

ARLINGTON ECONOMIC DEVELOPMENT COMMISSION

Meeting Minutes Regular Meeting Tuesday, September 12, 2023

Member Name	Present	Virtual	Absent
Amal, Tommy	X		
Bates, Kate	X		
Boyd, Ryaan	X		
Brewer, Janetta			X
Cooper, Steve	X		
Dunn, Bill	X		
Fedorchak, Stephen	X		
Gregorios, Nick	X		
Lynch, Catherine		X	
Mansur, Sid	X		
Mason, Brad			X
Meyyan, Praveen	X		
Oyler, Joseph			X
Pedowitz, Scott	X		
Rosales, Karen			X
Sampaio, Flavia			X
Schoenfeld, Mary Margaret		X	
Sisk, Avril Ussery	X		
Sorrell, Paula			X
Tate, Jordan	X		
Van Horn, Andy	X		
Virasingh, Vicky	X		
Yam, Kevin	X		

1. WELCOME AND CALL TO ORDER

Meeting called to order at 8:04 a.m. by Chair Dunn

2. APPROVAL OF MINUTES

Motion made by Commissioner Bates and seconded by Commissioner Yam to approve the minutes of the July 11, 2023, meeting. Motion carried unanimously.

3. CHAIR'S REPORT

Commissioner Osborne has resigned due to career commitments. Commissioner Dunn wished her well and thanked her for her service.

Chair Dunn reminded everyone that the EDC oversees counsel to the Board on matters concerning the County's economic health. The EDC sustains and accelerates the Arlington economy. The Commission coordinates closely with AED and staff but remember that there is an independence for the EDC. The Commission has a voice and platform to collaborate on issues based on everyone's expertise and experience. There are times when EDC recommendations may not align with AED, but our goals remain the same.

4. AED DIRECTOR'S REPORT

Director Touhill introduced Kate Ange, the new Deputy Director of AED. Kate comes to AED after 27 years of consulting experience in planning and management. He also announced the resignation of AED Assistant Director of Communications Cara O'Donnell after 11 years of service to the County.

5. INFORMATION AND DISCUSSIONS

Chair Dunn brought up the attendance policy for the Commission. Some members have expressed concerns that there were too many meetings. However, the Chair encouraged that creating a robust and engaging discussion is key. The Chair encourages everyone to take the liberty to make comments and ask questions.

- *Commercial Vacancy Working Group: Presentation of Recommendations & Discussion*

Commissioner Pedowitz introduced the panel with the challenge of discussing commercial vacancies and getting into the issues and possible solutions with the group meeting every 2-3 weeks. The group's mission is to move quickly to bring recommendations to the Board to help maintain and increase occupancy and the need to repurpose some buildings to ensure the county's economic vitality. The working group set out to assess drivers of office vacancy, brainstormed possible solutions and then refined ideas into recommendations.

The equilibrium of the office market is around 10%, which we haven't seen in more than a decade. In the last four years, it's come up about 40%, and the team anticipates the number will continue to grow. Sublease space also adds to those numbers. In a nutshell, trends are not going in the right direction. At the same time, transaction costs have increased significantly as well. Employees are still going to the office half as often as they were before the pandemic. Lower occupancy and market conditions have reduced valuations for office properties by as much as 50%. All of this impacts everyone because lower valuations translate into fewer County tax dollars to pay for public services.

The Working Group has developed several recommendations:

- Aligning Real Estate to Market Realities
 - Expedited Conversion Process: Expedite site plan process for conversions

- or repositioning – only for repurposing of an existing building or cases of limited renovation.
- Building Repositioning Incentive: Recommends that buildings that accept tenants relocating from mostly vacant buildings receive a cash grant based on a portion rebate of real estate tax paid. Target incentive dollars to relocate tenants from nearly vacated buildings that could then be ready for redevelopment and move them to fill other buildings not targeted for redevelopment.
 - Community Benefits Tax Impact: Recommend reduction of community benefit contribution for new residential buildings. Designed to be similar to a TIF. This would maximize developer benefit and not take from the County on day one as an effort to stimulate redevelopment.
- Maintaining and Maximizing Occupied Office
 - Low-interest loan program for tenant improvements: Recommends County low-interest loans to help cover costs of tenant improvements for new and renewed office leases. Allows the county to be more competitive.
 - Middle market tenant attraction and retention incentive plan: Property owners of new and renewal leases would receive a cash grant based on a portion rebate of real estate tax paid based on office lease and rent credit terms.
 - Coworking small-medium enterprise catalyst exploration: Recommends that AED convene a workshop with coworking spaces to explore ways to support those spaces as engines of small-medium enterprise startups and growth.
 - Encouraging Arlington’s Workforce Back to Office
 - Include work-hour flexibility in office demand management programs: Most office traffic is on Tuesdays, Wednesdays, and Thursdays during traditional hours. Part of the Traffic Demand Management Program would be avoiding high-traffic commutes and other measures of flexibility.
 - Support for housing and affordable housing programs: Endorse County’s efforts to increase housing supply and affordable housing.
 - Consider Office occupancy as policy: Promote office occupancy as a core goal in decision-making. There is a correlation between occupied offices and many of the County’s activities.

