

Major Services

Key Findings

Residents are most satisfied the quality of County fire, rescue, and emergency medical services; the library system ; and parks, recreation, and sports programs

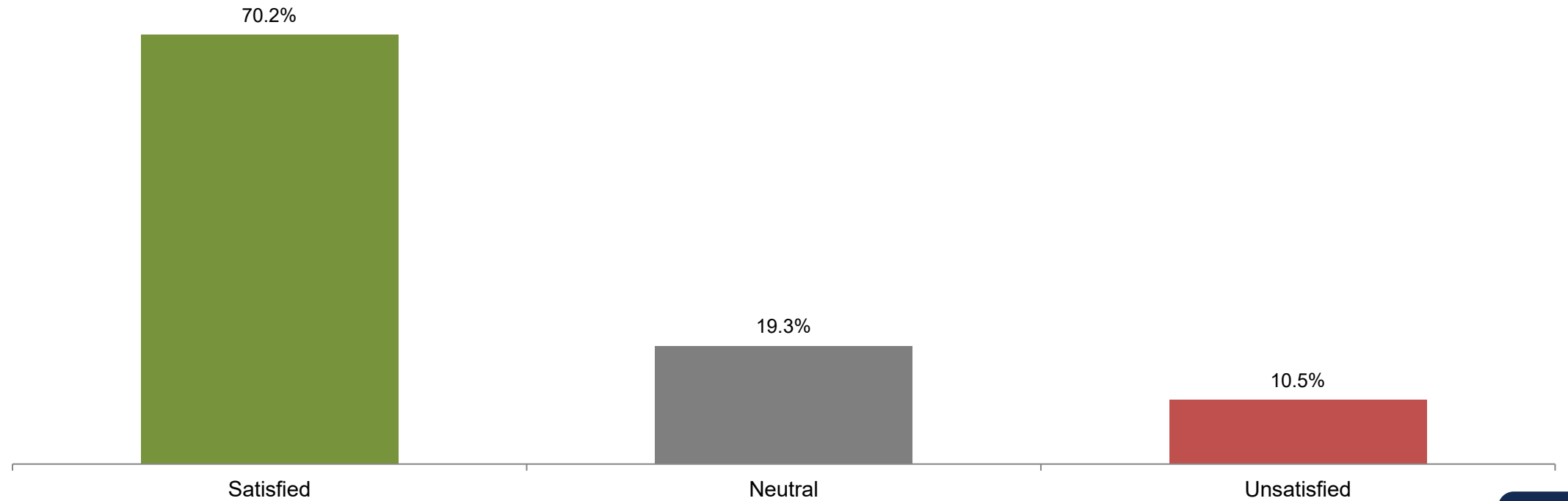
- 84% are satisfied with the quality of the County's fire, rescue, and emergency medical services – among those satisfied, 78% are very satisfied
- 83% are satisfied with the quality of the County's library system – among those satisfied, 70% are very satisfied
- 81% are satisfied with the quality of the County's parks, recreation, and sports programs – among those satisfied, 60% are very satisfied

Areas of Opportunity

- Availability and affordability of different housing types
- Human services for disadvantaged people
- Codes and ordinances

70% are satisfied with the quality of police services

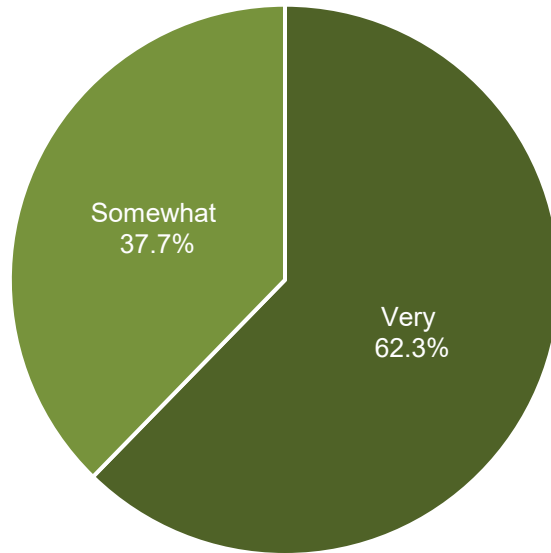
Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



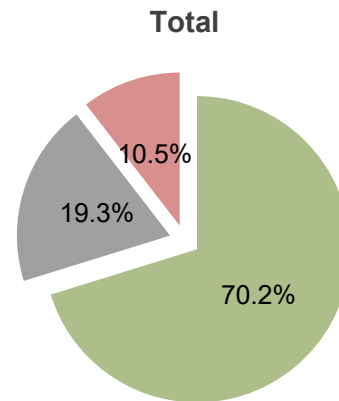
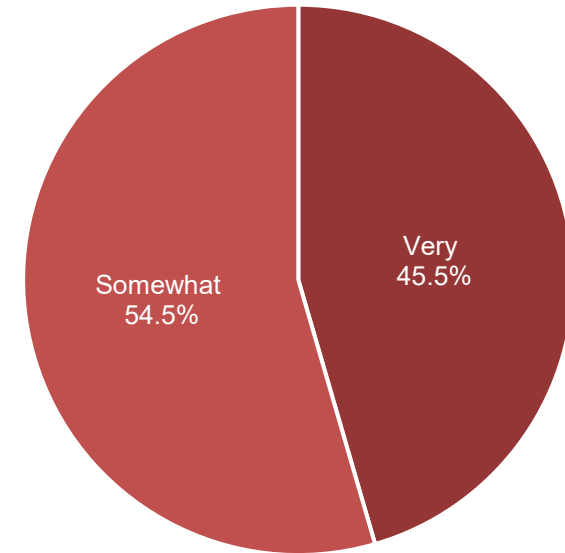
Among those who are satisfied, 62% are very satisfied

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services

Among those who said satisfied

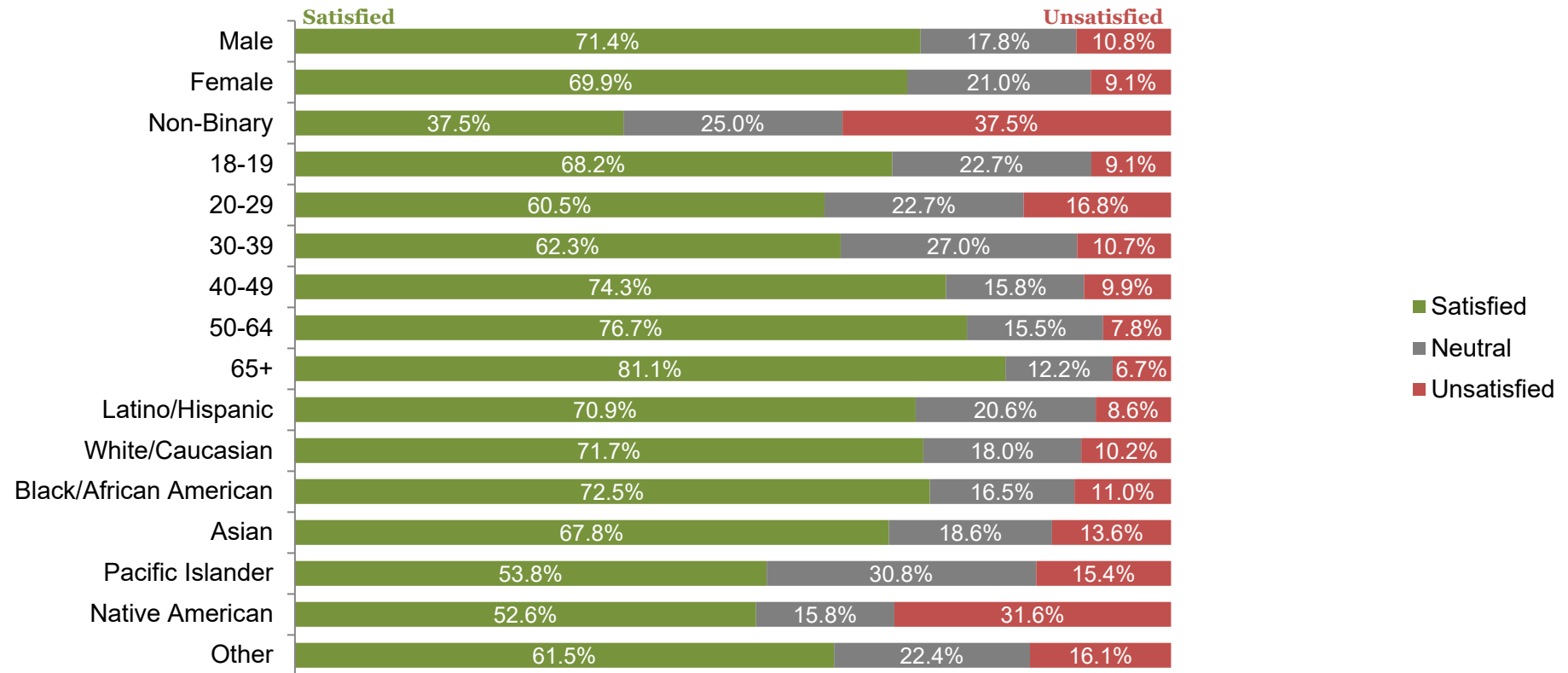


Among those who said unsatisfied



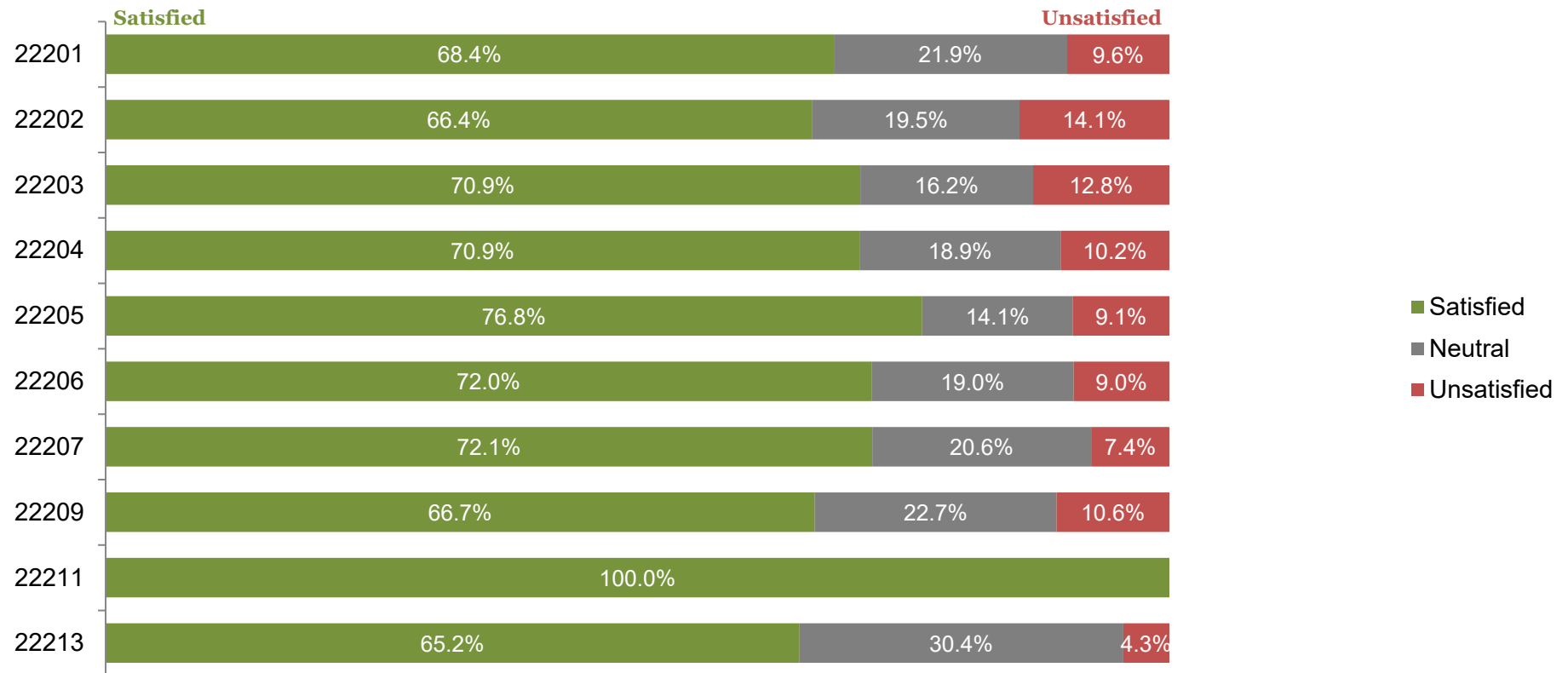
Results by gender, age group and ethnicity

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



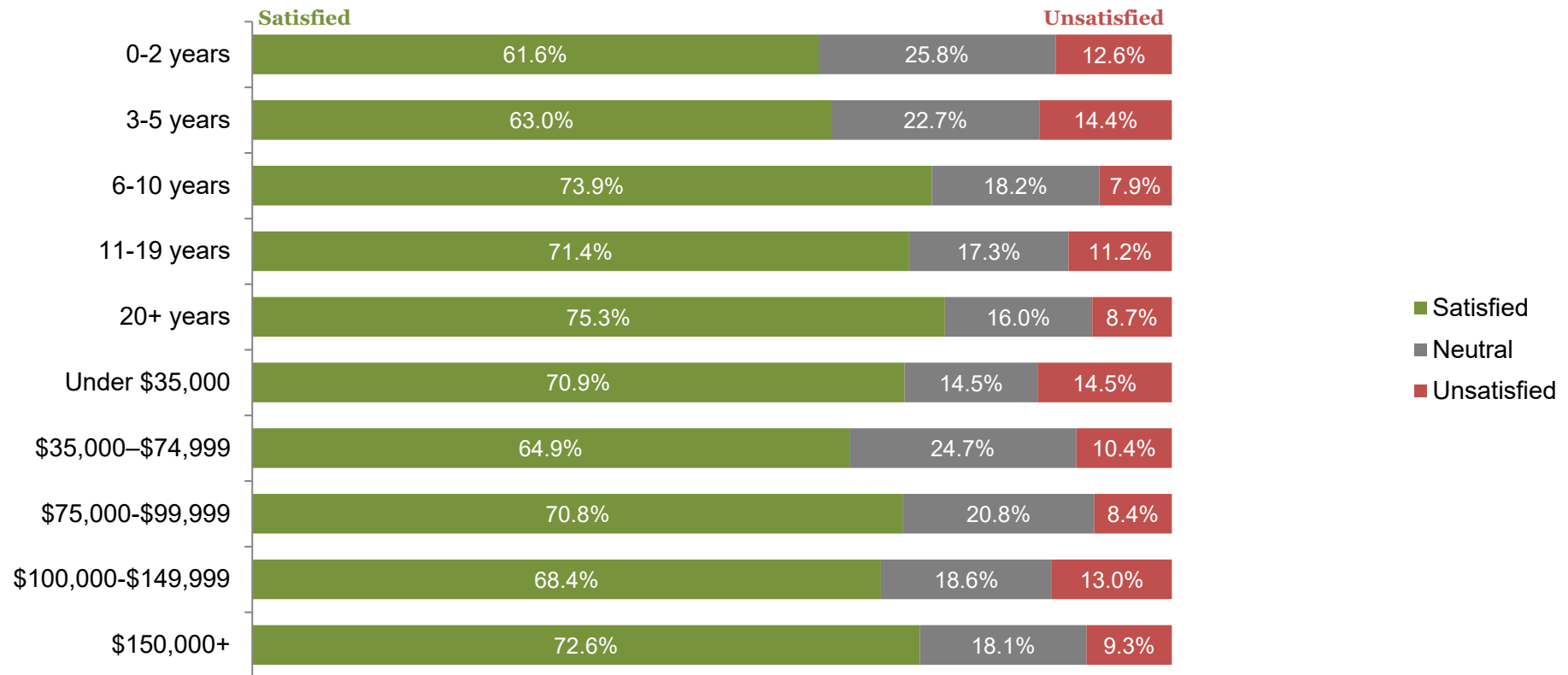
Results by zip code

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



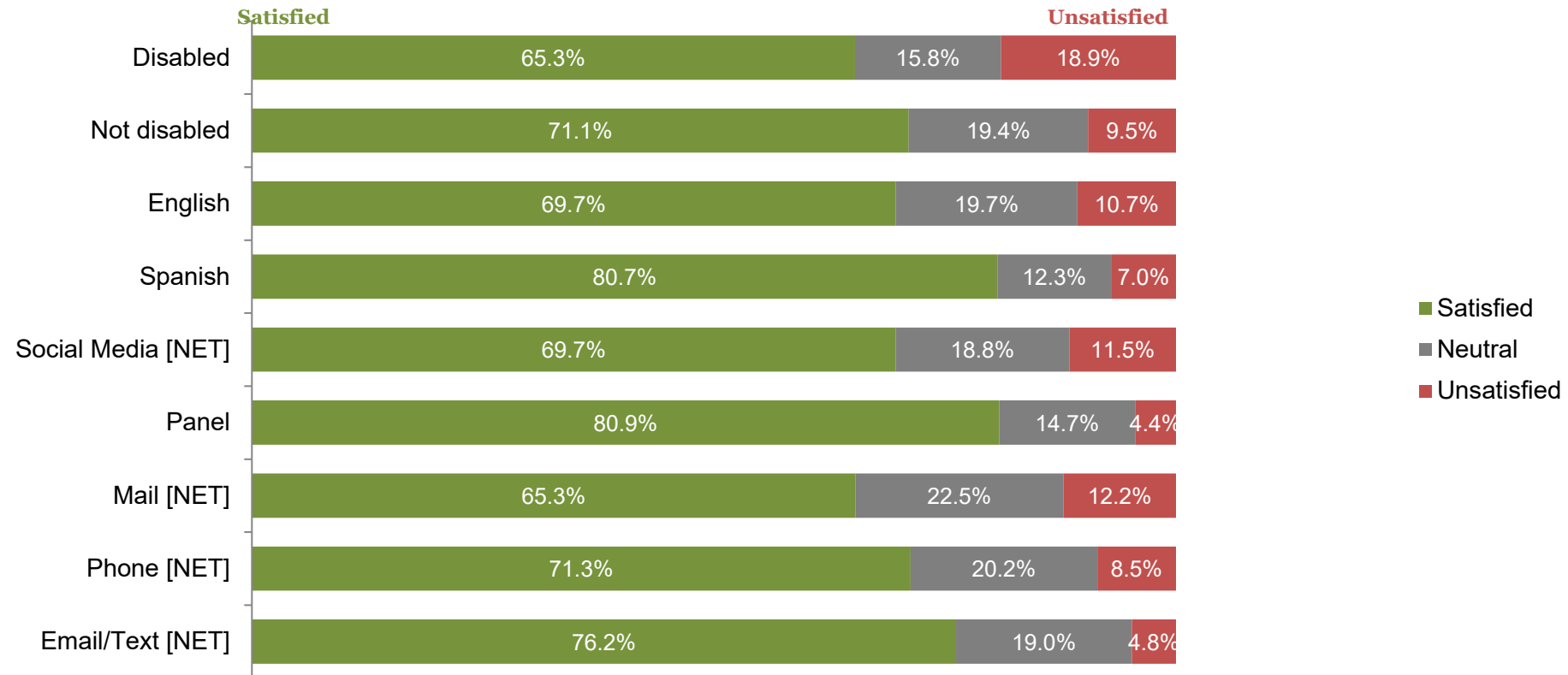
Results by years of residency and household income

