

**Arlington County Trespass Towing Complaints
Calendar Year 2017**

	Date	Company	Location	Complaint Allegation	Resolution	Reason for Refund
1	01/04/2017	Advanced Towing	3910 Wilson Blvd	Improper Signage	Valid Tow	n/a
2	01/06/2017	Advanced Towing	3910 Wilson Blvd	Civil Damage	Valid Tow	n/a
3	01/06/2017	Advanced Towing	Not provided by complainant	Improper Fees	Valid Tow	n/a
4	01/09/2017	Advanced Towing	3910 Wilson Blvd	Improper Signage	Refund	Improper signage - appears space stenciling may have been obscured by snow
5	01/09/2017	Advanced Towing	3910 Wilson Blvd	Improper Signage	Valid Tow	n/a
6	01/11/2017	Advanced Towing	Not provided by complainant	Payment Dispute	Closed - Not pursued by complainant	n/a
7	01/11/2017	Advanced Towing	Not provided by complainant	Improper Fees	Closed - Not pursued by complainant	n/a
8	01/12/2017	Al's Towing	215 N Wayne St	Improper Signage	Refund	Improper signage - signs requiring front end parking corrected
9	01/15/2017	Advanced Towing	Not provided by complainant	Improper Fees	Closed - Not pursued by complainant	n/a
10	01/15/2017	Advanced Towing	Not provided by complainant	Parked Legally	Closed - Not pursued by complainant	n/a
11	01/20/2017	Advanced Towing	4019 5th Rd. N.	Contract Concern	Valid Tow	n/a
12	01/26/2017	Unknown	Not provided by complainant	General Complaint	Closed - Not pursued by complainant	n/a
13	01/28/2017	Unknown	850 N. Randolph Street	General Complaint	Closed - Not pursued by complainant	n/a
14	01/29/2017	Advanced Towing	2601 Columbia Pike	Improper Fees	Closed - Not pursued by complainant	n/a
15	01/30/2017	Advanced Towing	1531 N. Pierce Street	Parked Legally	Valid Tow	n/a
16	02/01/2017	A-1 Towing and Recovery	575 12th Rd. S.	Parked Legally	Valid Tow	n/a
17	02/08/2017	A-1 Towing and Recovery	1600 S. Eads Street	Parked Legally	Closed - Not pursued by complainant	n/a
18	02/09/2017	A-1 Towing and Recovery	1959 Columbia Pike	Improper Signage	Valid Tow	n/a
19	02/12/2017	Advanced Towing	3910 Wilson Blvd	Improper Signage	Valid Tow	n/a
20	02/14/2017	Advanced Towing	S. Glebe Rd. / Columbia Pike	Civil Damage	Valid Tow	n/a
21	02/17/2017	Advanced Towing	310 N. Thomas St.	Parked Legally	Valid Tow	n/a
22	02/18/2017	Advanced Towing	2601 Columbia Pike	Improper Fees	Valid Tow	n/a
23	03/01/2017	A-1 Towing and Recovery	Not provided by complainant	Civil Damage	Valid Tow	n/a
24	03/08/2017	Advanced Towing	3000 S. Randolph St.	Improper Signage	Refund	Required signage not present
25	03/22/2017	Advanced Towing	2601 Columbia Pike	Parked Legally	Refund	Tower did not obtain required pictures
26	03/22/2017	Advanced Towing	3910 Wilson Blvd	Improper Fees	Valid Tow	n/a
27	03/23/2017	Advanced Towing	2806 9th St. S.	Parked Legally	Refund	Tower did not obtain required pictures
28	03/26/2017	Advanced Towing	3910 Wilson Blvd	Improper Fees	Valid Tow	n/a

