 individuals since it began in 2016. In County FY 2023, 6 individuals were housed.
- The County's efforts to affirmatively further fair housing focus on raising public awareness, enforcement and testing. County staff conducts fair housing workshops for tenants and landlords and distributes fair housing posters to apartment complexes. In FY 2023, 2 workshops were attended by 17 residents. Ongoing educational workshop and seminars provide information on rights, responsibilities, and the complaints process.
- The Office of Human Rights is responsible for Fair Housing testing. The last testing was done in 2019, and there are plans to resume testing in FY 2024. The Office of Human Rights received 26 housing discrimination complaints in FY 2023, eight of which were accepted for investigation. Of the complaints accepted for investigation the bases included disability (5), retaliation (3), race (1), color (1), gender identity (1) and elderliness (1). Six of these cases are active cases, one has been settled and one withdrawn.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Arlington developed a framework of goals and objectives with related performance measures as part of its FY 2021-2025 (County FY 2022–2026) Consolidated Plan. The County has three main goals, each of which has multiple objectives. Each activity funded by CDBG, CSBG, AHIF Services and/or HOME meets one or more of the objectives. The Citizen Summary of each Annual Action Plan provides a table identifying the goals, objectives, organization/provider, funding source, funding level, actual expenditures, and accomplishment for each grant-funded activity. The resources provide needed grant funds for many local programs to operate and for the County to make progress towards its Consolidated Plan goals and objectives.

Every two years, staff conducts formal onsite monitoring of CDBG and HOME funded projects implemented by subrecipients. These visits are conducted more frequently if the subrecipient is new or is having difficulty meeting program or contract requirements. Program monitoring staff also reviews quarterly reports. In County FY 2023, 12 projects were identified for monitoring. In-person and virtual visits took place to ascertain compliance with federal and other regulations, using a checklist designed to comply with federal and state requirements; staff conducted desk audits of financial systems, client eligibility, program progress and operations. For minority business outreach, small business development orgs are asked to provide documentation on outreach efforts. The County's Comprehensive Plan includes the Affordable Housing Master Plan as an element, which is reported on annually.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The CAPER was made available online for public review for a period of 15 days starting September 6 through September 21, and was presented at the Community Development Citizens Advisory Committee meeting on September 6. A Citizen Summary which highlights key accomplishments and funding was also available for public comment (attached). An advertisement was placed in the Washington Times notifying the public of the draft CAPER.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

As federal funds continue to decrease and as projects have become more complicated, more extensive, and more expensive, requiring more gap financing and more time to bring the project from concept to fruition, County staff has found it increasingly difficult to make projects work using Federal CDBG and/or HOME funds. The County has incorporated incentives for using Federal CDBG and HOME funds into the current scoring guidance structure for its Multifamily Notice of Funding Availability (NOFA) process. This will give staff a more realistic pipeline by incorporating a process for intentionally selecting projects to use Federal funds every few years.

The regional Housing Equity Plan is in the process of being adopted by the 8 participating jurisdictions in the DC region, and will be submitted as a Consolidated Plan amendment in fall 2023. While this will not result in changes to Consolidated Plan goals or objectives, this plan may require use of additional federal resources for implementation. For example, fair housing testing is recommended to occur more frequently than in the past.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 24 CFR 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in 24 CFR §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

In County FY 2023, compliance reviews were conducted at 52 properties which totaled 4,130 affordable units. Individual apartment file reviews were conducted on 513 of the units. 1,738 of the units were inspected for housing standards and code compliance. All scheduled inspections for the year were completed on time. The 1,738 inspections are a large increase over the number completed in the previous year because the County contracted with a third-party inspections firm to conduct a portion of the units.

On-site inspections (including file reviews, physical unit inspections, or both) were conducted at 52 properties; the list of them follows below. No properties missed scheduled inspections. With file reviews, issues discovered included occasional missed annual re-verifications of income and household composition, and deficiencies in verifications of income. These were corrected within 30 days. For the physical inspections, common issues identified are paint and wall damage, pests, inoperable bathroom fans, etc. Follow-up actions for maintenance issues may be required to be completed within 24 hours, for items such as malfunctioning smoke detectors; for non-life and safety issues, management typically is given 30 days to make corrections, and follow-up reinspection visits are conducted.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 24 CFR 91.520(e) and 24 CFR 92.351(a)

All new committed affordable unit (CAF) and CDBG or HOME-funded projects must have an Affirmative Marketing Plan which describes how owner/management will publicize the affordable units to all classes of tenants. Advertisements are placed which state the availability of units and their income limits; one required place to advertise is a local Spanish-language newspaper. Notices must also be sent to a prepared list of local nonprofits and government offices. Units that have accessible features for persons with disabilities are specifically advertised on AccessVa.org, and also via a large email list maintained by the Arlington County Office of Human Rights, EEO and ADA. Furthermore, these new accessible (Section 504 compliant) units are held open for 60 days, during the leasing period, unless they are leased by persons needing the accessible features.

The marketing has been shown to be effective. For example, 34% of tenants at the newly leased

Cadence listed themselves as African American, while County statistics show the population overall to be 8.5% African American; and 37% Hispanic or Latino, while County statistics show the population overall to be 15.7% Hispanic or Latino (figures from the Arlington County Profile 2023). Future marketing will continue to reach out to a diverse population, and staff will continue to add groups as recipients of marketing efforts.

Most of the CAF units in Arlington County's affordable housing portfolio have waiting lists, so there are currently no vacancy concerns.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

There were no projects funded through program income in County FY 2023.

Describe other actions taken to foster and maintain affordable housing. 24 CFR 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 24 CFR 91.320(j)

While the Terwilliger Place Apartments Cadence Apartments (Activity ID 1443) and (American Legion - Activity ID 1444) did not expend funding, both projects were leased up and activities were completed during the 2022 program year. In addition, while there were not projects funded through the County's Affordable Housing Investment Fund, Arlington still added a total of 139 net new committed affordable units through Site Plan contributions.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 14 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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Table 15 – Qualitative Efforts - Number of Activities by Program

Narrative