Several Commissioners discussed the ability of the Board to enact all of these items, especially those that involve tax financing. Some discussed the idea of providing additional tax rebates in an era when tax revenues are reduced in the first place. There is a history of tax incentives, predominantly with federal tenants. The group expressed that the market is different now, and we’re operating differently, and perhaps we need to think differently. Arlington has a history of performance-driven incentives with clawback measures in place. These efforts will have effects in years, not months.

The EDC plans to vote on these recommendations at the October meeting.

6. OLD BUSINESS

No old business

7. NEW BUSINESS

No new business.

8. ADJOURNMENT

The meeting was adjourned at 9:30 a.m. by Chair Dunn.

**Commercial Vacancy Working Group
Recommendations to Arlington County
Adopted by the Economic Development Commission – October 10, 2023**

To the Arlington County Board,

Arlington County faces a crisis with office vacancy. As of the second quarter of 2023, Arlington’s office vacancy rate stood at 21.3%, exceeding its high point of 20.1% in 2015 following the departure of several Department of Defense offices as part of the Base Realignment and Closure process. Compounding the challenge is that mid-week peak occupancy in the Metropolitan Washington region is still only about 50%, according to Kastle Systems, so the actual occupancy of Arlington’s offices is considerably lower than the 78.7% of space that is currently leased. The US Government Accountability Office is focusing on federal agencies’ underutilization of office space; private sector businesses are doing so as well. Moreover, many leased spaces, perhaps as much as 4% of the total inventory, are being marketed for sublease or as future availabilities. These data combine to portend a further increase in vacancy when businesses reduce their leased footprint to match actual use when their leases come up for renewal.

Office vacancies have direct consequences for Arlington County’s tax revenues, which derive from the value of commercial properties. Metropolitan Washington office asset values have fallen by approximately 40% since the start of the pandemic, as estimated by Green Street Advisors, a decline which recent asset sales in Arlington corroborate. Arlington Economic Development estimates that a typical half-occupied building generates 58% of the total local tax revenue, and a completely vacant building yields less than a quarter of the tax revenue that their fully occupied equivalents provide. This forgone revenue limits Arlington County’s capacity to provide critical public services including human services, recreation, public safety, and education.

The Commercial Vacancy Working Group has leveraged insights drawn from our experience and relationships to recommend actions for Arlington County to sustain occupancy and to activate Arlington’s office market, and where necessary, to reposition nonperforming assets. We have grouped the recommendations into three, thematic sections, each comprising several recommendations:

Aligning Arlington’s Real Estate to New Market Realities (page 4)

- **Expedited Conversion Process for Existing Buildings**
Allowing the redevelopment process to proceed more efficiently would help return underperforming assets to full productivity. Conversions of existing site plan buildings will be assessed by staff and presented directly to the County Board for approval, rather than going through the complete site plan review process. This expedited approach would only apply if the building were being repurposed or undergoing a limited amount of renovation.
- **Building Repositioning Incentive**
Consolidating vacancies will allow completely vacated buildings to be redeveloped. To encourage existing tenants in buildings that are less than 40% leased to relocate in Arlington, the receiving building will receive a cash grant based on a portion of real estate tax paid based on the terms offered to the relocating tenant. Arlington County must approve the sending and receiving

Commercial Vacancy Working Group
 Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

buildings for participation and grants will only be paid once the sending building has achieved 100% vacancy.

- **Community Benefits Tax Impact**

Arlington County stands to receive a positive net tax take from replacing an underperforming office building with a residential building. The community benefit contribution for a new residential building will be reduced by the difference between the present discounted values of its expected tax stream and that for the underperforming office building it replaces. Community benefits necessary for site function would not be eligible for reduction under this program.