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29	03/30/2017	Advanced Towing	4150 S. Four Mile Run Dr.	Improper Signage	Refund	Tower did not obtain required pictures
30	04/07/2017	Advanced Towing	801 N. Wakefield St.	Parked Legally	Valid Tow	n/a
31	04/09/2017	Advanced Towing	3860 Columbia Pike	General Complaint	Closed - Not pursued by complainant	n/a
32	04/10/2017	Advanced Towing	3860 Columbia Pike	Parked Legally	Valid Tow	n/a
33	04/15/2017	Advanced Towing	1201 S Courthouse Rd	Parked Legally	Valid Tow	n/a
34	04/19/2017	Advanced Towing	1015 S Frederick St.	Parked Legally	Valid Tow	n/a
35	04/20/2017	Advanced Towing	3140 Washington Blvd.	Improper Signage	Valid Tow	n/a
36	04/30/2017	Advanced Towing	629 S. Walter Reed Dr.	Parked Legally	Refund	Requested by property owner - new tenant
37	05/01/2017	Advanced Towing	3237 Wilson Blvd	Improper Fees	Valid Tow	n/a
38	05/10/2017	A-1 Towing and Recovery	5224 8th Rd S	Parked Legally	Valid Tow	n/a
39	05/15/2017	Advanced Towing	1734 N. Troy St.	Improper Signage	Valid Tow	n/a
40	05/15/2017	Advanced Towing	3233 Columbia Pike	General Complaint	Valid Tow	n/a
41	05/16/2017	Advanced Towing	1100 N. Glebe Rd.	Civil Damage	Valid Tow	n/a
42	05/19/2017	Advanced Towing	2930 Wilson Blvd.	Payment Dispute	Valid Tow	n/a
43	05/23/2017	Advanced Towing	4811 Lee Hwy.	Improper Signage	Refund	Lot not properly signed
44	05/26/2017	Advanced Towing	2525 Lee Hwy.	Improper Signage	Valid Tow	n/a
45	05/30/2017	Advanced Towing	800 S. Florida St.	Miscellaneous	Valid Tow	n/a
46	05/31/2017	Advanced Towing	3300 Wilson Blvd.	Improper Signage	Valid Tow	n/a
47	06/01/2017	Advanced Towing	747 S. Florida St.	Parked Legally	Valid Tow	n/a
48	06/09/2017	A-1 Towing and Recovery	1221 N. Pierce St.	Parked Legally	Valid Tow	n/a
49	06/10/2017	Advanced Towing	3910 Wilson Blvd	Improper Signage	Valid Tow	n/a
50	06/15/2017	Advanced Towing	1001 N. Randolph St.	Parked Legally	Valid Tow	n/a
51	06/17/2017	Advanced Towing	1010 N. Glebe Rd.	Parked Legally	Valid Tow	n/a
52	06/22/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a
53	06/22/2017	A-1 Towing and Recovery	4427 31st St. S.	Insufficient Documentation	Valid Tow	n/a
54	06/23/2017	Advanced Towing	4306 N. Pershing Dr.	Parked Legally	Valid Tow	n/a
55	07/01/2017	Advanced Towing	2601 Columbia Pike	Parked Legally	Valid Tow	n/a
56	07/13/2017	A-1 Towing and Recovery	2201 N. Pershing Dr.	Improper Signage	Valid Tow	n/a
57	07/14/2017	Advanced Towing	900 N. Stuart St.	Miscellaneous	Valid Tow	n/a
58	07/17/2017	Advanced Towing	1100 N. Glebe Rd.	Improper Signage	Valid Tow	n/a
59	07/18/2017	A-1 Towing and Recovery	2400 S. Glebe Rd.	Parked Legally	Valid Tow	n/a
60	07/24/2017	Advanced Towing	2525 Lee Hwy.	Parked Legally	Valid Tow	n/a
61	07/24/2017	Advanced Towing	4167 S. Four Mile Run Dr.	Improper Signage	Refund	Signage - multiple entrances to property, not all signed
62	07/27/2017	Advanced Towing	900 N. Stuart St.	Parked Legally	Valid Tow	n/a
63	08/01/2017	A-1 Towing and Recovery	2620 S. Barton St.	Parked Legally	Valid Tow	n/a
64	08/03/2017	A-1 Towing and Recovery	2350 26th Ct. S.	Civil Damage	Valid Tow	n/a
65	08/07/2017	Advanced Towing	2300 Jefferson Davis Hwy.	Parked Legally	Valid Tow	n/a
66	08/09/2017	Advanced Towing	1020 N. Randolph St.	Parked Legally	Valid Tow	n/a
67	08/11/2017	Advanced Towing	103 N. Wayne St.	Parked Legally	Valid Tow	n/a
68	08/15/2017	Advanced Towing	3924 Wilson Blvd.	Parked Legally	Valid Tow	n/a
69	08/16/2017	A-1 Towing and Recovery	1201 S. Scott St.	Parked Legally	Valid Tow	n/a
70	08/16/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a
71	08/16/2017	Advanced Towing	2306 11th St. N.	Parked Legally	Valid Tow	n/a

