

One-Stop Arlington Customer Advisory Working Group

April 10th, 2018
11:30 am – 12:30 pm

Agenda:

Discussion of the customer service and customer experience

- How do you define customer service?
- How do define the customer experience?
- What is the current customer experience in Arlington County?
- What does the future of the customer experience look like to you with One-Stop Arlington?
- How are you engaging with customer service?