Maintaining and Maximizing Currently Occupied Offices (page 7)

- **Low Interest Loan Program For Tenant Improvements**

Localities and markets are seeking levers to be more competitive in an environment of limited liquidity. Arlington County will make available, or facilitate, a low-interest loan to help cover the costs of tenant improvements for all new and renewed office leases signed at existing office buildings in Arlington. The loan program will help Arlington to be more competitive as property managers are offering continued increases in tenant improvement.

- **Middle Market Tenant Attraction and Retention Incentive Plan**

Retaining occupancy during the period of market change sustains Arlington’s real estate tax base. Property owners will receive a cash grant based on a portion of real estate tax paid based on the terms of the signed new and renewal office leases and the free rent credit they offer. This proposal applies equally to new and renewal leases because retaining occupancy that would otherwise be lost and receiving new occupancy previously not present have the same impact on Arlington County’s tax receipts.

- **Coworking Small-Medium Enterprise Catalyst Exploration**

Many small and medium sized businesses that will be candidates for future office leases start in coworking spaces. Arlington Economic Development will convene a facilitated workshop with coworking space providers to explore ways that Arlington County can support the coworking spaces to become more dynamic engines of small-medium enterprise start-ups and growth. This exploration could occur under the Arlington Innovation Fund or as a stand-alone effort.

Encouraging Arlington’s Workforce Back into the Office (page 10)

- **Including Work Hour Flexibility in Traffic Demand Management (TDM) Programs**

Employees become more receptive to return-to-office policies if they don’t have to commute at high traffic times. Work hour flexibility can provide this benefit and meet the TDM goal of reducing congestion. Work hour flexibility will be included as a mechanism of meeting the TDM component for any new or existing site plan or use permit. An appropriate rate of exchange between existing TDM options and work hour flexibility will be determined.

- **Support for Housing Creation and Affordable Housing Programs in Arlington**

Distance to work is a key contributing factor to commute length. If Arlington’s employees live at

Commercial Vacancy Working Group Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

great distance to their offices, they are likely to pressure their employers to continue teleworking policies, or to seek jobs that are closer to their homes. This group thus endorses Arlington County's efforts to increase housing supply and affordable housing so that more employees will not have to endure long commutes to work in Arlington.

- **Consideration of Office Occupancy as a Policy Goal**

A thriving office sector serves Arlington County's overall well-being directly as a source of property taxes and indirectly as an anchor for a vibrant community that benefits Arlington residents. There is a nexus between occupied offices and many of Arlington County's activities. We encourage Arlington County to consider promoting office occupancy as a core goal in guiding County activities, prioritization decisions, and implementation strategies.

More complete descriptions of these recommendations follow in this document. The Working Group presents these recommendations as a cohesive whole. We believe that the office vacancy challenge is multifaceted, each proposal herein addresses a particular aspect, and adopting them together allows for their mutual reinforcement. Moreover, no individual proposal will solve the problem on its own. That said, the proposals do not depend on each other, such that a decision not to adopt one proposal should not prejudice the adoption or capacity for success of the others. We further believe that these recommendations will complement other initiatives to support the commercial market in Arlington, including proposals which the County Manager may bring forward to the Board for consideration.

We recognize that it may be reasonable to limit the capacity of a single property to receive multiple financial incentives by establishing a maximum total financial incentive that any property can receive from the recommendations herein or by making receipt of two specific financial incentives mutually exclusive. However, we believe that the process improvements and financial incentives contained in these recommendations are complementary, and we thus strongly encourage that access to improved processes not be conditioned on not having received a financial incentive, and vice versa.

Additionally, we offer several proposals that would require specific, numerical components (*e.g.*, terms and limits for cash grants). Throughout these recommendations, we provide *examples* of what such figures could be to help the reader to envision how the proposals could work in practice. Whilst we have endeavored to use our experience to present figures that we believe to be reasonable to achieve the recommendations' objectives, we recognize that the adopted figures will be the result of further analysis on the part of Arlington County staff and the County Board. As such, we encourage readers to focus on the proposals' concepts, rather than the specific amounts in our examples.

We thank you for your consideration of these recommendations. We encourage their adoption and offer our support and counsel in response to any questions that you have or for the further development of strategies to support Arlington's office market.

Commercial Vacancy Working Group
Recommendations to Arlington County
Adopted by the Economic Development Commission – October 10, 2023

Aligning Arlington’s Real Estate to New Market Realities

Arlington has many existing buildings that are no longer performing in their originally planned and entitled used. They served a valuable role for our community, but that role is no longer needed or is being met better by other properties. As of the second quarter of 2023, Arlington’s office vacancy rate stood at 21.3%. This rate exceeds its high point of 20.1% in 2015 following the departure of several Department of Defense offices from Arlington as part of the Base Realignment and Closure process. Moreover, 10 buildings are less than 40% occupied, and another 10 buildings are between 40%-50% occupied, as tenants reduce their footprints or depart for more attractive space.