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72	08/19/2017	Advanced Towing	2601 Columbia Pike	Parked Legally	Valid Tow	n/a
73	08/21/2017	Advanced Towing	2525 Lee Hwy.	Parked Legally	Refund	Tower did not obtain required pictures
74	08/27/2017	Advanced Towing	3924 Wilson Blvd.	Parked Legally	Valid Tow	n/a
75	08/28/2017	Advanced Towing	3924 Wilson Blvd.	Parked Legally	Valid Tow	n/a
76	09/04/2017	Advanced Towing	1718 S. Taylor St.	Parked Legally	Valid Tow	n/a
77	09/04/2017	Advanced Towing	3860 Columbia Pike	Drop Fee	Valid Tow	n/a
78	09/05/2017	Advanced Towing	4601 Fairfax Dr.	Parked Legally	Valid Tow	n/a
79	09/08/2017	Advanced Towing	1010 N. Glebe Rd.	Parked Legally	Valid Tow	n/a
80	09/15/2017	Advanced Towing	2337 11th St. N.	Parked Legally	Valid Tow	n/a
81	09/19/2017	Advanced Towing	451 N. Upton St.	Parked Legally	Valid Tow	n/a
82	09/25/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a
83	09/27/2018	Advanced Towing	2250 Clarendon Blvd.	Improper Signage	Valid Tow	n/a
84	09/28/2017	Advanced Towing	1220 N. Pierce St.	Improper Signage	Refund	Signage - had been knocked down and not replaced
85	09/29/2017	Advanced Towing	1721 Wilson Blvd.	Parked Legally	Valid Tow	n/a
86	09/29/2017	Advanced Towing	4490 N. Pershing Dr.	Parked Legally	Valid Tow	n/a
87	10/05/2017	A-1 Towing and Recovery	4433 31st St. S.	Parked Legally	Valid Tow	n/a
88	10/10/2017	Advanced Towing	2026 N. Vermont st.	Parked Legally	Valid Tow	n/a
89	10/12/2017	Advanced Towing	3860 Columbia Pike	Parked Legally	Valid Tow	n/a
90	10/14/2017	Advanced Towing	1045 N. Utah St.	Parked Legally	Valid Tow	n/a
91	10/17/2017	Advanced Towing	901 N. Glebe Rd.	Parked Legally	Valid Tow	n/a
92	10/23/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a
93	11/03/2017	A-1 Towing and Recovery	4160 S. Four Mile Run Dr.	Improper Signage	Valid Tow	n/a
94	11/04/2017	Advanced Towing	3726 Columbia Pike	Parked Legally	Valid Tow	n/a
95	11/08/2018	Advanced Towing	3030 Columbia Pike	Parked Legally	Valid Tow	n/a
96	11/09/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a
97	11/13/2017	Advanced Towing	3910 Wilson Blvd	ECC Concern / Signage	Valid Tow	n/a
98	11/14/2017	Advanced Towing	5135 8th Rd. S.	Parked Legally	Refund	Car barely extending into "No Parking Zone"
99	11/14/2017	A-1 Towing and Recovery	1101 S. Joyce St.	Improper Signage	Valid Tow	n/a
100	11/16/2017	Advanced Towing	3924 Wilson Blvd.	Improper Receipt	Valid Tow	n/a
101	11/20/2017	A-1 Towing and Recovery	1201 S. Courthouse Rd.	Parked Legally	Refund	Refunded at request of property owner
102	11/20/2017	Advanced Towing	3924 Wilson Blvd.	Improper Receipt	Valid Tow	n/a
103	11/20/2017	Advanced Towing	4400 4th St. N.	Parked Legally	Valid Tow	n/a
104	11/21/2017	A-1 Towing and Recovery	1600 S. Eads St.	Improper Receipt	Valid Tow	n/a
105	11/28/2017	A-1 Towing and Recovery	1415 N. Taft St.	Parked Legally	Refund	Property owner changed decals - tower not aware
106	12/05/2017	Advanced Towing	451 N. Upton Ct.	Parked Legally/Improper Signs	Valid Tow	n/a
107	12/07/2018	Advanced Towing	1713 Wilson Blvd.	Parked Legally	Valid Tow	n/a
108	12/10/2017	A-1 Towing and Recovery	1455 28th St. S.	Improper Signage	Refund	Sign missing from one of the entrances to property
109	12/11/2017	Advanced Towing	3140 Washington Blvd.	Improper Signage	Refund	Signage - entrance sign missing
110	12/15/2017	Advanced Towing	3233 Columbia Pike	Parked Legally	Valid Tow	n/a

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111	12/16/2017	Advanced Towing	5300 Columbia Pike	Improper Signage/Damage	Valid Tow	n/a
112	12/18/2017	Advanced Towing	5300 Columbia Pike	Improper Signage	Valid Tow	n/a
113	12/19/2017	Advanced Towing	4106 Henderson Rd.	Improper Signage	Refund	Signage - violates requirements 14.3-5.2 on angled parking
114	12/19/2017	Advanced Towing	5535 Columbia Pike	Parked Legally/Improper Signs	Valid Tow	n/a