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



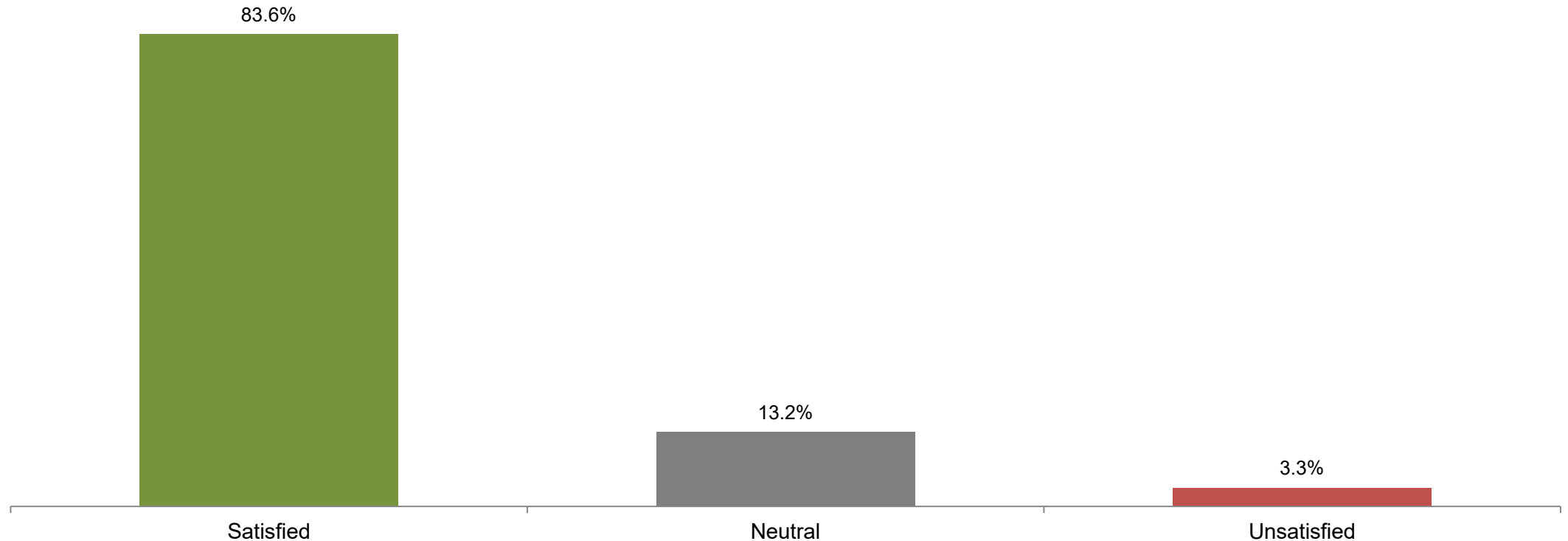
Results by disability status, survey language and survey mode

Question 1_A: Please indicate how satisfied or unsatisfied you are with quality of police services



84% are satisfied with the quality of fire, rescue, and emergency medical services

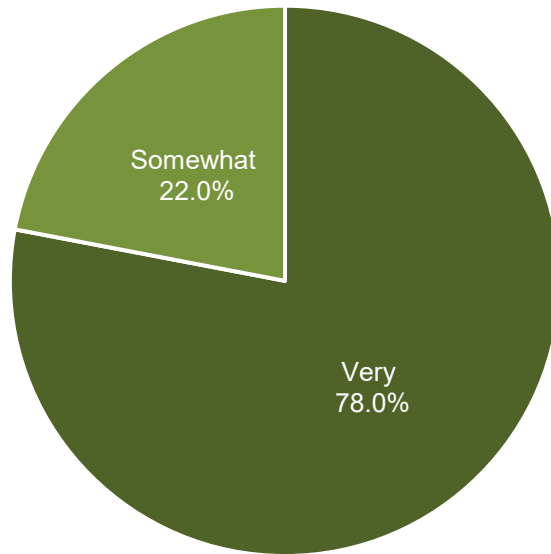
Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



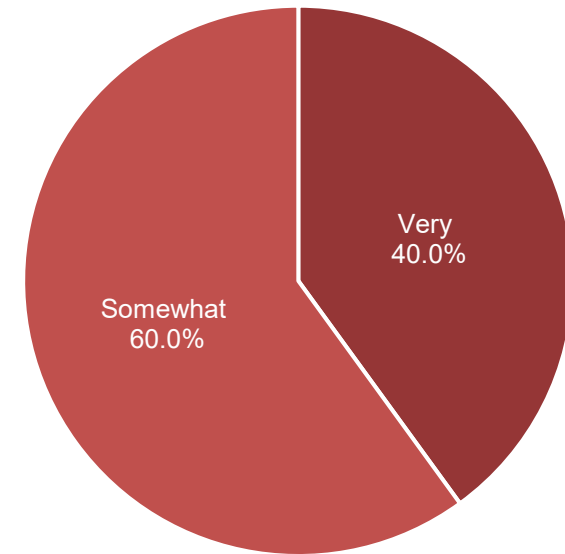
Among those who are satisfied, 78% are very satisfied

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services

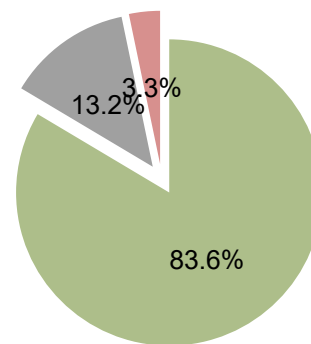
Among those who said satisfied



Among those who said unsatisfied

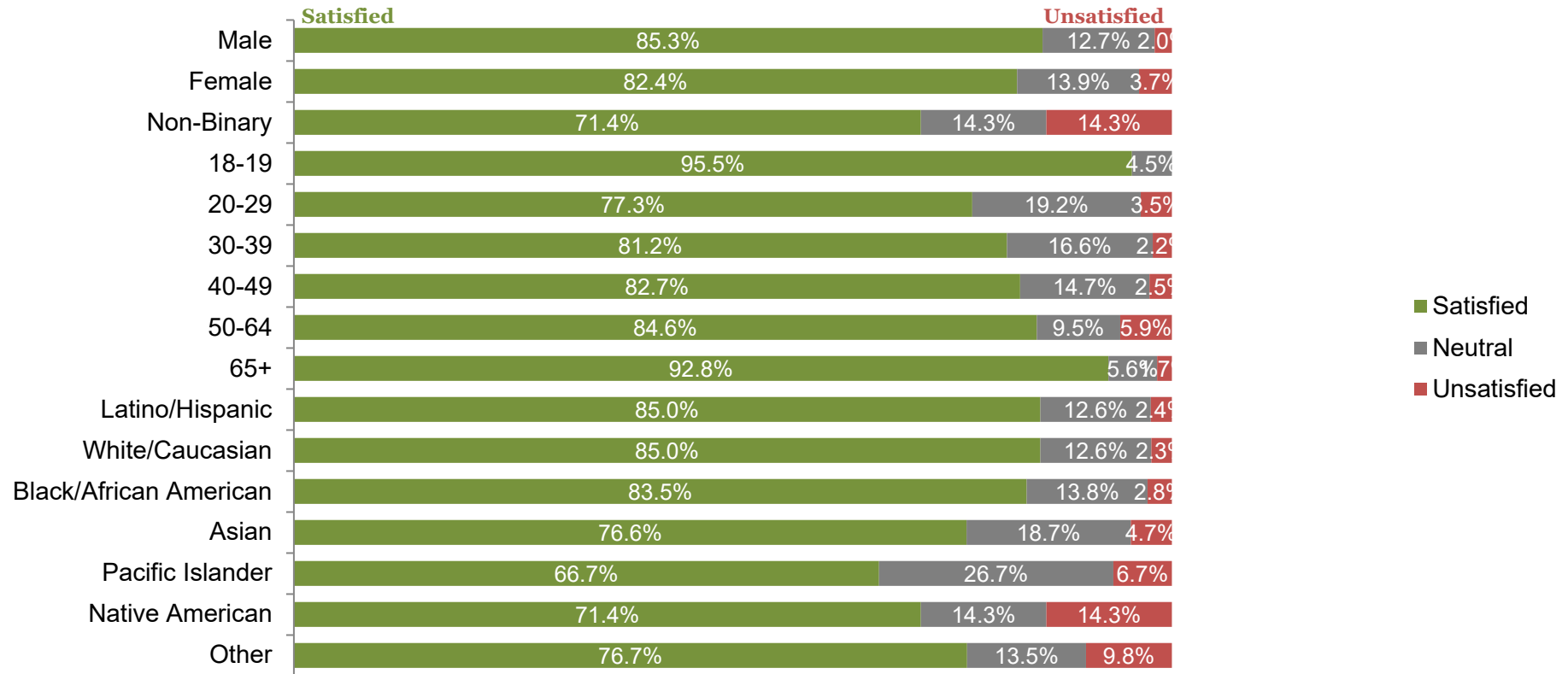


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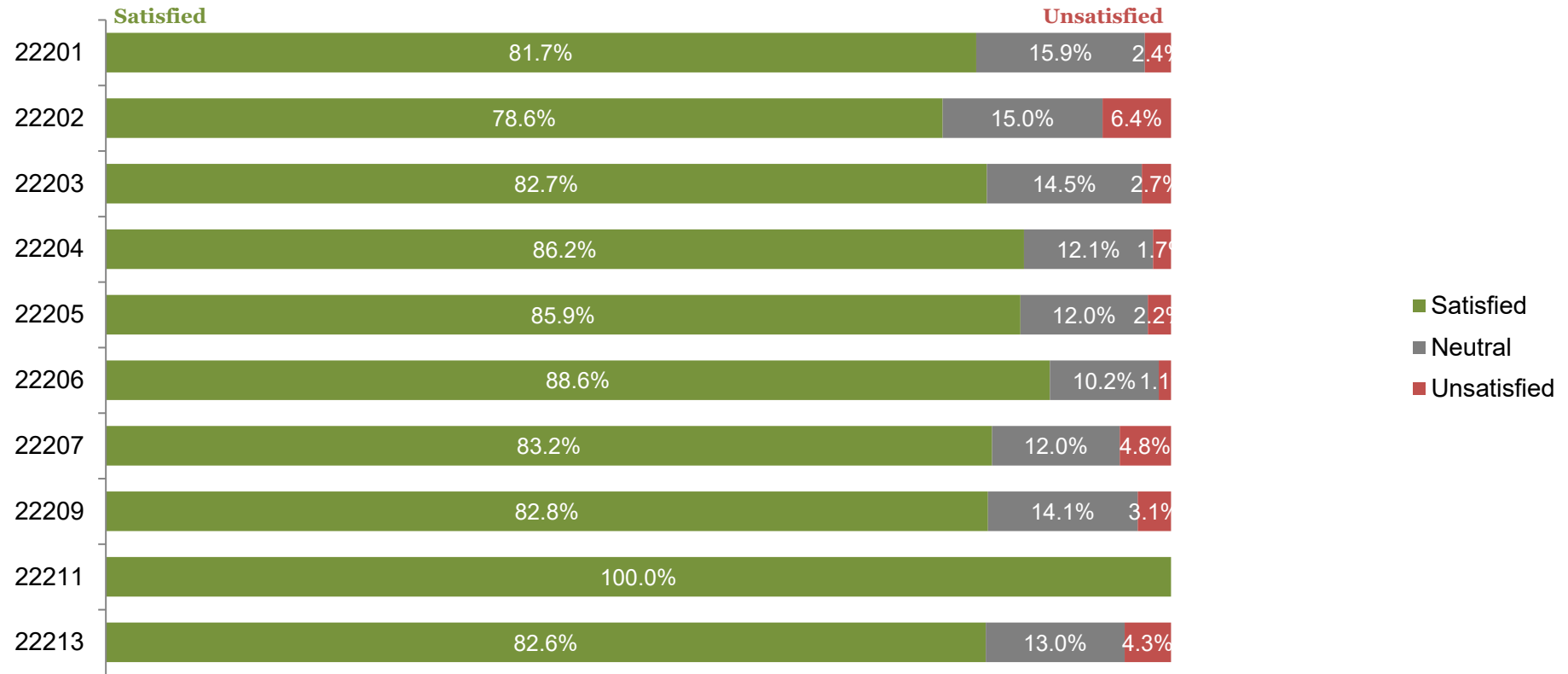
Results by gender, age group and ethnicity