It is important that Arlington County recognize the change in the marketplace and, in turn, change policies that anchor these properties to the past realities. Furthermore, Arlington County can incentivize the transition, making an investment for the tax receipts and other community benefits that these transformed properties will yield.

Expedited Conversion Process for Existing Buildings

The site plan process’s length and variability are amongst the biggest impediments to redevelopment. Allowing the redevelopment process to proceed more efficiently would help return underperforming assets to full productivity. Since the process deals chiefly with the form of buildings, cases where the existing building form will remain substantially intact are good candidates for a more efficient approach.

Conversions of existing site plan buildings would be assessed by staff and presented directly to the County Board for approval, rather than going through the complete site plan review process. This expedited approach would only apply if the building were being repurposed – or undergoing a limited amount of renovation, up to a limit which the County Board could establish. Sites to be torn down and rebuilt would still require completing the site plan process.

We recommend that this process be available to all existing site plan buildings in Arlington. We further recommend that this process include all forms of repositioning and conversion – office to residential and office to office – to make repositioning simpler. The expedited process would increase the speed to market by allowing immediate changes.

As these buildings already exist, all that will change is the building’s use. Streamlining the process for these use changes is consistent with the thinking behind the updates to usage tables that have been approved recently as part of the Commercial Market Resiliency Initiative.

Commercial Vacancy Working Group
 Recommendations to Arlington County
 Adopted by the Economic Development Commission – October 10, 2023

Building Repositioning Incentive

The Building Repositioning Incentive encourages existing office or retail tenants in office buildings of which less than a set percentage is leased (*e.g.*, less than 40%; exact percentage to be determined by Arlington County) to relocate to another building in Arlington. The goal of the program is to consolidate occupancy and vacancies so that completely vacant buildings can be redeveloped. To ensure that the incentive is advancing toward its goal, participants must relocate from a building that Arlington County staff have approved for participation in the program as a suitable candidate for redevelopment and must relocate to a building that is not also participating in the program.

The receiving building will receive a cash grant based on a portion of real estate tax paid worth up to a set percentage of a tenant allowance offered to the tenant who has moved from a participating building. The exact amount of the grant will depend on the overall allowance offered and the term of the lease (see table below for an example ranging from 0% to 22.5%). Grants will only be paid once the sending building has achieved 100% vacancy, and Arlington County will set a maximum grant for any receiving building under this program (*e.g.*, no more than 50% of the annual real estate tax for the building). We recommend that the program be adopted with a 60-month sunset.

POTENTIAL ARLINGTON REPOSITIONING SUBSIDY				
		Lease Term (Months)		
		< 60 Months	60 - 120 Months	> 120 Months
Landlord TI Offered (\$ PSF)	<\$25psf	0.0%	0.0%	0.0%
	\$25-50psf	0.0%	10.0%	15.0%
	\$51-75psf	0.0%	12.5%	17.5%
	\$76-100psf	0.0%	15.0%	20.0%
	\$100psf+	0.0%	17.5%	22.5%

While we believe that a cash grant based on a portion of real estate tax paid is the most effective and efficient tool for delivering this incentive, other alternative structures are available for consideration. As an alternative to a cash grant based on a portion of real estate tax paid to the receiving building, the County could also offer a tenant improvement allowance for the relocating tenant for the equivalent dollar amount. As an alternative to an outright allowance or cash grant, a low-interest loan for tenant improvement could be offered to the relocating tenant.

Partially occupied buildings are an impediment to repositioning or redevelopment because incumbent tenants require continued service, which could be provided in another, heretofore also partially occupied, building. The financial incentive for consolidation helps vacated sites to become candidates for repositioning or redevelopment. The proposal includes guardrails to ensure that funds support good candidates for repositioning and that the aims of 100% vacancy in those buildings are achieved.

**Commercial Vacancy Working Group
Recommendations to Arlington County
Adopted by the Economic Development Commission – October 10, 2023**

Community Benefits Tax Impact

The Community Benefits Tax Impact recognizes that Arlington County stands to receive a positive net tax take from replacing an underperforming office building with a residential building, via either conversion or demolition and reconstruction. The proposal incentivizes these future tax benefits by allowing for an offsetting reduction of current community benefits.

