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Tenant Rights & Responsibilities

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To foster vibrant and sustainable neighborhoods by preserving housing living conditions in HUD-designated areas, and by assisting the residents of those neighborhoods in improving their housing needs.

- Enable residents, both renters and homeowners, to meet their need for safe, decent, and Affordable housing.
- Educate tenants, especially immigrants, regarding their knowledge about the landlord-tenant relationship, pre-purchase information and referrals, fire safety, and police issues.
- Foster community pride by encouraging residents, both renters and homeowners, to participate in community activities.
- Provide greater access to the County's housing resources.

REFERRAL/ SUPPORT:

- Referred 400 clients to appropriate County Agencies and non- profit programs; this included 26 outreach hours to tenants at community centers during AFAC food distribution time.
- Provided technical assistance to 109 people, visiting 21 apartment complexes and two non-profit offices. During these visits, we gave advice on Fair Housing and Integrated Pest Management Control to management office staff.
- Support for HD staff and other partner County programs in translation and housing counseling opinions.
- Updated the following brochures: “Guide to Home Repairs and Maintenance”, “Bedbug Brochure”, “Apartment Care and Maintenance” and “Tenant’s Resources”.



FY 24

July 1/2023 – June 30/2024

SEMINARS AND EVENTS:

- I helped organize/run 30 education seminars, attended by 498 residents. The seminars were divided into four categories: tenants' (14), homeowners' (9), homebuyers' (4), and Fair Housing (3). With 18 taking place at LAIF FY24, and in the Home Maintenance Workshops.
- In April 2024, I worked with the Center for Assistance to Families (CAF), non-profit partner, to coordinate the Live-In Arlington Info-Fair (LAIF) for tenants, homebuyers/homeowners. 200 residents attended the event, which featured 23 exhibitors, and 10 homebuying and maintenance seminars, attended by 149 residents.
- In October 2023, I worked with the non-profit ASTRACOR to organize The Home Maintenance Workshops for new homebuyers and homeowners. The event featured 6 exhibitors and five workshops on home maintenance, attended by 50 residents.
- I also provided outreach at nine other community events organized by Civic Associations, APS, or CPHD partners. As a result, 254 residents received information on Housing rental and homeownership.
- Finally, I coordinated two successful Neighborhood Clean Ups in Green Valley and Arlington Mill neighborhoods. A total of 400 residents participated in the events, which removed a total of 22 tons of trash and metal.



Visit www.laif.mycaf.org/workshops or scan the QR Code for the list of workshops

Presenters YELLOW ROOM

- 9:00 am - 11:00 am**
Buy Your Home with Low or no Money Down!
Don't let a down payment stand in the way of buying your home.
Chantal George, Arlington Community Federal Credit Union
- 12:00 pm - 12:50 pm**
Affordable Homeownership with Local Government Programs
There are thousands of dollars and homebuying assistance programs to help buy your home. Join us to learn basic information about them.
Kaiser Smith, Latino Economic Development Center
- 1:00 pm - 1:50 pm**
Important Home Maintenance 101
Are you a house renter or homeowner? Do you wish you knew more about home prevention maintenance? Then this is a MUST-ATTEND workshop for you!
Diane Daly, Building Analyst, Building Envelope Specialist, AESTM/C2E
- 2:00 pm - 2:50 pm**
Mortgage Process Roadmap for Homebuyers
Wondering what to expect from start to finish when it comes to obtaining financing for your mortgage? Find out attending this workshop.
Rickey Green, Sr., Mortgage Consultant, Prosperity Home Mortgage, LLC
- 3:00 pm - 4:00 pm**
10 Tips for Buying Your First Condo!
Buying a condo could be the road to the house of your dreams. Come and learn how.
Deyanir "Nai" Hagley, Weichert Realtors, Arlington Virginia