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



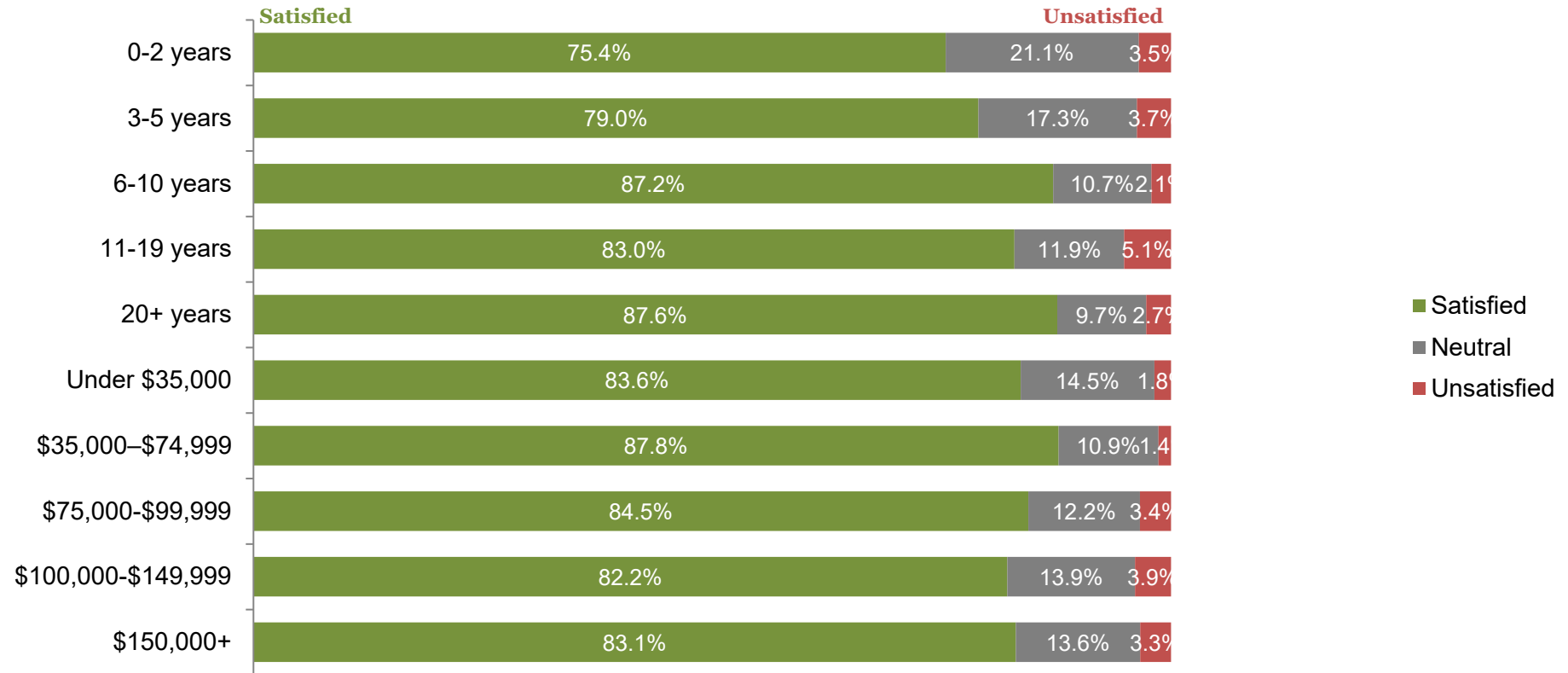
Results by zip code

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



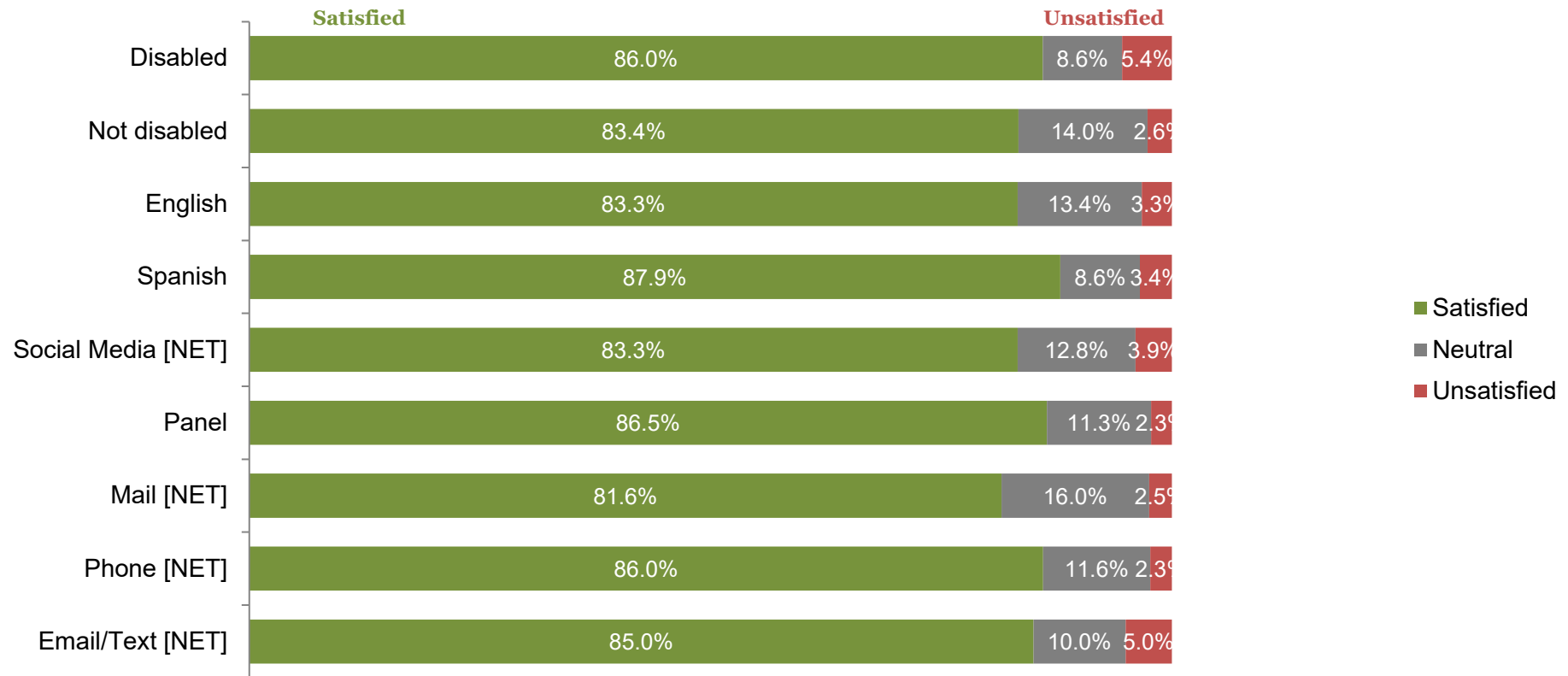
Results by years of residency and household income

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



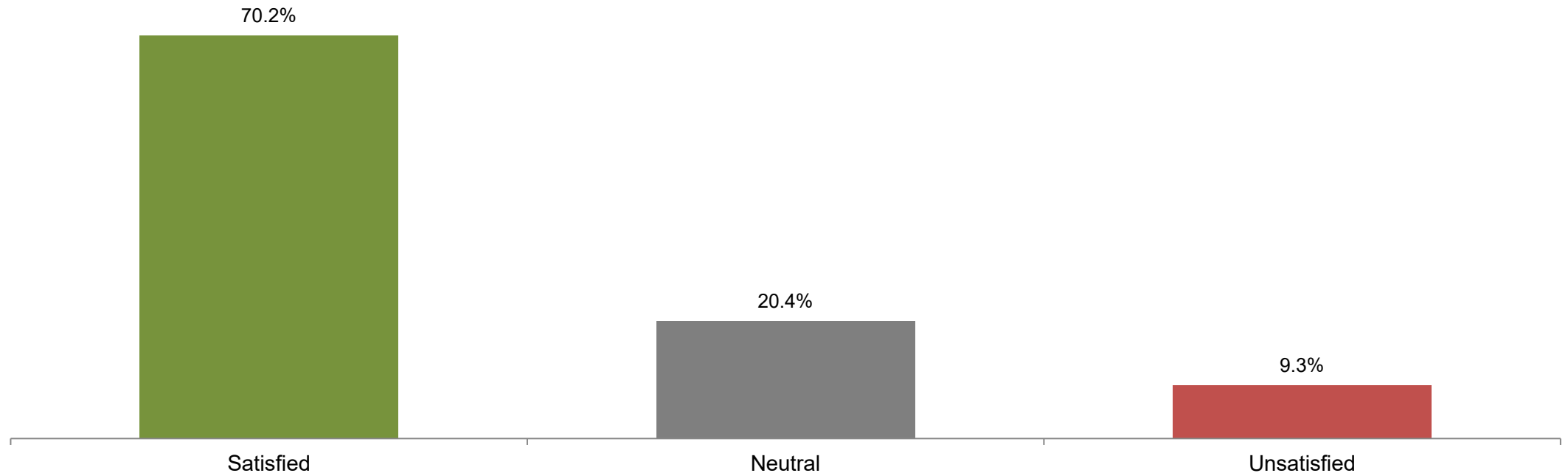
Results by disability status, survey language and survey mode

Question 1_B: Please indicate how satisfied or unsatisfied you are with Quality of fire, rescue, and emergency medical services



70% are satisfied with the quality of the County's emergency preparedness services

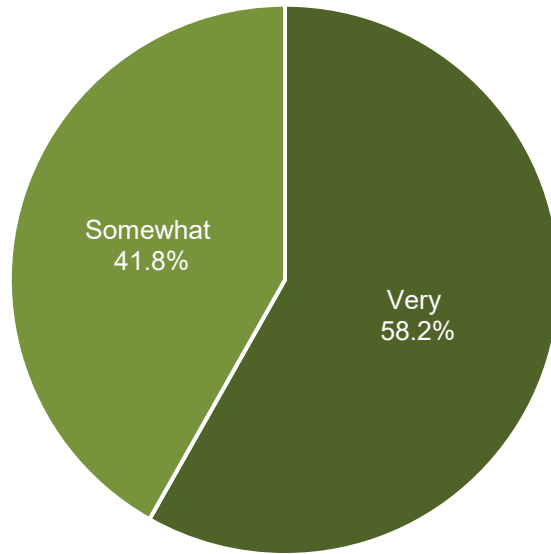
Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



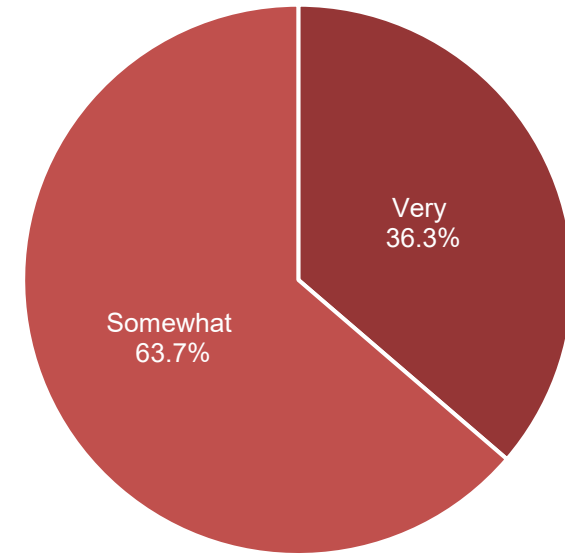
Among those who said satisfied, 58% are very satisfied

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services

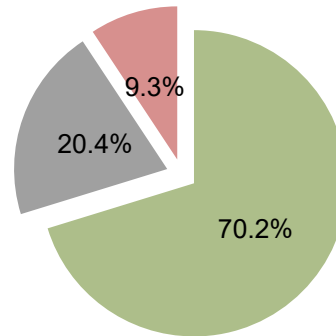
Among those who said satisfied



Among those who said unsatisfied

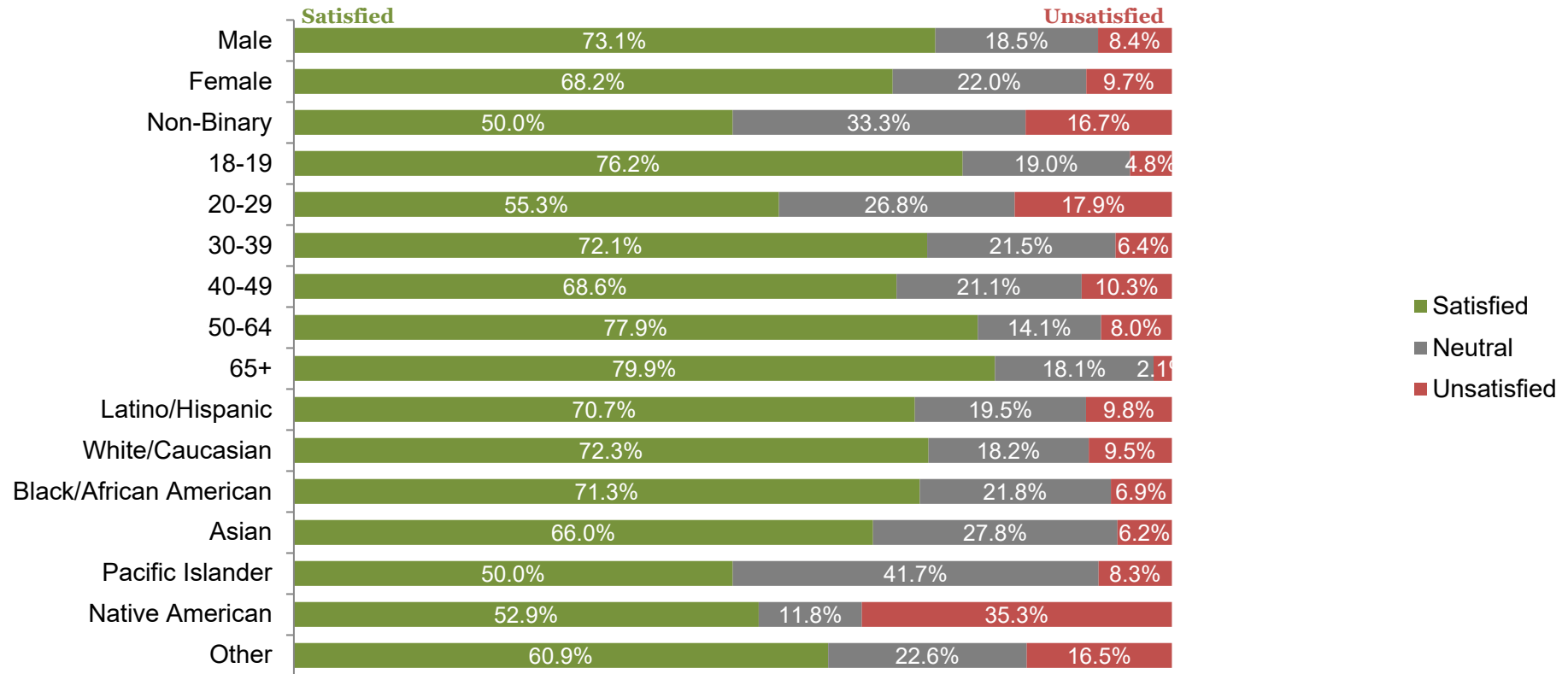


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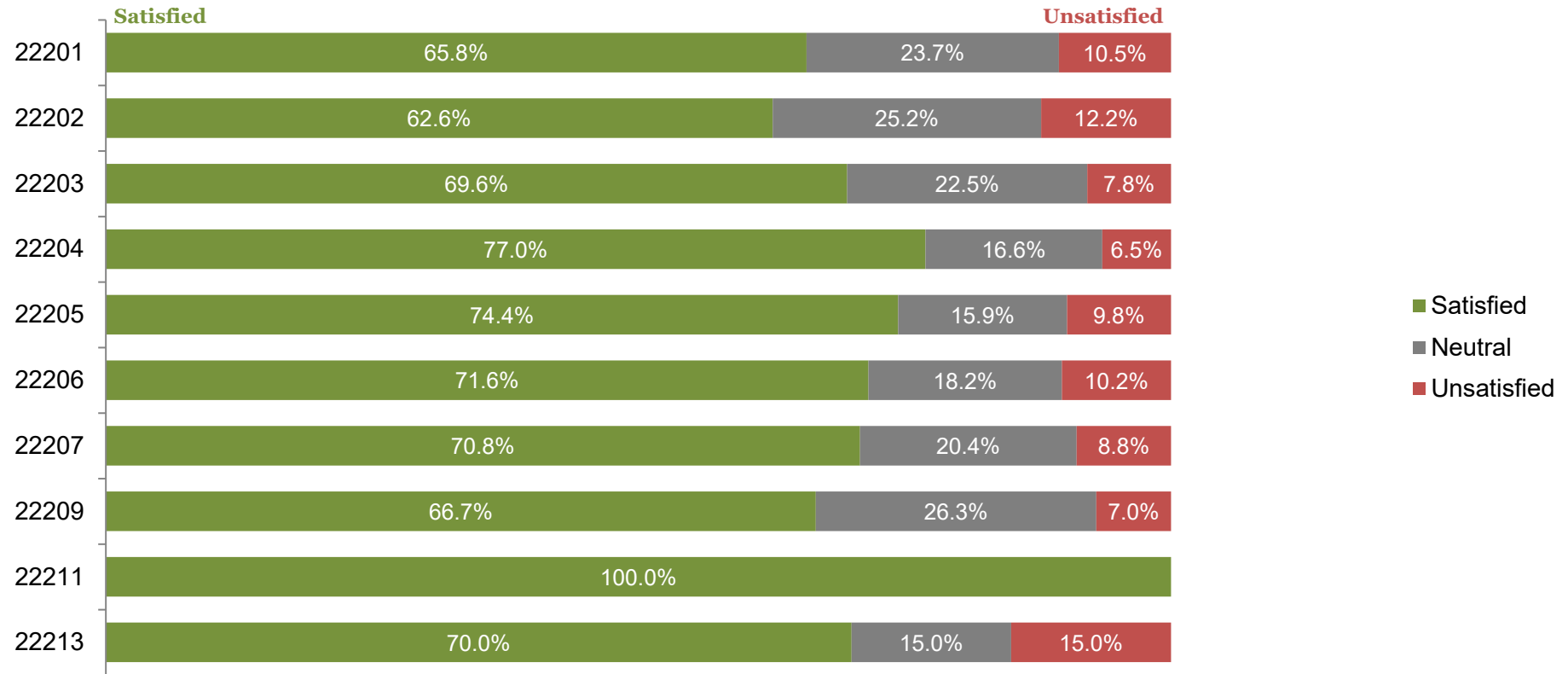
Results by gender, age group and ethnicity