The current office valuation and associated tax stream will be projected forward for a set period from project completion (we suggest 10 years), as well as an agreed upon tax stream associated with a residential project based on a competitive set of properties in Arlington. The two tax streams would be discounted back to a net present value at the same discount rate. The figures for specific projects can be taken from the fiscal impact studies that accompany development proposals.

The community benefit contribution for the new project will be reduced by the difference between the present discounted values of the tax streams for the new project and the existing building. Community benefits necessary for site function, such as transport, utility, and pedestrian improvements, would not be eligible for reduction under this program.

The incentive provides the residential builder with a needed immediate financial benefit without an outlay of County funds. The County is repaid for the forgone community benefits over time, with interest on that amount matching the discount rate. The benefit of converting the building from vacant or obsolete office is embedded in the increased tax payments, the activation of the block, the baseline improvements to the site, and the additional residents and visitors supporting local businesses.

An *example* calculation, including County tax burden estimate and base/bonus density calculations:

		OFFICE VALUE/TAX ANALYSIS									
Building Square Footage	100,000 sf	3.8 FAR									
Building Value/SF	\$ 200	26,316 Site Area									
Obsolete Office Value	\$ 20,000,000	100,000 Base Density									
Tax Rate (varies)	\$1.03 /\$100										
Tax Increase/Decrease %	0%	0%	-2%	-2%	-2%	-2%	-2%	-2%	-2%	-2%	-2%
Tax Stream Year	1	2	3	4	5	6	7	8	9	10	Total
Tax Payment	\$206,000.00	\$206,000.00	\$201,880.00	\$197,842.40	\$193,885.55	\$190,007.84	\$186,207.68	\$182,483.53	\$178,833.86	\$175,257.18	\$1,918,398.05
County Services Burden	40%	40%	40%	40%	40%	40%	40%	40%	40%	40%	40%
Net Tax Stream to County	\$123,600.00	\$123,600.00	\$121,128.00	\$118,705.44	\$116,331.33	\$114,004.70	\$111,724.61	\$109,490.12	\$107,300.32	\$105,154.31	
Discount Rate	3%										
Net Present Value	\$986,404										

		RESIDENTIAL VALUE/TAX ANALYSIS									
Building Square Footage	200,000	4.8 FAR		73,684	Bonus Density						
Building Value/SF	\$ 600	26,316 Site Area		\$60	\$/SF Cost						
Residential Value	\$ 120,000,000	126,316 Base Density		\$4,421,053	Community Benefits Package						
Tax Rate (varies)	\$1.03 /\$100										
Tax Increase/Decrease %	0%	0%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Tax Stream Year	1	2	3	4	5	6	7	8	9	10	Total
Tax Payment	\$1,236,000.00	\$1,236,000.00	\$1,260,720.00	\$1,285,934.40	\$1,311,653.09	\$1,337,886.15	\$1,364,643.87	\$1,391,936.75	\$1,419,775.49	\$1,448,170.99	\$13,292,720.74
County Services Burden	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
Net Tax Stream to County	\$309,000.00	\$309,000.00	\$315,180.00	\$321,483.60	\$327,913.27	\$334,471.54	\$341,160.97	\$347,984.19	\$354,943.87	\$362,042.75	
Discount Rate	3%										
Net Present Value	\$2,821,832										

NPV Tax Delta to County	\$1,835,428 = Community Benefits Reduction
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Commercial Vacancy Working Group
Recommendations to Arlington County
Adopted by the Economic Development Commission – October 10, 2023

Maintaining and Maximizing Currently Occupied Offices

The office market remains in a transitional period, including changes that predate the pandemic, changes exacerbated by the pandemic, and changes introduced during the pandemic. The transition period may well last through the remainder of the 2020s, and so we do not have the luxury of waiting for its conclusion to act. Both the US Government Accountability Office and many private businesses are focusing on their underutilization of office space, raising questions about their willingness to renew leases when they expire. Additionally, many leased spaces, perhaps as much as 4% of the total inventory, are being marketed for sublease or as future availabilities, which would only compound downward pressure on the market.

These vacancies, potential vacancies, and downward pressures on office rents have direct consequences for Arlington County's tax revenues, which derive from the value of commercial properties. As such, we benefit from maintaining as much of our market as possible through this transitional period to preserve income and to position ourselves for rapid growth after it concludes. There is no "silver bullet" solution, but there are several ways in which we can be proactive to support existing occupancy.