Presenters GREEN ROOM

- 11:30 am - 12:00 pm**
Fair Housing Hot topics: Hoarding and Assisted Animals
How to comply with federal and state fair housing laws.
Nadya Penella, Senior Supervising Attorney, Legal Aid Justice Center
- 12:30 pm - 1:00 pm**
Eviction Prevention and Your Right as a Tenant
Learn your rights as a tenant and how to prevent eviction problems.
Nadya Penella, Senior Supervising Attorney, Legal Aid Justice Center
- 1:30 pm - 2:00 pm**
How to Build, Maintain or Rebuild Good Credit
Learn what credit is, how it works and how to improve it, to obtain a good mortgage loan.
Alexandra Villanueva, Financial Education Partners
- 2:10 pm - 3:00 pm**
Medicaid 101: Beneficiary Seminar
An expert will provide a concise overview of Medicaid and address any inquiries.
Johanna Gutierrez, Arthritis HealthGripers Plus, Healthy Habits, Inc.
- 3:30 pm - 4:00 pm**
Improving your Home's Comfort and Energy Efficiency
Learn about energy efficient upgrades to save money and improve your indoors comfort and health.
Scott Davidson, Home Energy Medical Company

LIMITED SEATING FOR CLASSES - FIRST COME FIRST SERVED
For more information go to the webpage at www.laif.mycaf.org or call 703-228-3765

Laif **BEFORE THE FAIR**

Housing Fair

Workshops

- Home Buying
- Home Maintenance
- Access to Industry Experts
- Free Admission

APRIL 27
11:00 A.M. - 4:00 P.M.

Walter Reed Recreation Center • 2000 ...

BIG RAFFLE PRIZE
55" SCREEN TV

SCAN THE QR CODE TO LEARN MORE



FREQUENTLY CALLED NUMBERS
Arlington County Information and Referral: 703-228-3800

Arts and Cultural Affairs	703-776-6144
Animal Welfare (Animal Services)	703-515-2524
Children and Consumer Affairs (Child Care)	703-777-0647
Children and Consumer Affairs (Child Support)	703-776-2642
Community Development	703-228-2244
Department of Public Works	703-228-7488
Fire Department	703-228-4812
Health Department	703-776-7744
Human Resources	703-228-1000
Information Services	703-776-7600
Land Management	703-228-1000
Legal Services	703-776-7600
Neighborhood Development	703-228-2244
Office of the Auditor	703-228-4800
Police Department	703-776-7744
Public Works Department	703-228-7488
Recycling	703-776-7600
Senior Services	703-776-7600
Small Business Development	703-228-2244
Special Services	703-776-7600
Traffic Engineering	703-228-2244
Transportation	703-228-2244
Utilities	703-228-2244
Virginia Power Corporation	703-228-2244
Washington State University	703-228-2244
Washington State University	703-228-2244
Washington State University	703-228-2244

ARLINGTON VIRGINIA

GUIDE TO HOME REPAIRS AND MAINTENANCE

This brochure is prepared by the Housing Division's Outreach Program, to assist Arlington County homeowners in maintaining their homes. It gives information about programs that provide services regarding the maintenance and repair of homes, including a brief description of the service, the name, address and phone number of the agency.

Arlington County Government, non-profit agencies and local businesses provide these services.

For more information, call 703-228-3765



FY 25

July 1/2024 – June 30/2025



In the first six months, we conducted several outreach activities and events, including:

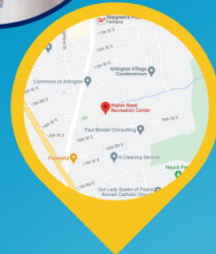
- Organized 13 education seminars, attended by 161 residents.
- Provided 12 hours of outreach to community centers.
- Outreach talk with 9 apartment managers and three housing services providers.
- Organized with the non-profit organization ASTRACOR, the Home Maintenance Workshops event. The event featured six exhibitors and five workshops, and it was attended by 50 residents.
- Participated in community events like the Homeownership Study Community Workshop event, the Green Valley Festival, the Annual Community Festival at Tyroll Hill Park, and the LULAC conference.
- Distributed the Committed Affordable Units information package to 11 apartment complexes, which reached 760 residents.