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



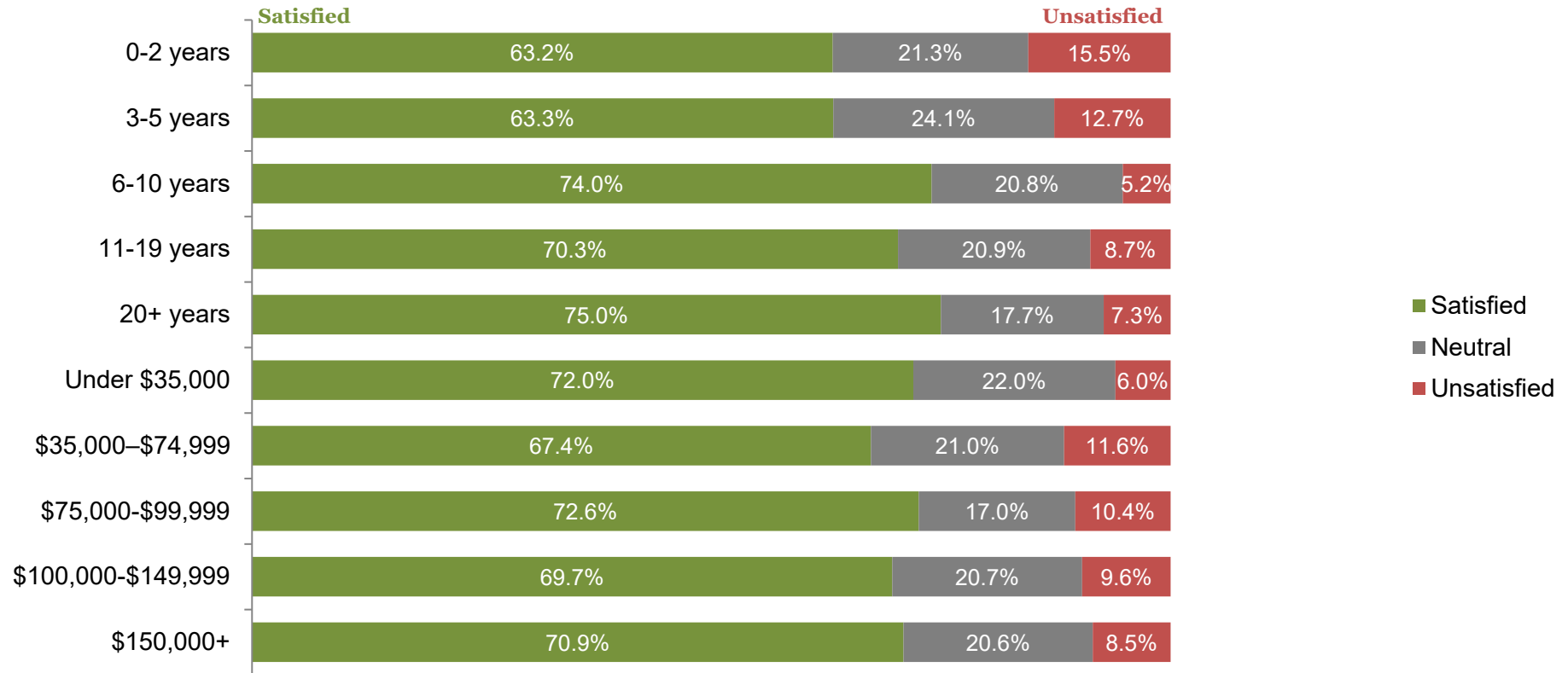
Results by zip code

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



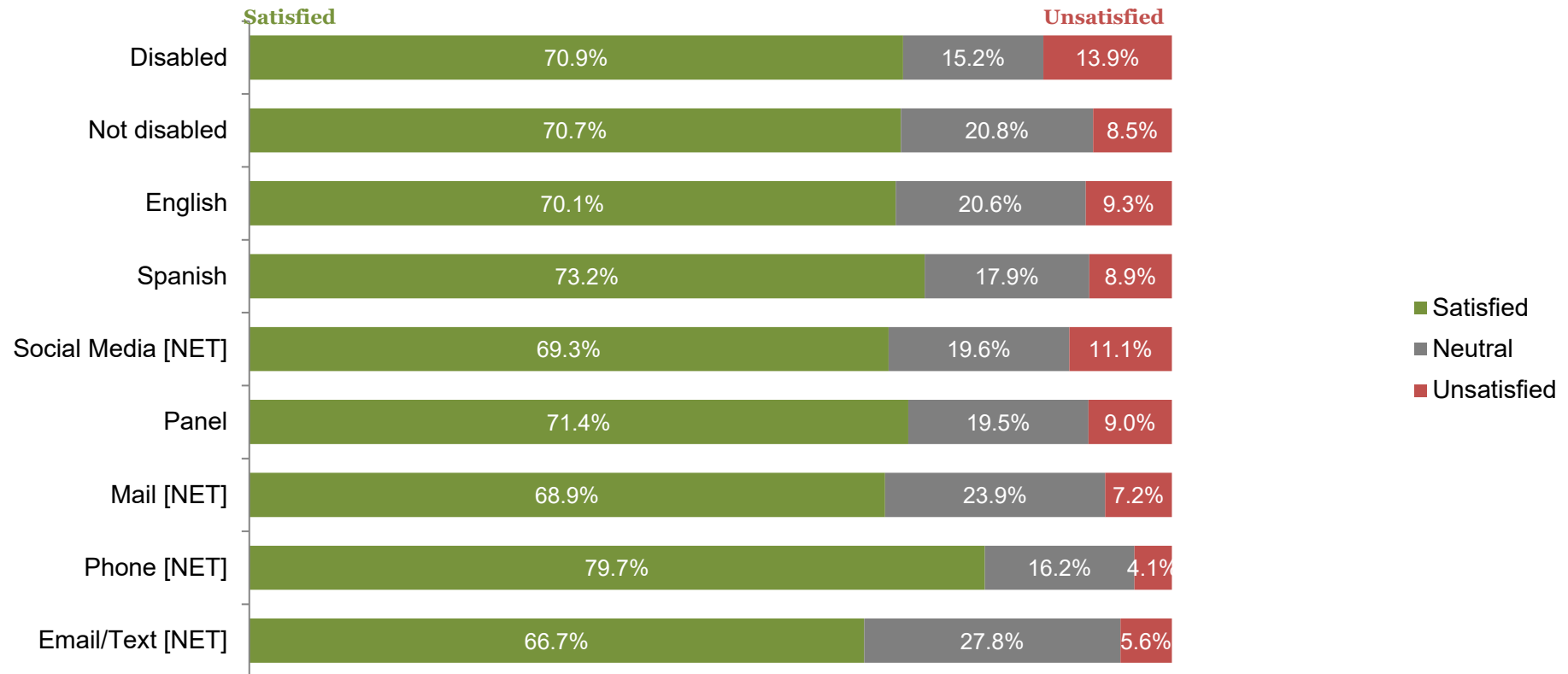
Results by years of residency and household income

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



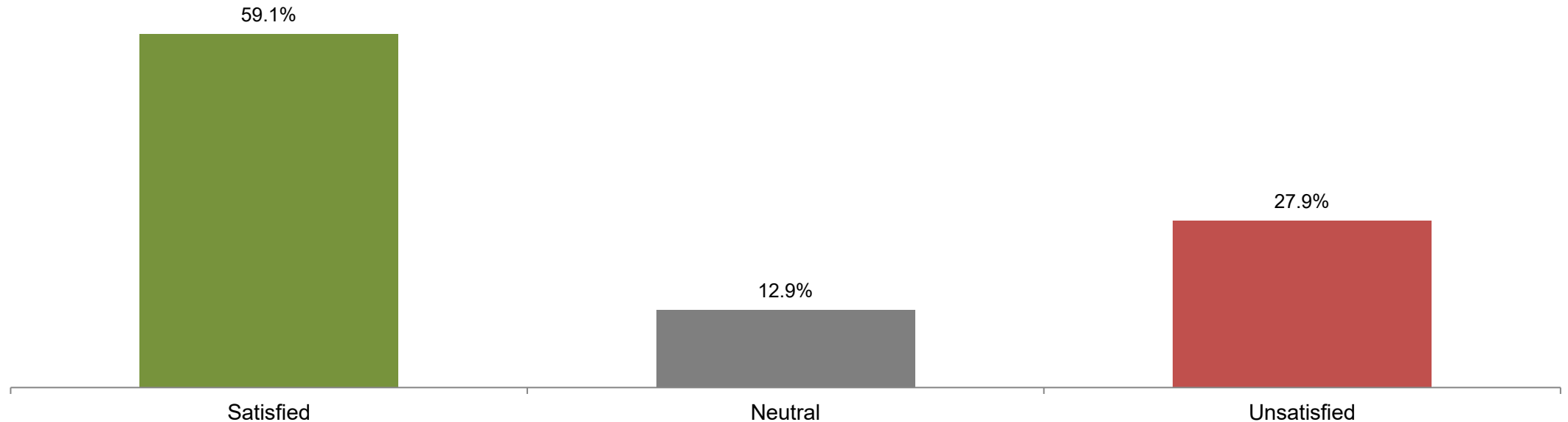
Results by disability status, survey language and survey mode

Question 1_C: Please indicate how satisfied or unsatisfied you are with quality of the County's emergency preparedness services



59% are satisfied with maintenance of County streets

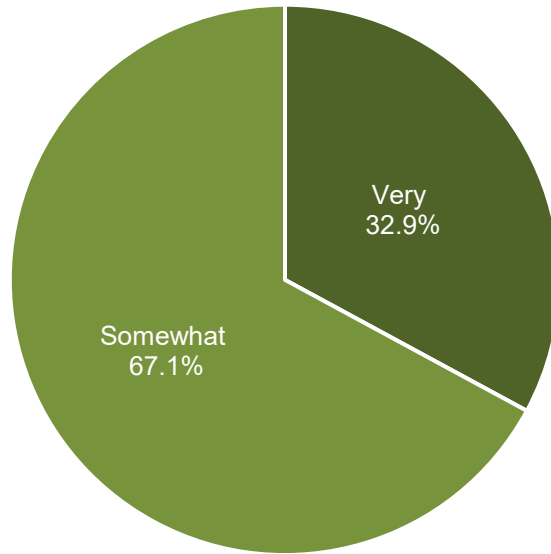
Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.



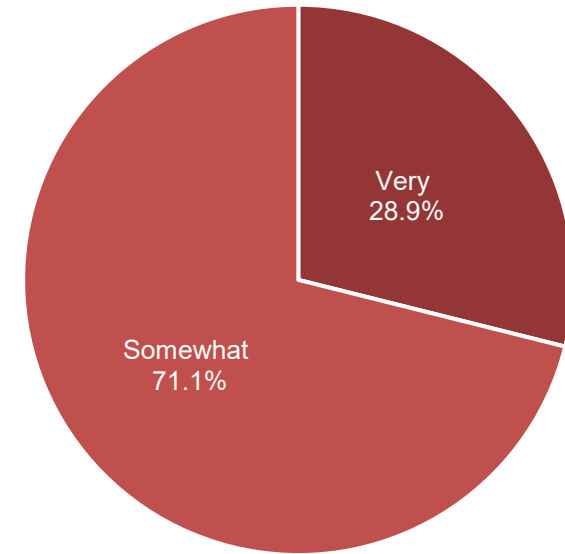
Among those who said satisfied, 33% are very satisfied

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.

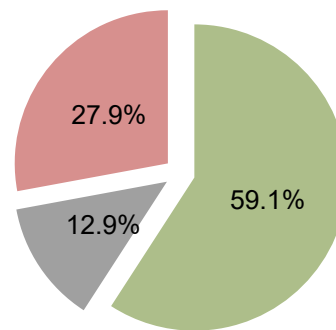
Among those who said satisfied



Among those who said unsatisfied

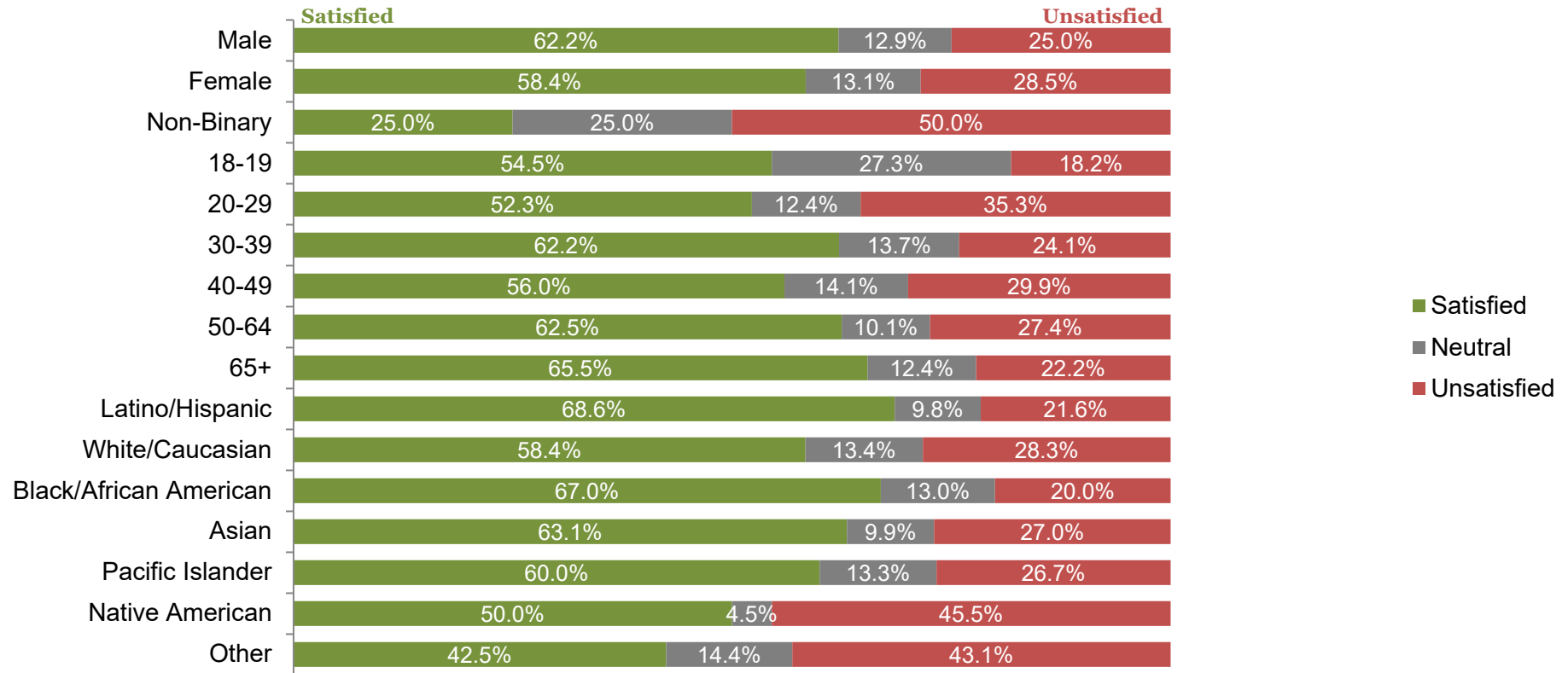


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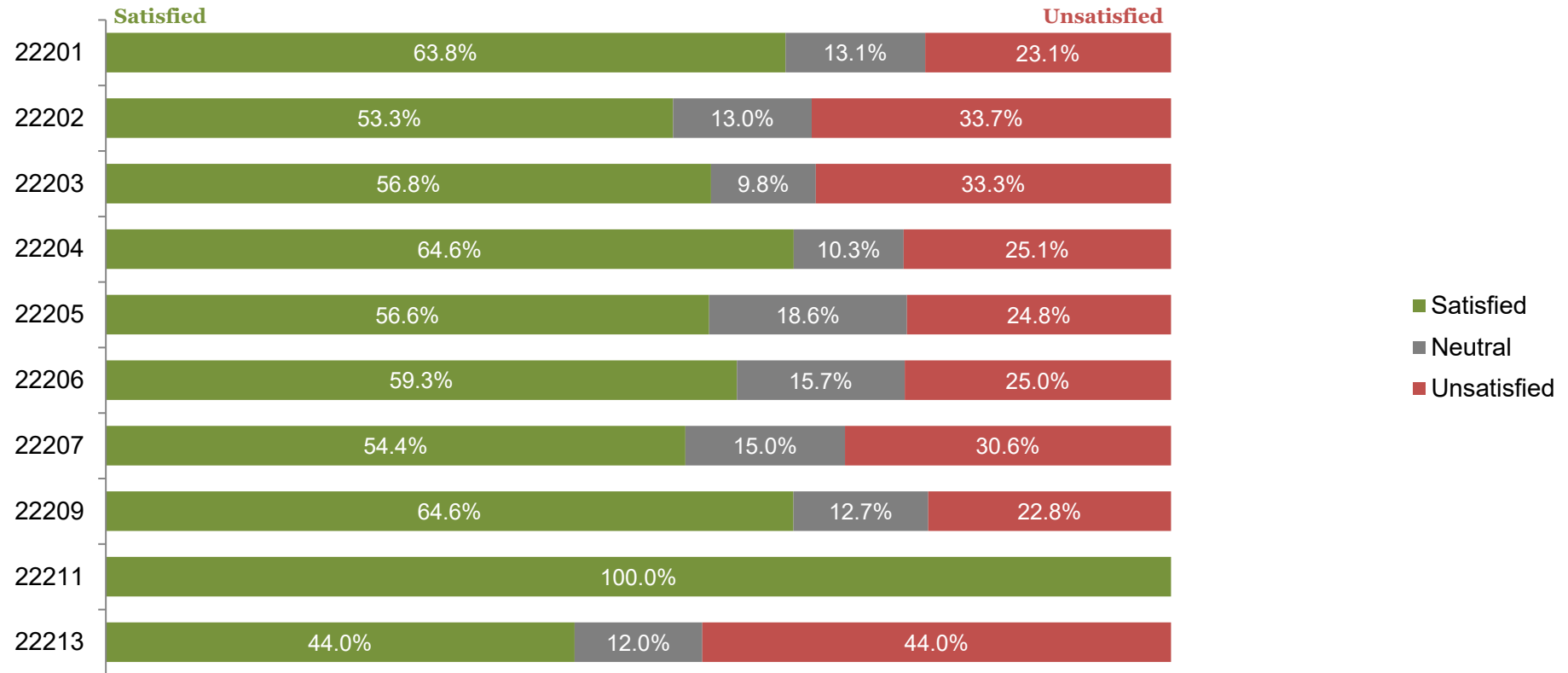
Results by gender, age group and ethnicity

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets.