Low Interest Loan Program For Tenant Improvements

For the 24 months following the program adoption, Arlington County will make available, or facilitate, a low-interest loan to help cover the costs of tenant improvements, amortized over the life of the term, for all new and renewed office leases signed at existing office buildings in Arlington. Arlington County, or a third-party loan provider, could set a limit on the total funds available through this program or a cap per building or tenant. The loan program will help Arlington to be more competitive in an environment of limited liquidity and continually increasing costs for tenant improvements.

This Tenant Improvement loan structure could also be used as an alternative incentive delivery mechanism for proposals in these recommendations fashioned as direct cash incentives (*i.e.*, as an alternative to the cash grant based on a portion of real estate tax paid for the Building Repositioning Incentive or the Middle Market Tenant Attraction and Retention Incentive Plan).

Middle Market Tenant Attraction and Retention Incentive Plan

The Middle Market Tenant Attraction and Retention Incentive is designed to provide tenants with an additional financial incentive to lease or to renew office space in Arlington for at least five years. It provides a cash grant based on a portion of real estate tax paid worth 1-5 months of free rent credit for all new and renewal leases signed in the 24 months following adoption. The amount of the grant will depend on the term of the signed lease and the number of months of free rent credit offered by the

Commercial Vacancy Working Group
 Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

landlord (see table for an example). As a fiscal control for the County, the landlord will be eligible for a grant up to a certain percentage (*e.g.*, 50%) of the annual real estate tax for their building.

The fiscal impact for each incentive will vary depending on: (i) the size of the tenant, (ii) whether the landlord has hit the cap on the grant being offered, (iii) the length the lease term, and (iv) the free rent being offered by the landlord. The incentive can be sized by setting the various eligibility requirements to achieve the desired outcome. Examples:

- For a 5,000-square foot tenant and assuming \$50 per square foot market rents, one month of free rent would equate to a \$20,833 grant.
- For a 250,000-square foot building and assuming real estate taxes of \$5.50 per square foot, the maximum grant a landlord would be eligible to receive for the entire building would be \$687,500.

POTENTIAL ARLINGTON COUNTY FREE RENT SUBSIDY				
		Lease Term (Months)		
		< 60 Months	60 - 120 Months	> 120 Months
Landlord Free Rent Offered (Months)	0	0.0 Months	0.0 Months	0.0 Months
	3	0.0 Months	0.0 Months	0.5 Months
	6	0.0 Months	0.5 Months	1.5 Months
	9	0.0 Months	1.5 Months	2.5 Months
	12	0.0 Months	2.5 Months	3.5 Months
	15+	0.0 Months	3.5 Months	5.0 Months

While we believe that a cash grant based on a portion of real estate tax paid is the most effective and efficient tool for delivering this incentive, other alternative structures are available for consideration. As an alternative to a cash grant based on a portion of real estate tax paid, the County could also offer a tenant improvement allowance for the leasing/renewing tenant for the equivalent dollar amount. As an alternative to an outright allowance or cash grant, a low-interest loan for tenant improvement could be offered to the tenant.

This proposal applies equally to new and renewal leases because retaining occupancy that would otherwise be lost and receiving new occupancy previously not present have the same impact on Arlington County’s tax receipts. We appreciate that many people perceive avoiding loss differently from a gain. However, in a period with considerable office market flux and many pre-pandemic leases due to expire, retention becomes a higher priority to avoid further occupancy losses exacerbating the tax revenue decline from existing vacancy.

Commercial Vacancy Working Group
Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

Coworking Small-Medium Enterprise Catalyst Exploration

There are several coworking space providers in Arlington, including Industrious, Venture X, Carr, WeWork, Regus, and Life Time Work. Coworking has been growing as a space provider for small-to-mid sized businesses. It benefits Arlington County for these enterprises to grow and to be anchored in Arlington, so that they eventually take on leases in Arlington's office buildings when their businesses grow to warrant leasing their own office space. The Coworking Small-Medium Enterprise Catalyst Exploration seeks to develop opportunities for Arlington County to catalyze a dynamic where coworking space providers are better able to attract, retain, and foster the growth of small-medium sized businesses, *i.e.*, to build coworking spaces into incubators with County assistance.

Arlington Economic Development will convene a facilitated workshop with coworking space providers currently operating in Arlington to explore ways that Arlington County can support the coworking spaces to become a more dynamic engine of small-medium enterprise start-ups and growth, including:

- A better understanding of how coworking space providers are currently faring and of trends related to small-medium enterprises at coworking spaces,
- Ideas about ways Arlington County and coworking space providers could work together to drive small-medium enterprise start-ups and growth, and
- A better understanding about the expected impacts for Arlington County of supporting coworking spaces in Arlington.