NEXT 6 MONTHS

- Organize 13-15 housing education seminars
- Provide 12 outreach hours to community centers
- Other events participation: Green Valley Day, Virginia Hospital ERD, Langston Blvd. Earth Day, NOVA Housing Expo, etc.
- Outreach talk with 10 apartment managers
- Coordinate the LAIF FY25 with CAF.
- Coordinate two Neighborhood Clean Ups, in Green Valley and Arlington Mill neighborhoods.



Housing Fair



Save the Date
APRIL 26, 2025
11:00 am - 4:00 pm

Walter Reed Recreation Center
2909 16th St S, Arlington, VA 22204

Arlington County provides accommodations as described in the ADA Act.
Call at least 5 days before the event: 703-228-3765 or TTY 703-228-4611

www.laif.mycaf.org



SCHEDULE OF CLASSES

Visit www.laif.mycaf.org/workshops
or scan the QR Code for the list of workshops



Presenters YELLOW ROOM



1:00 am - 1:50 am
Buy Your Home with Low or no Money Down!
Don't let a down payment stand in the way of buying your home.
Chantal George, Arlington Community Federal Credit Union



12:00 pm - 12:50 pm
Affordable Homeownership with Local Government Programs
There are thousands of dollars and homebuying assistance programs to help buy you a home. Join us to learn basic information about them.
Karen Serfis, Latino Economic Development Center



1:00 pm - 1:50 pm
Building Wealth Trough Homeownership



2:00 pm - 2:50 pm
Mortgage Process Roadmap for Homebuyers
Wondering what to expect from start to finish when it comes to obtaining financing for your mortgage? Find out attending this workshop.
Rickey Green, Sr., Mortgage Consultant, Prosperity Home Mortgage, LLC.



3:00 pm - 4:00 pm
10 Tips for Buying Your First Condo!
Buying a condo could be the road to the house of your dreams. Come and learn how.
Denyse "Nia" Bagley, Weichert Realtors, Arlington Virginia



Presenters GREEN ROOM



11:10 am - 12:00 pm
Understanding Fair Housing: Training for Landlords, Property Managers, and Real Estate Agents
How to comply with federal and state fair housing laws.
TBD, Senior Supervising Attorney, GAL AID JUSTICE CENTER



12:10 pm - 1:00 pm
WORKSHOP ON CONDOMINIUM OWNERSHIP
For new condo owners or anyone considering purchasing one. You'll get information about condo ownership, management, maintenance, legal issues, repairs and much more.



1:10 pm - 2:00 pm
How to Build, Maintain or Rebuild Good Credit
Learn what credit is, how it works and how to improve it, to obtain a good mortgage loan.
Alejandra Villanueva, Pinnacle Financial Partners



2:10 pm - 3:00 pm
Steps to Finding Rental Affordable Housing



3:10 pm - 4:00 pm
Creación de riqueza Comprando Vivienda

LIMITED SEATING FOR CLASSES - FIRST COME FIRST SERVED

For more information go to the webpage at www.laif.mycaf.org or call 703-228-3765.

Ideas and opinions provided by the individual presenters in all seminars, are not associated with the Live-In Arlington Info-Fair Organizers nor its Sponsors. They are for general information and education only. Classes subject to changes or cancellation for unexpected circumstances. Arlington County provides accommodations as described in the ADA Act. Please call at least 5 days prior to the event to request accommodations.

Yearly Fairs



Outreach to Tenants, Landlords and Housing Services Providers

FY26

Tenant/Landlord workshops

Homeowners' workshops

Homeownership workshops

Community Centers Outreach

Apartments Outreach

Other Engagements

Neighborhood's
Clean-ups

Housing Forums

Neighborhood's
Events

New Event
participation???