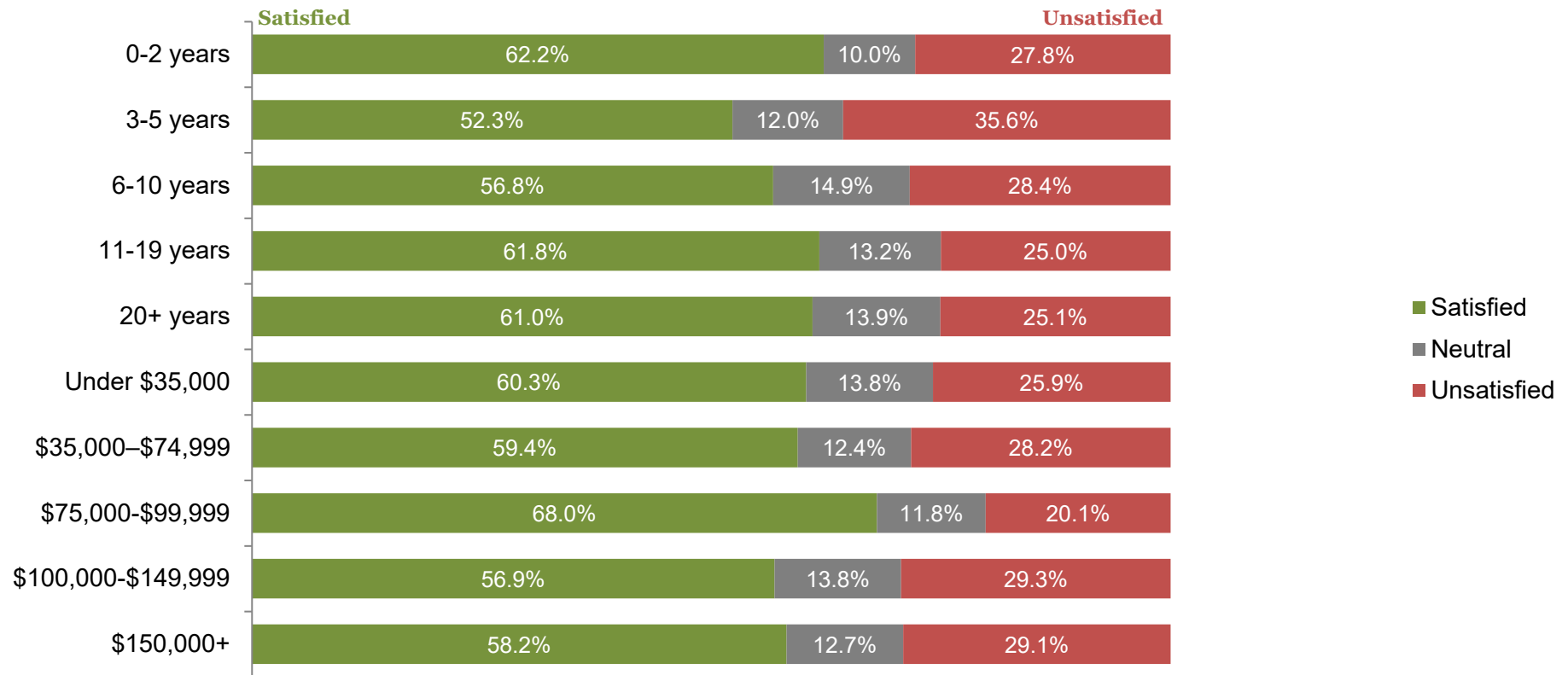
Results by zip code

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



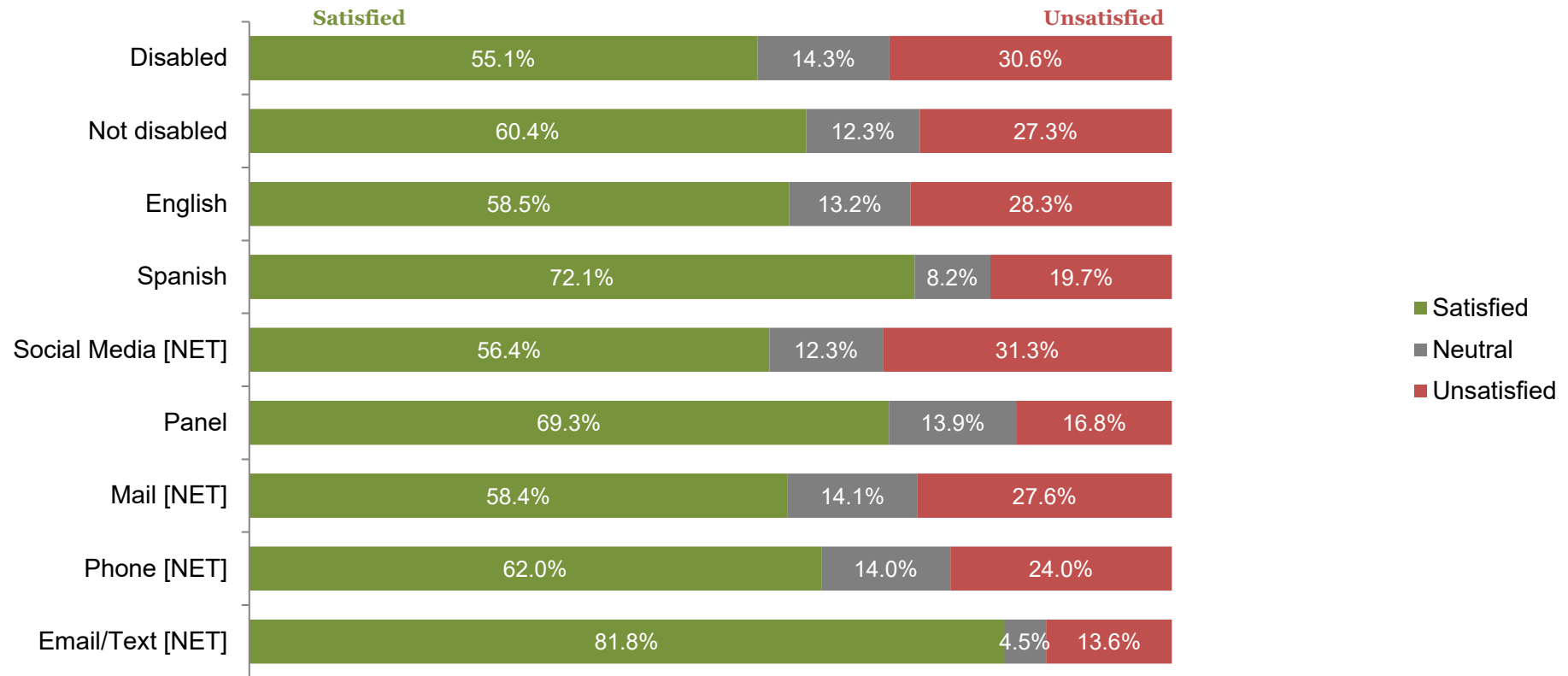
Results by years of residency and household income

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



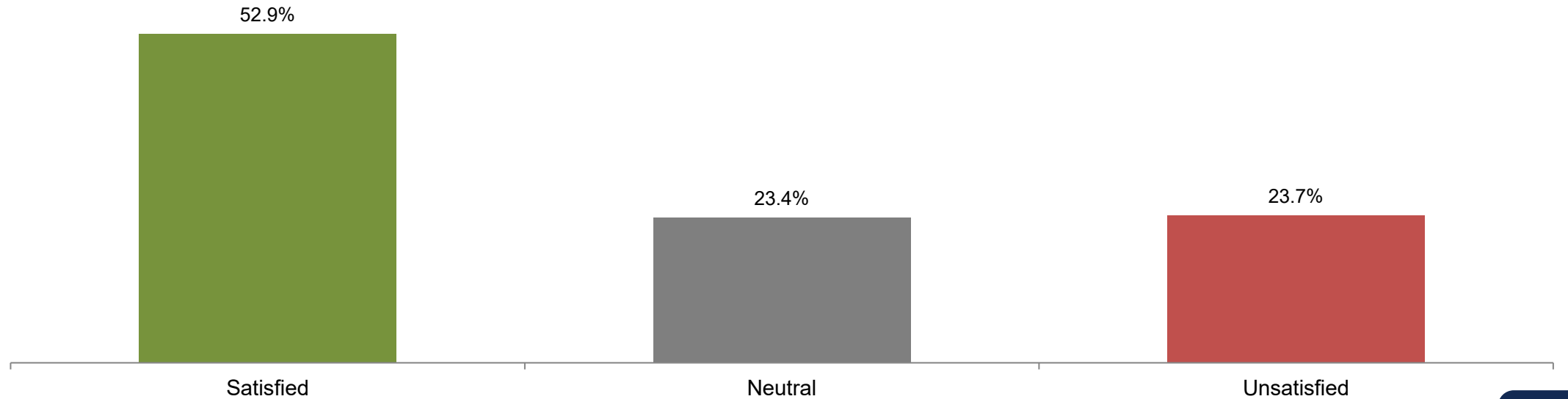
Results by disability status, survey language and survey mode

Question 1_D: Please indicate how satisfied or unsatisfied you are with maintenance of County streets



53% are satisfied with the quality and capacity of County stormwater runoff system

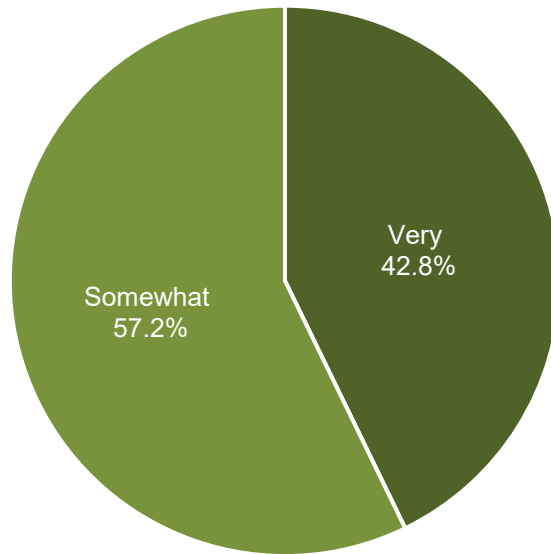
Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



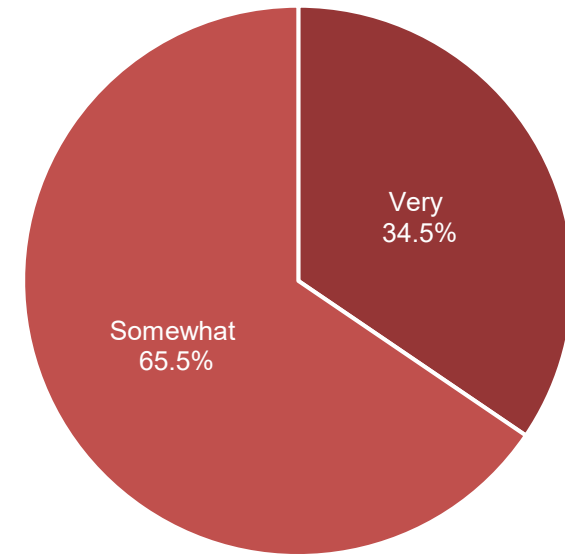
Among those who said satisfied, 43% are very satisfied

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system

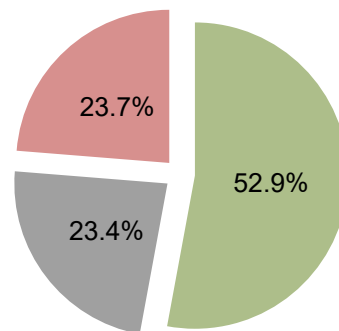
Among those who said satisfied



Among those who said unsatisfied

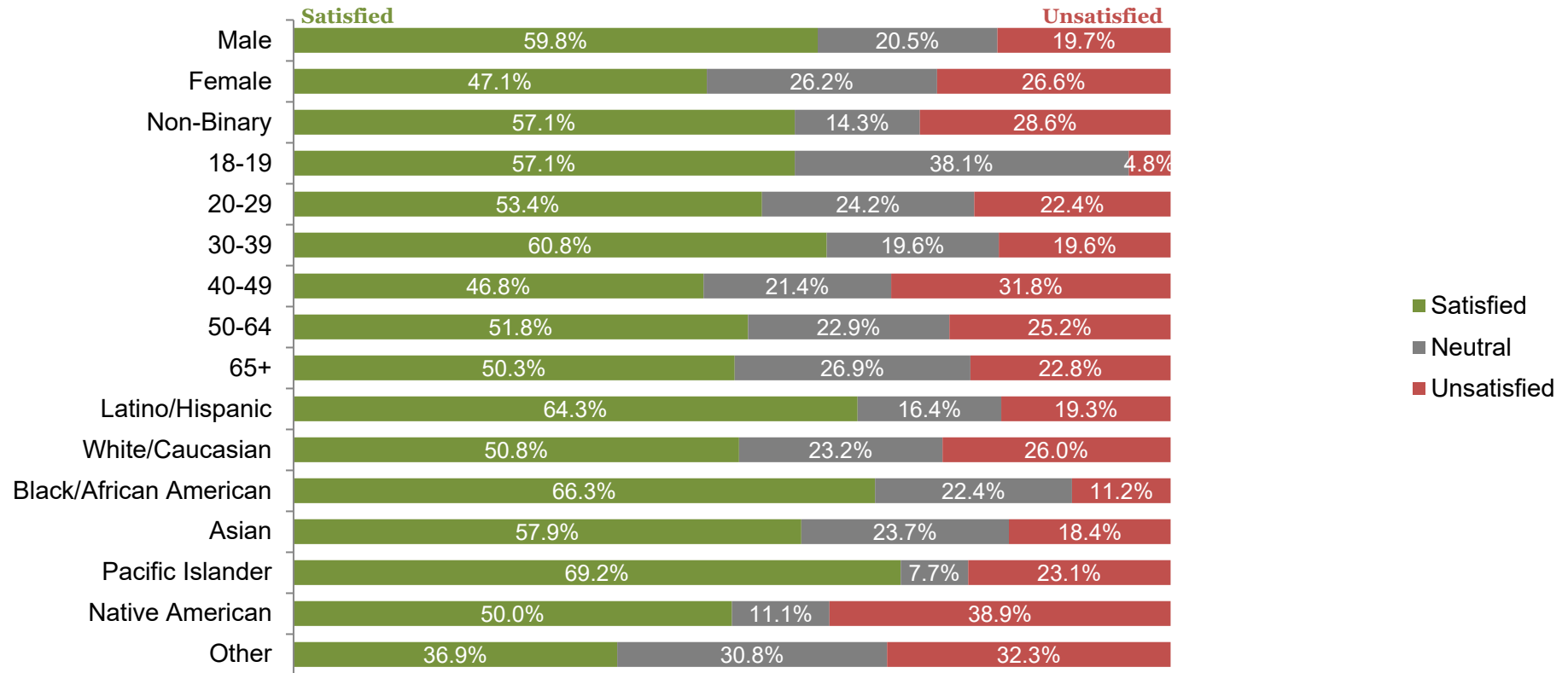


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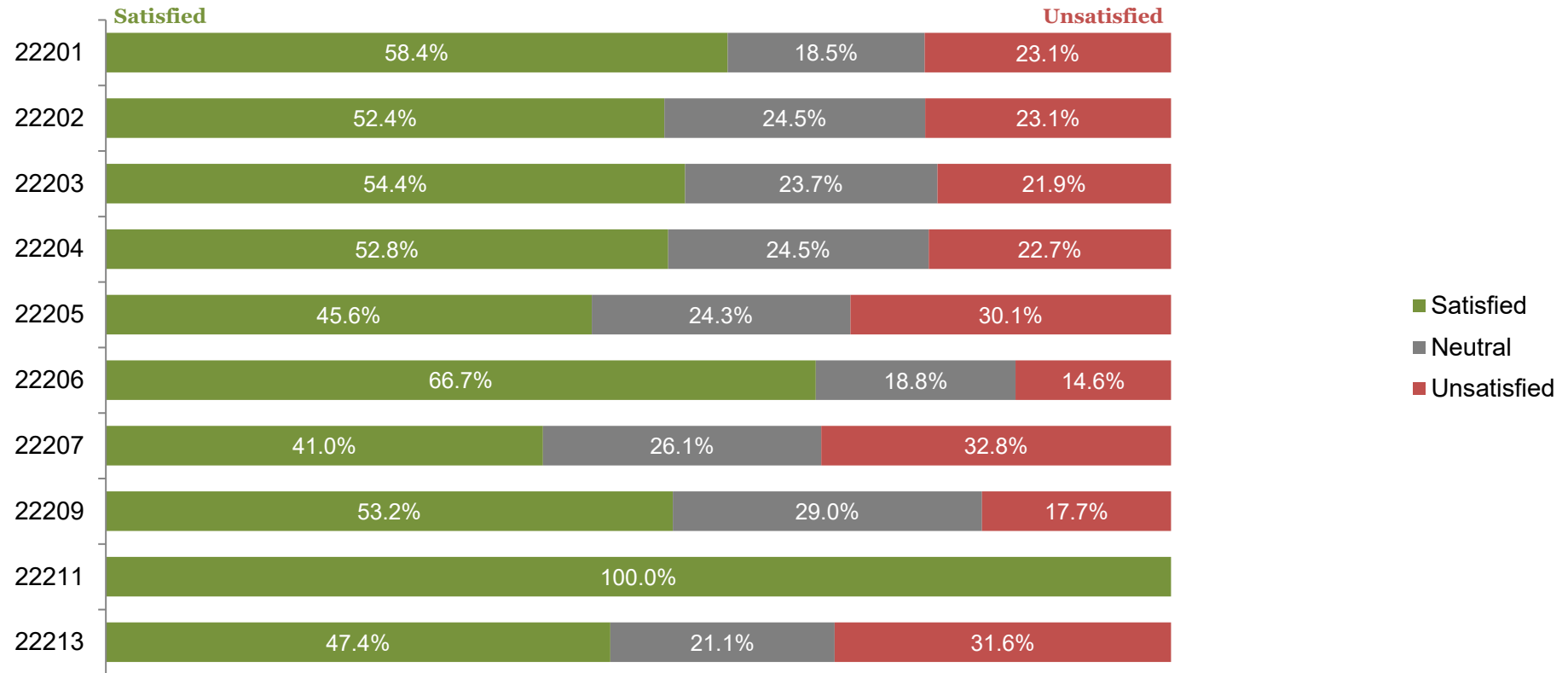
Results by gender, age group and ethnicity