This exploration could occur under the auspices of the Arlington Innovation Fund's activities or as a stand-alone effort.

Commercial Vacancy Working Group
Recommendations to Arlington County
Adopted by the Economic Development Commission – October 10, 2023

Encouraging Arlington’s Workforce Back into the Office

A key factor in encouraging Arlington’s offices to be *leased* is for that space actually to be *occupied*. Employers and employees still struggle to determine how and how often to work in the office, and mid-week peak occupancy in the Metropolitan Washington region is still only about 50%, according to Kastle Systems. Additionally, having employees present also benefits local businesses, and Arlington County’s tax revenues from those businesses. Active daytime life in our commercial areas also contributes to a positive sense of place and a positively reinforcing cycle of attendance.

Arlington County lacks the authority to require private employers to force their employees into the office, but we can be attentive to the reasons that employees may be resistant to returning and to help to encourage them back. We know, for example, that scheduling inflexibility and burdensome commutes are barriers to returning to the office. Arlington County has several programs that can help to mitigate these challenges, and we should pursue them with a lens of encouraging active use of our office space, amongst the other goals that they already, and will still, serve.

Including Work Hour Flexibility in Traffic Demand Management (TDM) Programs

The impact of commuting to Arlington is a barrier to working in Arlington, but work hour flexibility could help employees avoid high traffic times. Employees are better equipped to deal with stress when they can meet many obligations outside of work; flexible scheduling can also contribute to better mental health (decreased stress), increased work-life balance, reduced congestion, and less crowding on public transport.

We believe that employees may be more receptive to return-to-office policies if they are not tied to specific times. Arlington County cannot mandate private employers’ schedules, but we can still find alternatives that incentivize work hour flexibility on the part of Arlington’s employers. One tool is the inclusion of Traffic Demand Management (TDM) requirements in many office building site plans. The original goal of TDM was to reduce congestion on area roads, and schedule flexibility is a tool that would be consistent with that goal.

Work Hour Flexibility will be included as a mechanism of meeting the TDM component for any existing site plan or use permit and new plans that will come (as applicable). Additionally, Arlington Transportation Partners (ATP) will update its Champions program goals to give points to companies that provide flexible scheduling to allow workers to create their own schedules without time constraints. ATP will also promote flexible scheduling during its Transportation events for Employers, Best Places to Work for Commuters support, and in Office Relocation Services. Language will also be added in the Transportation Brochures that encourages flexible scheduling.

Commercial Vacancy Working Group Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

Ideally, the Arlington County Board could take a single action to include work hour flexibility as an option for meeting the TDM requirements of all existing site plans with TDM requirements, and then to continue including it henceforth in new site plan approvals. We encourage Arlington County to survey property managers for the actual uptake of existing TDM options to determine an appropriate rate to exchange existing options for flexibility (*e.g.*, allowing x employees to have time flexibility counts as the equivalent of y dollars in transit subsidy).

Support for Housing Creation and Affordable Housing Programs in Arlington

Distance to work is a key contributing factor to commute length. If Arlington's employees live at great distance, they are likely to pressure their employers to continue teleworking policies, or to seek jobs that are closer to their homes. Arlington faces increasing competition from suburban and exurban jurisdictions in Northern Virginia, and even from other regions – such as Richmond – which through their lower costs of living are attracting the workforce for which Arlington heretofore has been known.

This group thus endorses Arlington County's efforts to increase housing supply and affordable housing so that more employees will not have to endure long commutes from a home that they can afford. We do not wish to duplicate efforts occurring elsewhere in Arlington County government. As such, we are not proposing new housing initiatives, but we note their impact on supporting Arlington's office portfolio. We encourage Arlington County to look creatively into all means of increasing and preserving housing, including and especially affordable housing.

Consideration of Office Occupancy as a Policy Goal

A thriving office sector serves Arlington County's overall well-being directly as a source of property taxes and indirectly as an anchor for a vibrant community that benefits Arlington residents. As we noted above with housing, there is a nexus between many activities that Arlington County considers on their own merits and the outcome of promoting office occupancy. We thus encourage Arlington County to consider the policy goal of promoting office occupancy as a core goal in guiding County activities, and as a consideration in prioritization decisions and implementation strategies.