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



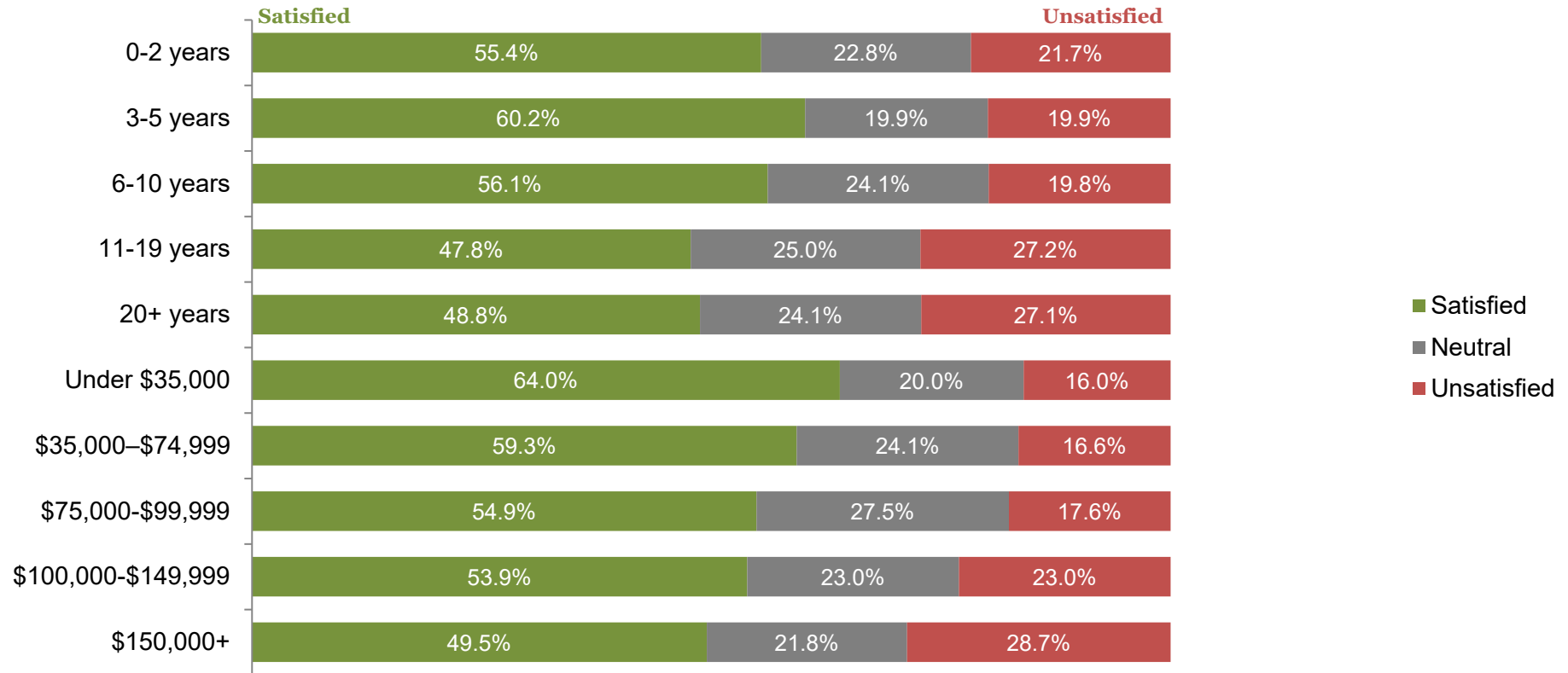
Results by zip code

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



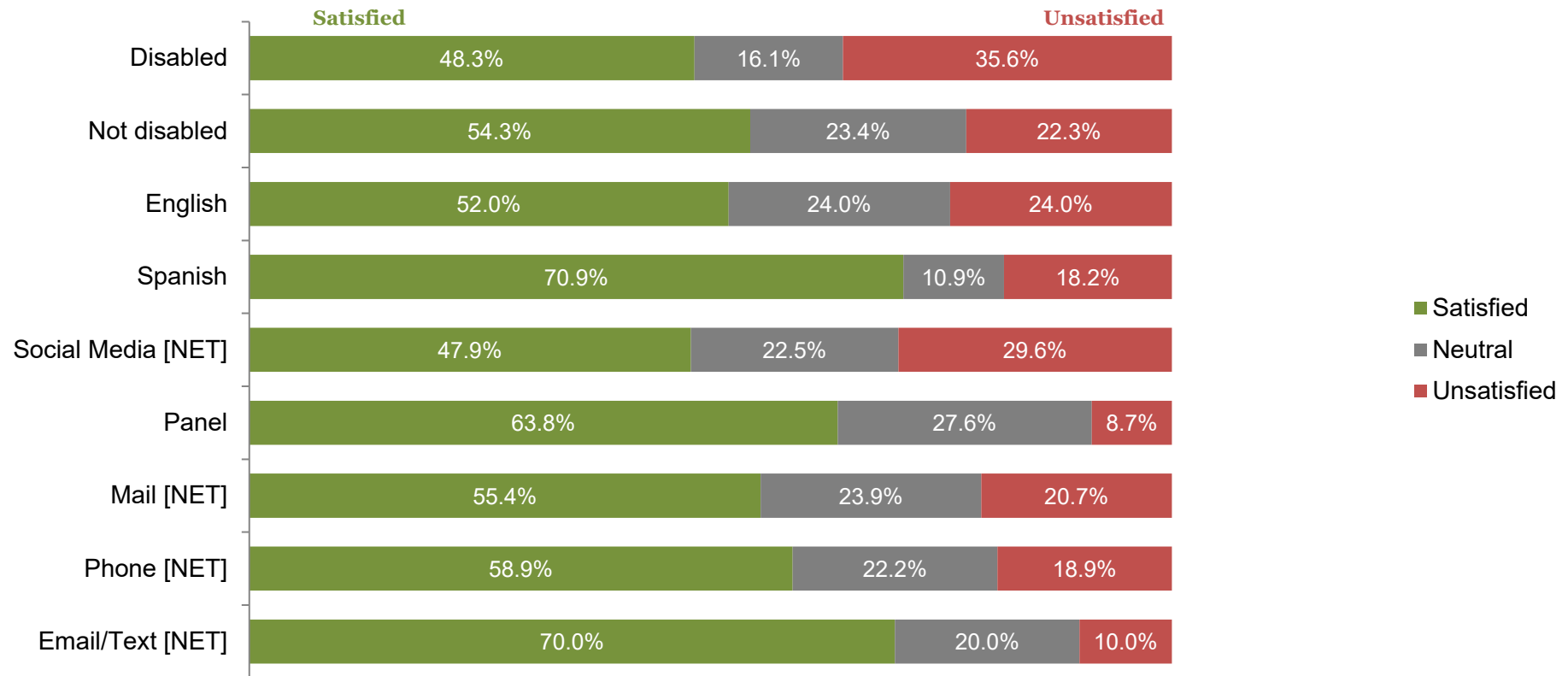
Results by years of residency and household income

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



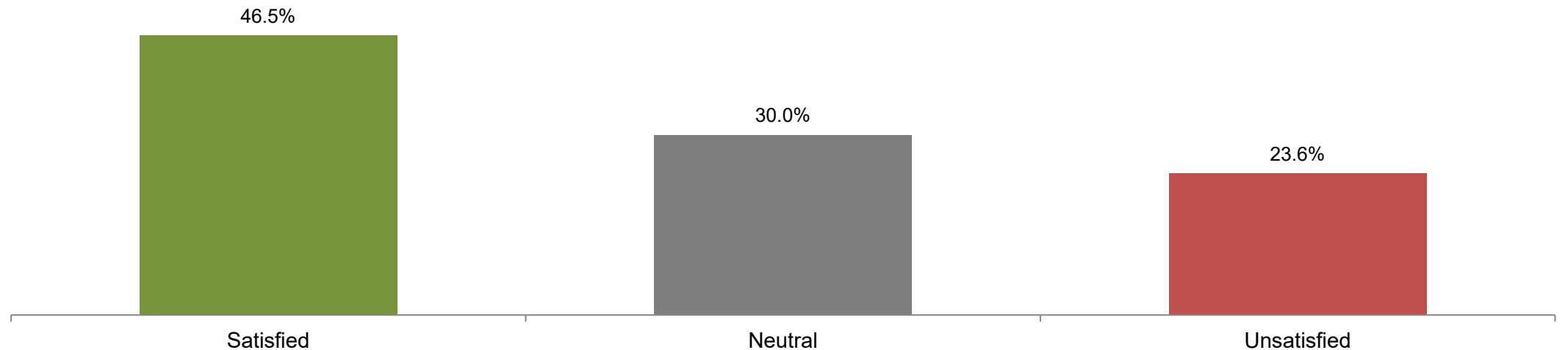
Results by disability status, survey language and survey mode

Question 1_E: Please indicate how satisfied or unsatisfied you are with quality and capacity of County stormwater runoff system



47% are satisfied with the enforcement of County codes and ordinances

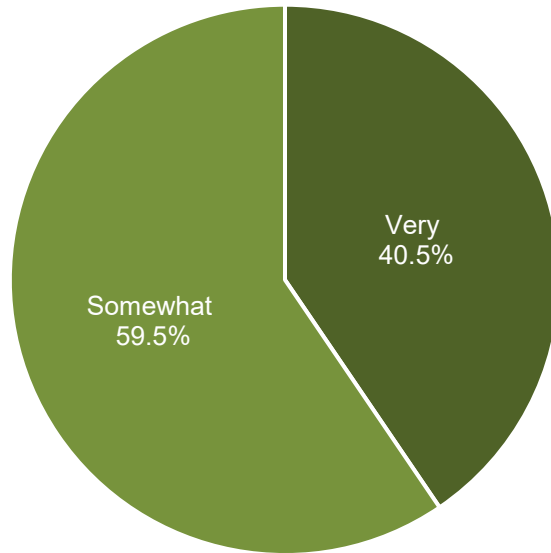
Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



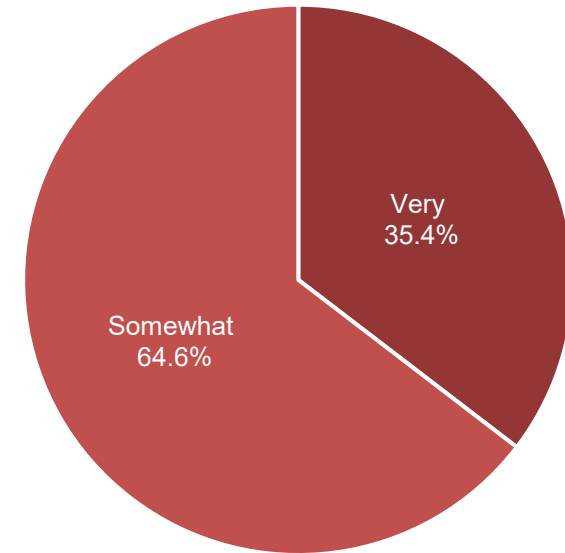
Among those who said satisfied, 41% are very satisfied