Commercial Vacancy Working Group
Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

Economic Development Commission Commercial Vacancy Working Group

The Economic Development Commission convened the Commercial Vacancy Working Group in March 2023 to develop strategic recommendations to the County Board that lead to increased commercial occupancy and active use of commercial space by employees and customers of businesses located in Arlington. The Working Group includes both members of the Economic Development Commission and subject matter experts with relevant experience and interest.

Working Group members¹

Leigh Carter, JLL

Eric Derks, Riverain Collaborations

Nick Gregorios, Avison Young

Ebony Landon, JBG SMITH

Catherine Lynch, Economic Development Commission

Syeed Mansur, Sentrana

Brad C. A. Mason, Skanska

Colleen Mont, American Real Estate Partners

Scott E. Pedowitz, Apartment & Office Building Association of Metropolitan Washington

Frank Poli, BCN Homes

Andy VanHorn, Dweck Properties

Kevin Yam, Iron Point Partners

Gratitude

We thank the Arlington Economic Development staff, particularly Marc McCauley, Brandon Bedford, Troy Palma, and Marian Marquez, for their support of and active participation with the Working Group.

¹ NB: Professional affiliations shown for information, only. These recommendations are presented on behalf of the Working Group and not its members' employers.

Commercial Vacancy Working Group
Recommendations to Arlington County

Adopted by the Economic Development Commission – October 10, 2023

Commercial Vacancy Working Group Charge & Work Program

Purpose:

Develop strategic recommendations to the County Board that lead to increased commercial occupancy and active use of commercial space by employees and customers of businesses located in Arlington. This effort directly addresses Goal One in the Framework for Prosperity 2.0 and will leverage ongoing work underway in AED and other County departments as it relates to commercial market resiliency.

Scope:

The Working Group's work product shall reflect the following elements:

1. Developing a consolidated and comprehensive understanding of the state and direction of the commercial real estate market in Arlington and the region, including developments since 2020 and likely further changes to the use of and market for commercial real estate.
2. Recommending actions to the Arlington County Board to maintain and to increase occupancy of existing commercial real estate in Arlington through business retention, growth, and recruitment.
3. Recommending actions to the Arlington County Board to reposition nonperforming commercial real estate, including, *inter alia*, removing land use restrictions and streamlining and shortening processes for property development.
4. Recommending strategies and tactics for Arlington County, public-private partnerships, and the private sector to support commercial real estate owners/managers and tenants in activating the commercial space they occupy (*e.g.*, encouraging employees to want to be present in their offices in Arlington and encouraging customers to want to patronize Arlington businesses).
5. Leveraging relationships in the private sector to inform the Working Group's understanding of market conditions and recommendations to Arlington County.

Membership:

The Working Group shall be composed of 7 members of the Economic Development Commission and will be chaired by Scott E. Pedowitz. Participation and contributions from subject matter experts with relevant experience and interest will be welcome.

Staffing Resources:

Staff support for the Working Group will be coordinated by the EDC Staff Liaison.

Schedule:

The Task Force will begin meeting in March 2023. Meetings will be held monthly.

Deliverables:

The Working Group's final product will be a report outlining proposed recommendations to the EDC.

Commercial Vacancy Working Group
 Recommendations to Arlington County
 Adopted by the Economic Development Commission – October 10, 2023

Economic Development Commission

The Economic Development Commission’s primary responsibility is to advise and assist the Arlington County Board and Arlington Economic Development in carrying out Arlington’s economic development strategy, as articulated in the Strategic Plan entitled “Arlington’s Framework for Prosperity,” and on such other issues and goals as may be deemed important and relevant by the County Board. This Mission is based on the following vision and objectives:

Vision:

Economic Development will not only sustain, but accelerate, the Arlington economy to add wealth, employment, and quality to the community.

Objectives:

1. Position Arlington as a regional, national, and international world-class business and visitor location, and execute meaningful marketing activities.
2. Create leading-edge urban districts with abundant private investment opportunities.
3. Coordinate and provide support and resources to new and existing businesses, small and large.
4. Develop private sector partnerships at all levels to maximize economic development value.

Economic Development Commission members

Bill Dunn, Chair	Nick Gregorios	Flavia Sampaio
Kevin Yam, Vice Chair	Catherine Lynch	Mary Margaret Schoenfeld
Tommy Amal	Sid Mansur	Avril Ussery Sisk
Kate Bates	Brad Mason	Paula Sorrell
Ryaan Boyd	Praveen Meyyan	Jordan Tate
Janetta Brewer	Joseph Oyler	Andy Van Horn
Steve Cooper	Scott Pedowitz	Vicky Virasingh
Stephen Fedorchak	Karen Rosales	