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances

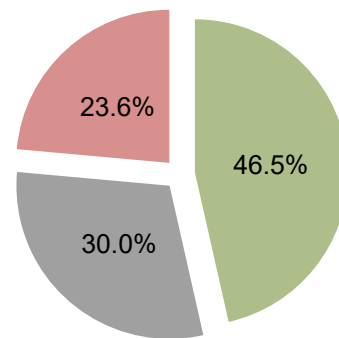
Among those who said satisfied



Among those who said unsatisfied

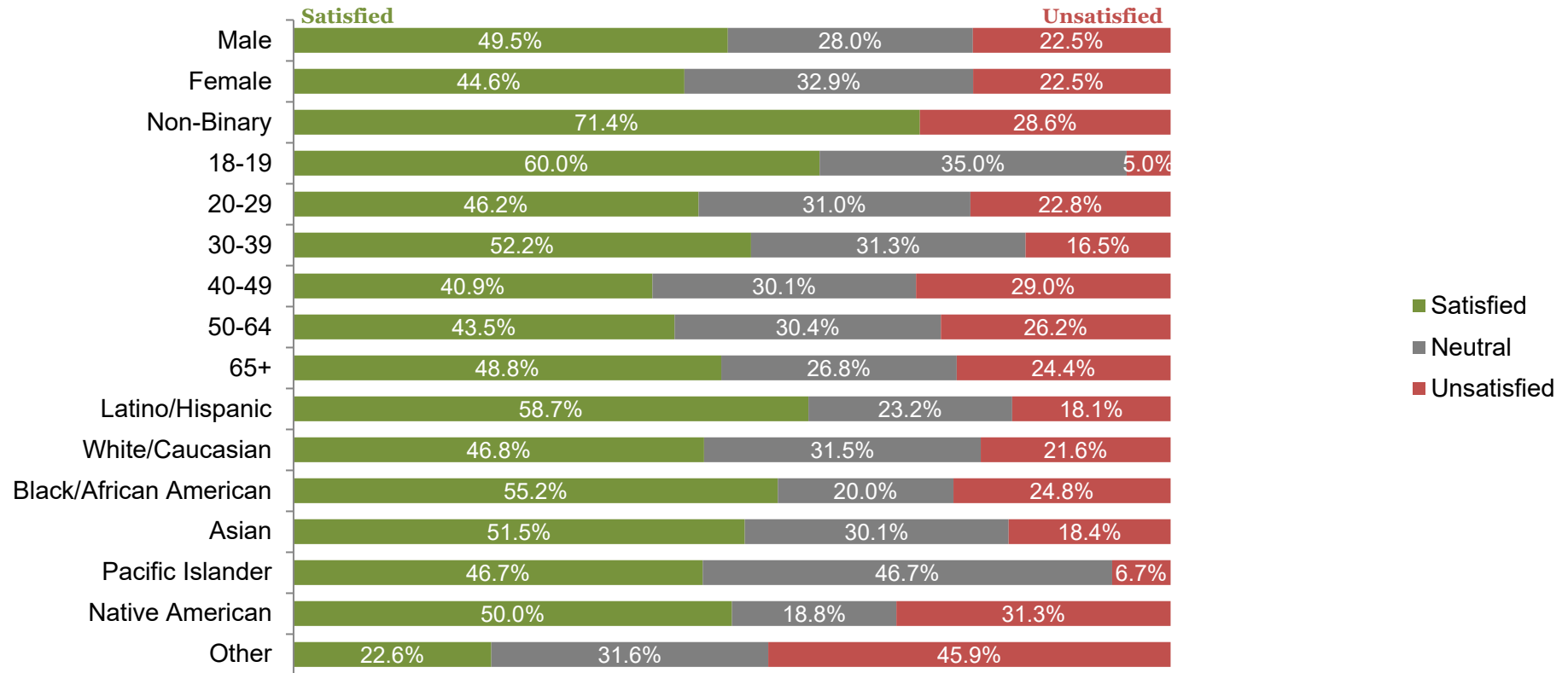


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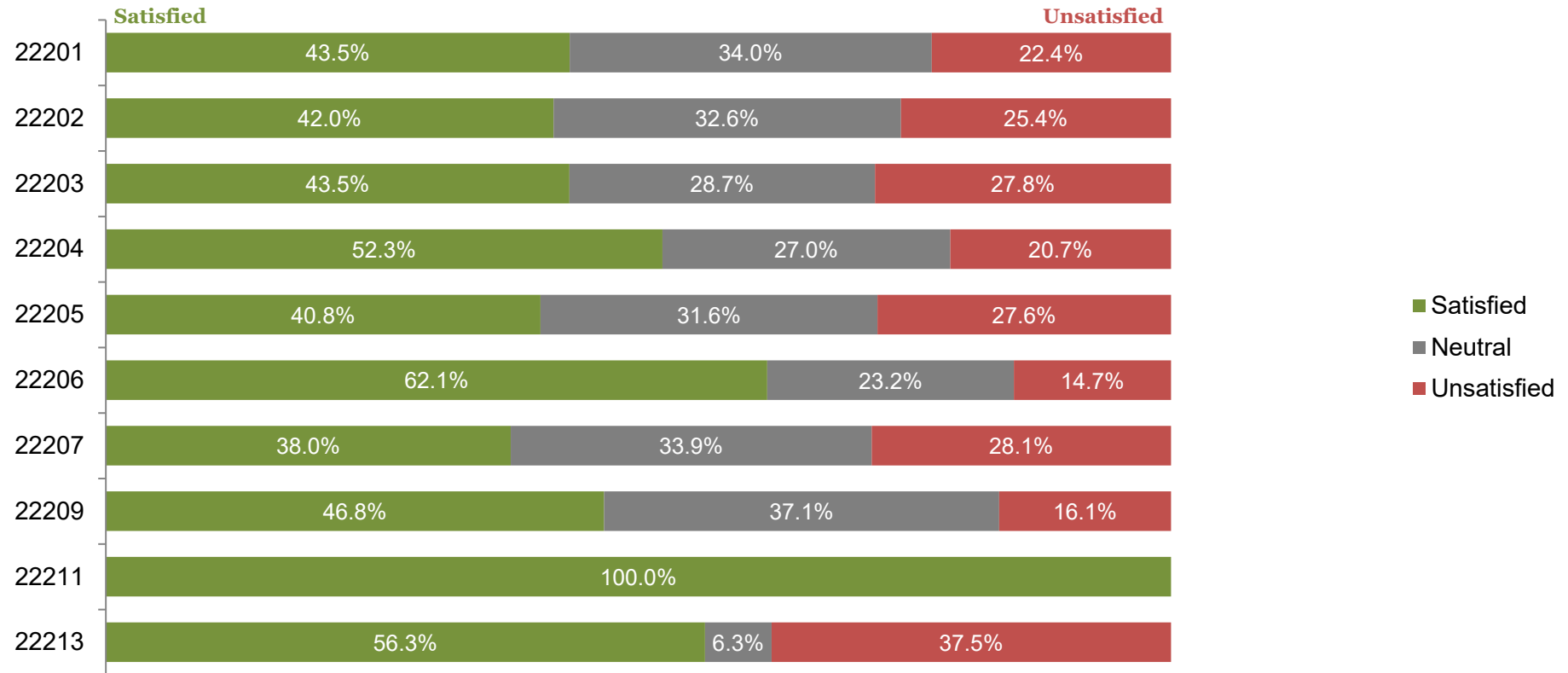
Results by gender, age group and ethnicity

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



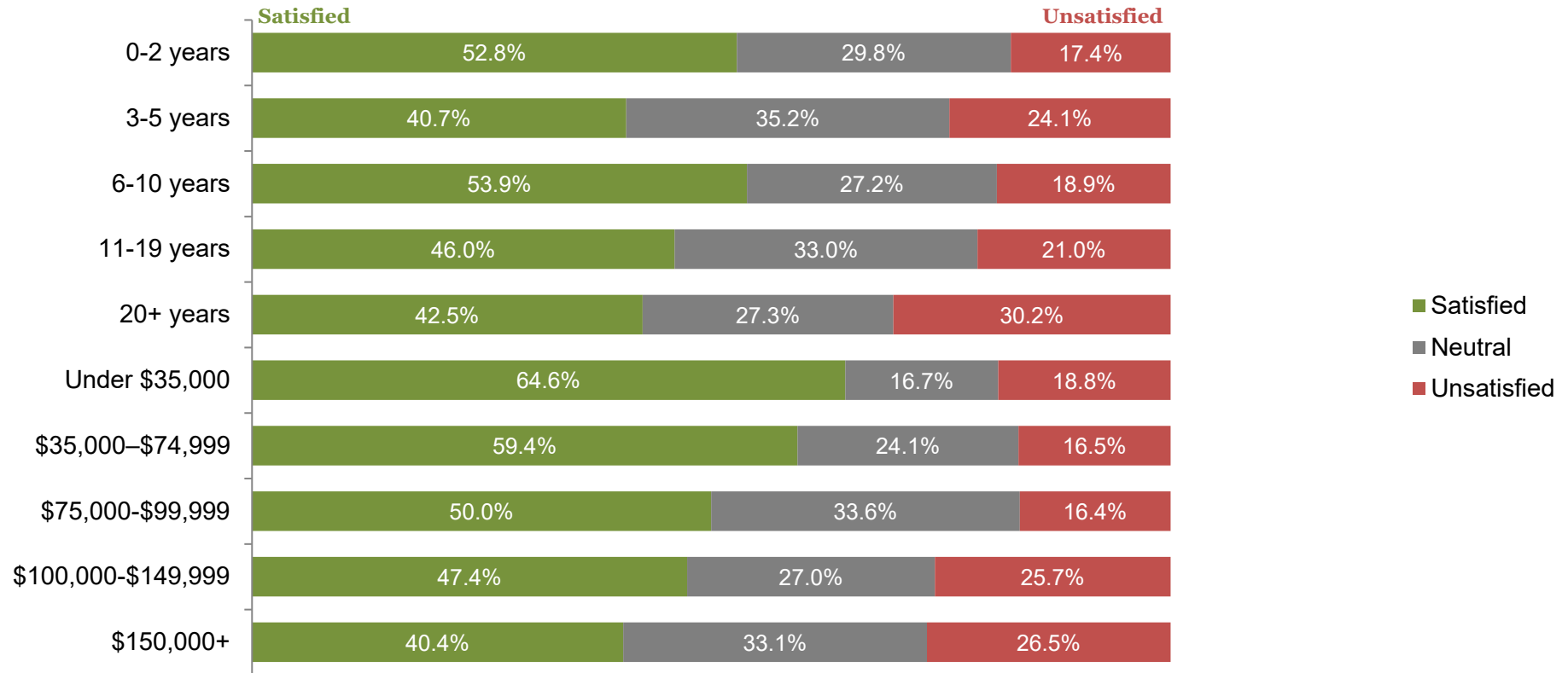
Results by zip code

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



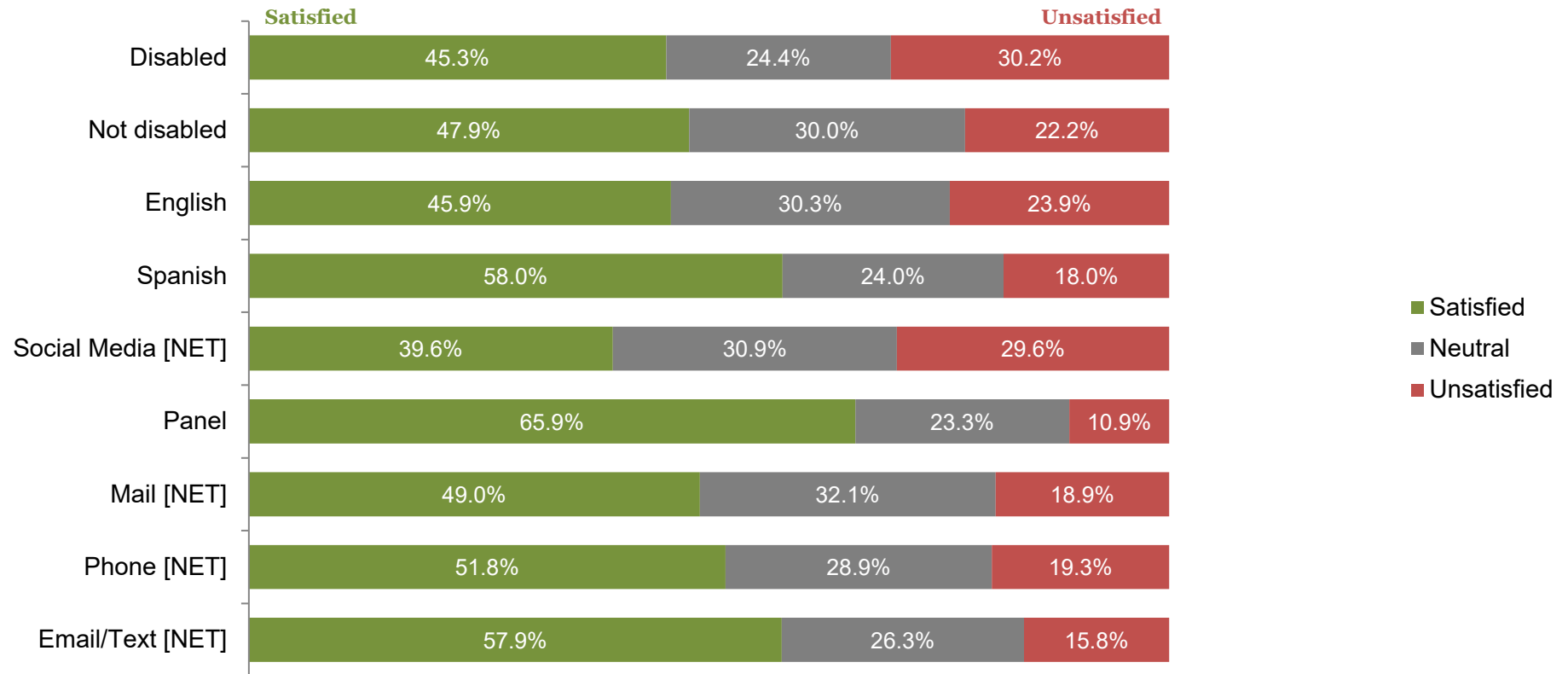
Results by years of residency and household income

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



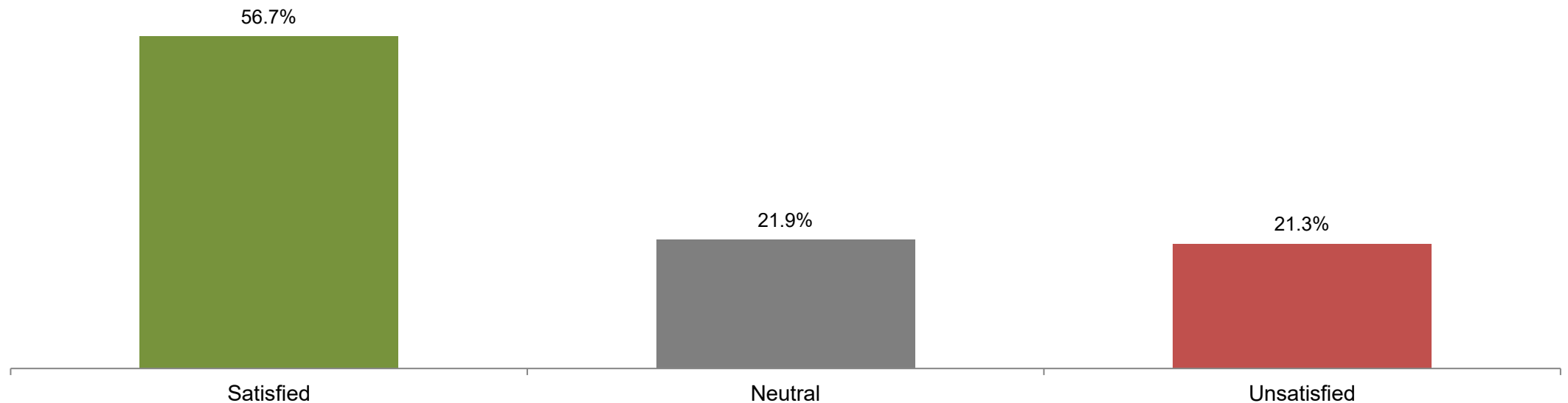
Results by disability status, survey language and survey mode

Question 1_F: Please indicate how satisfied or unsatisfied you are with the enforcement of County codes and ordinances



57% are satisfied with County efforts to help preserve and protect the environment

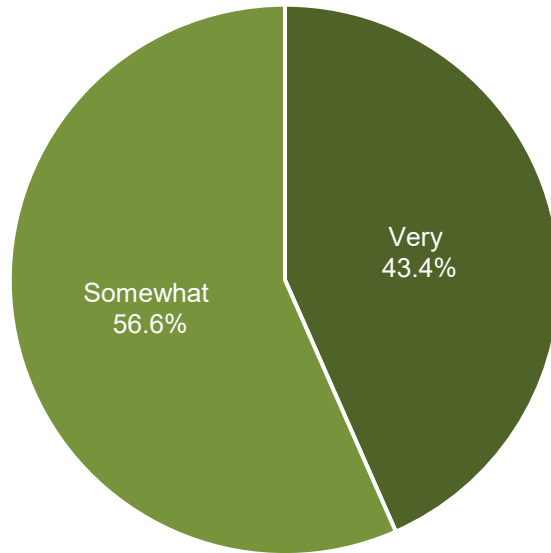
Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



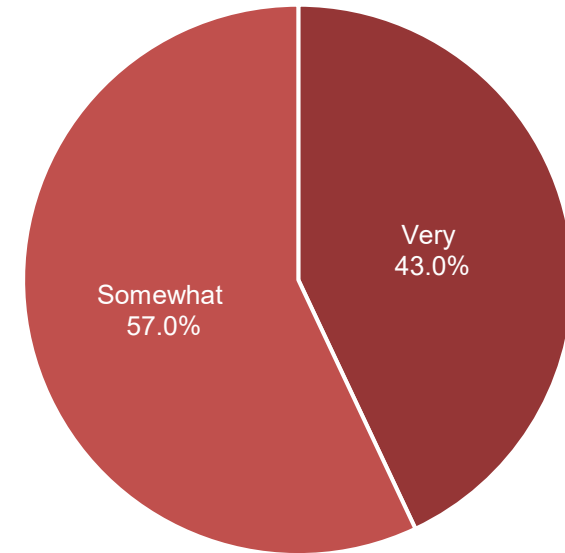
Among those who said satisfied, 57% were somewhat satisfied

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues

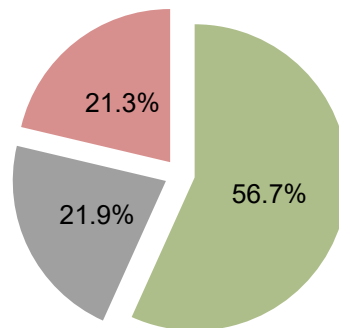
Among those who said satisfied



Among those who said unsatisfied

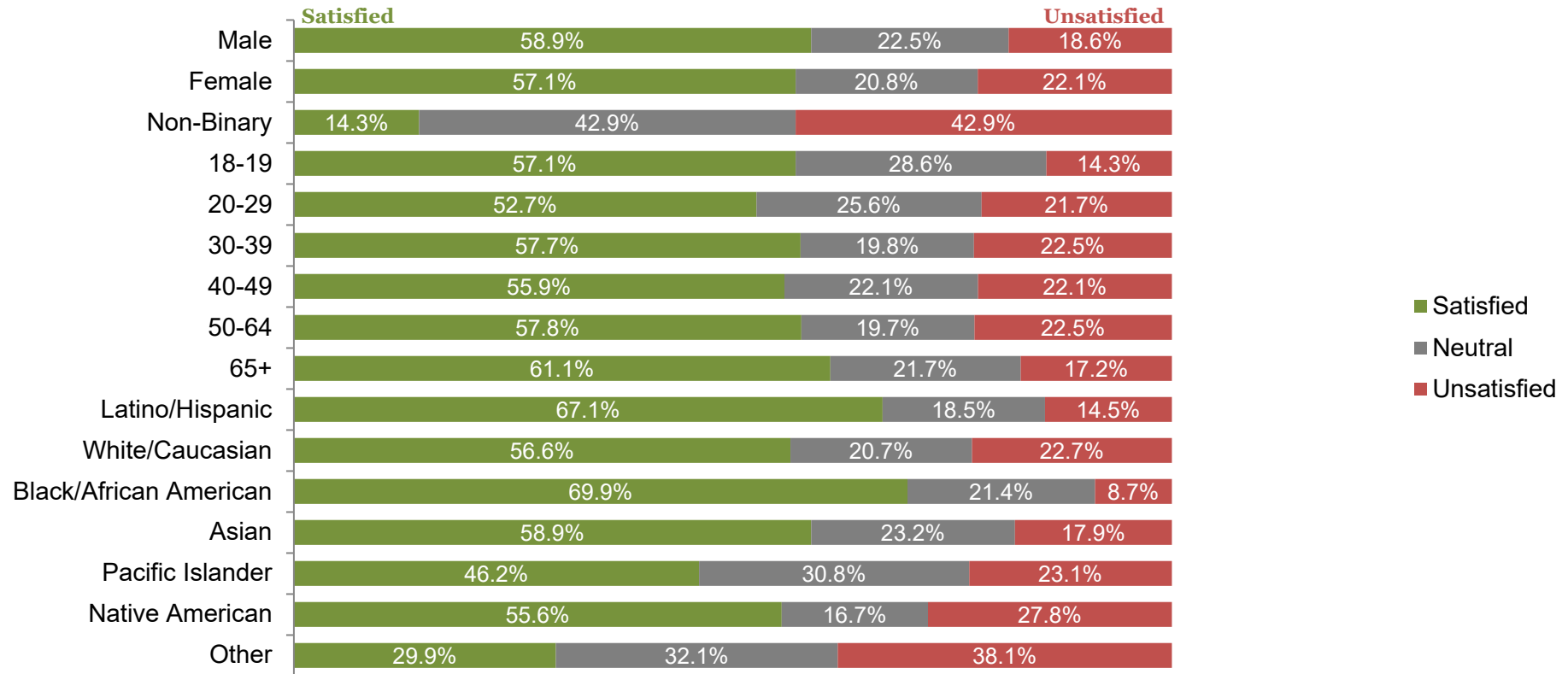


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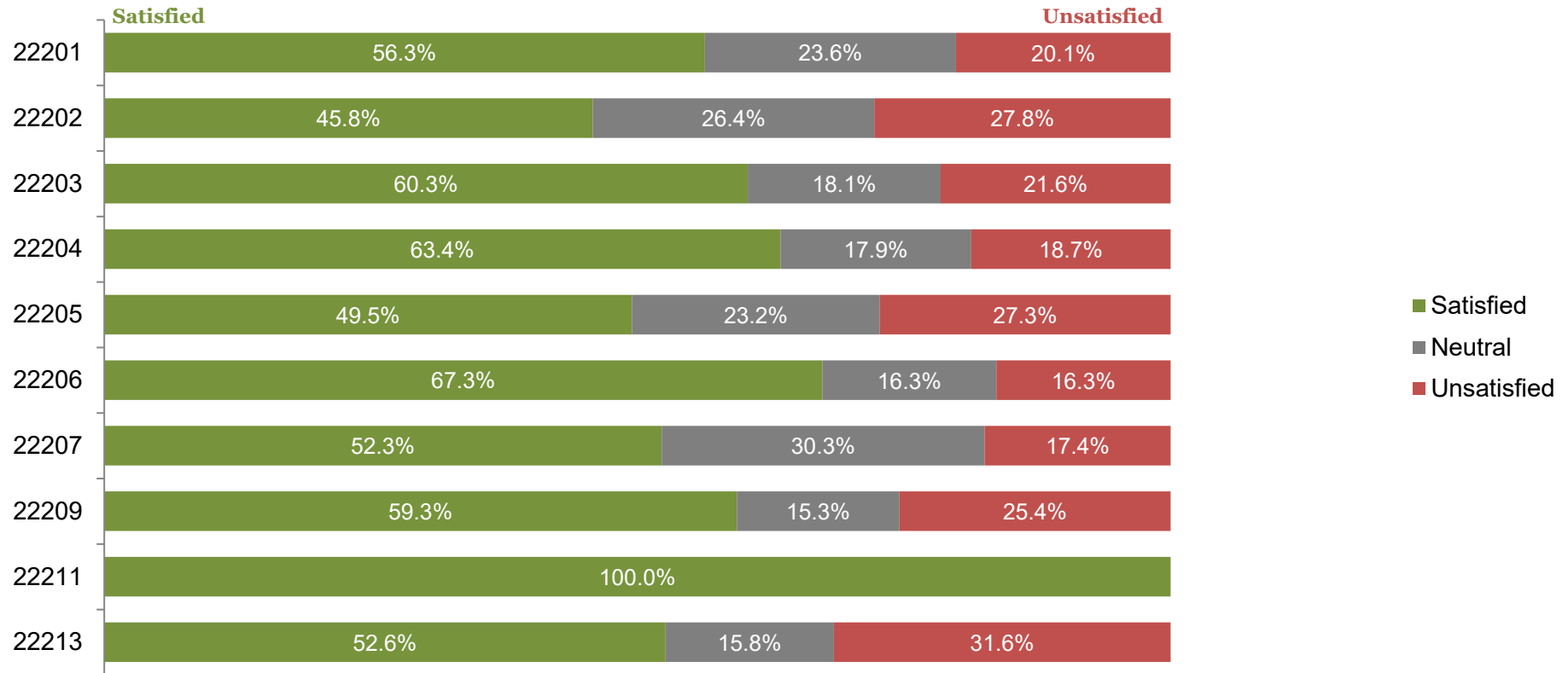
Results by gender, age group and ethnicity

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



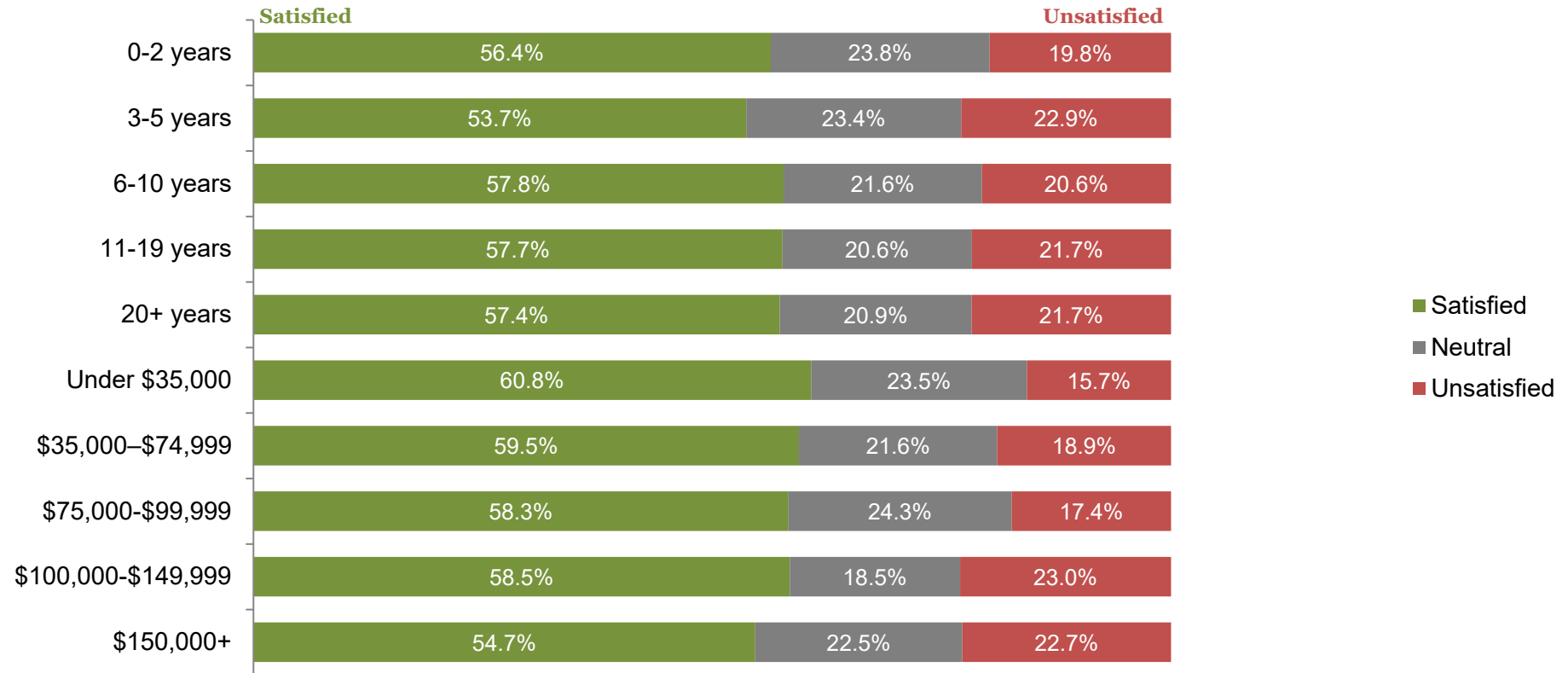
Results by zip code

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



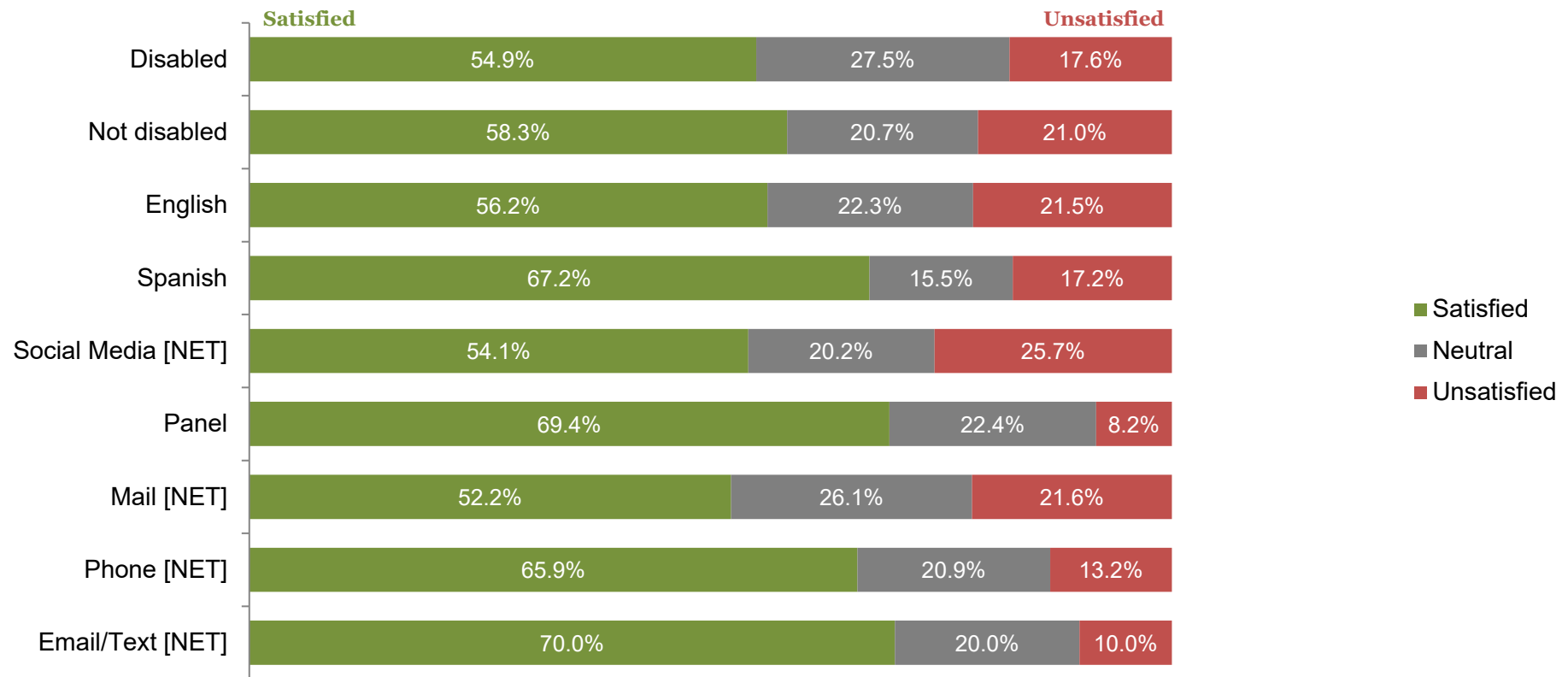
Results by years of residency and household income

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



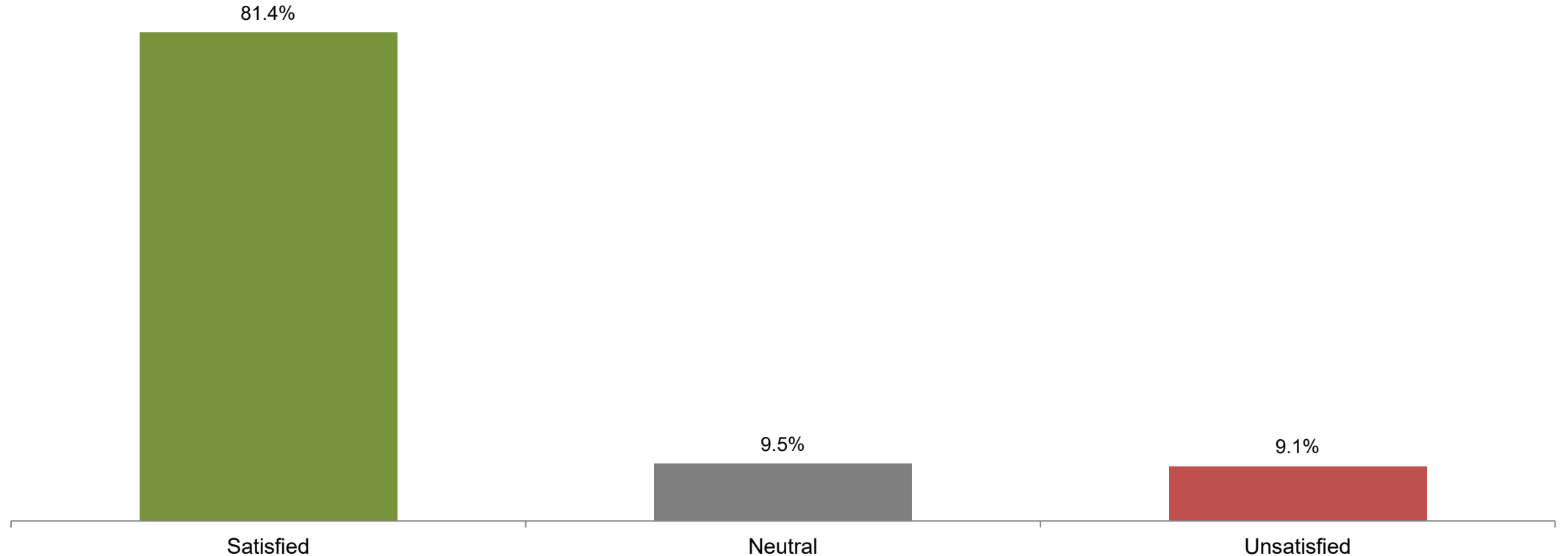
Results by disability status, survey language and survey mode

Question 1_G: Please indicate how satisfied or unsatisfied you are with County efforts to help preserve and protect the environment, including energy planning, energy efficiency, and other energy issues



81% are satisfied with the quality of County parks/recreation/sports program and facilities

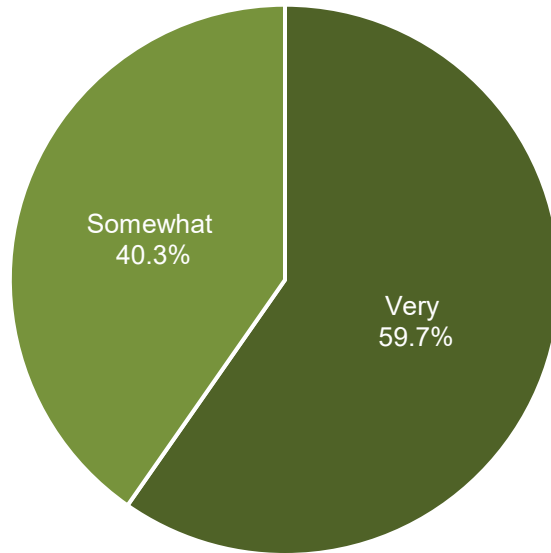
Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



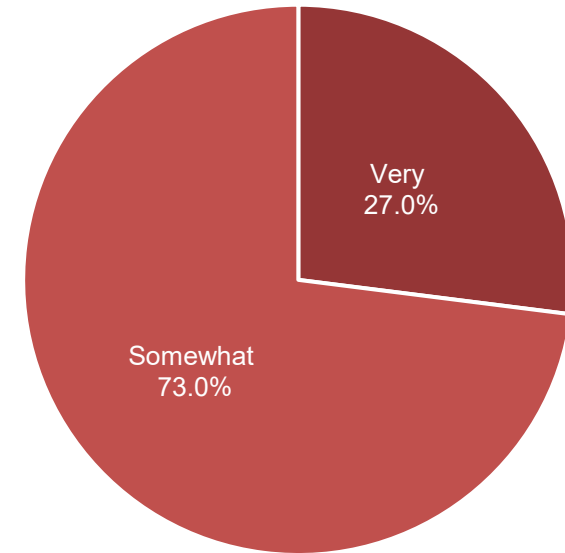
Among those who said satisfied, 60% are very satisfied

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities

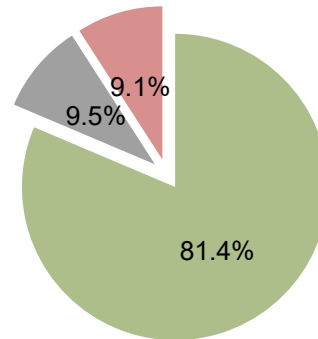
Among those who said satisfied



Among those who said unsatisfied

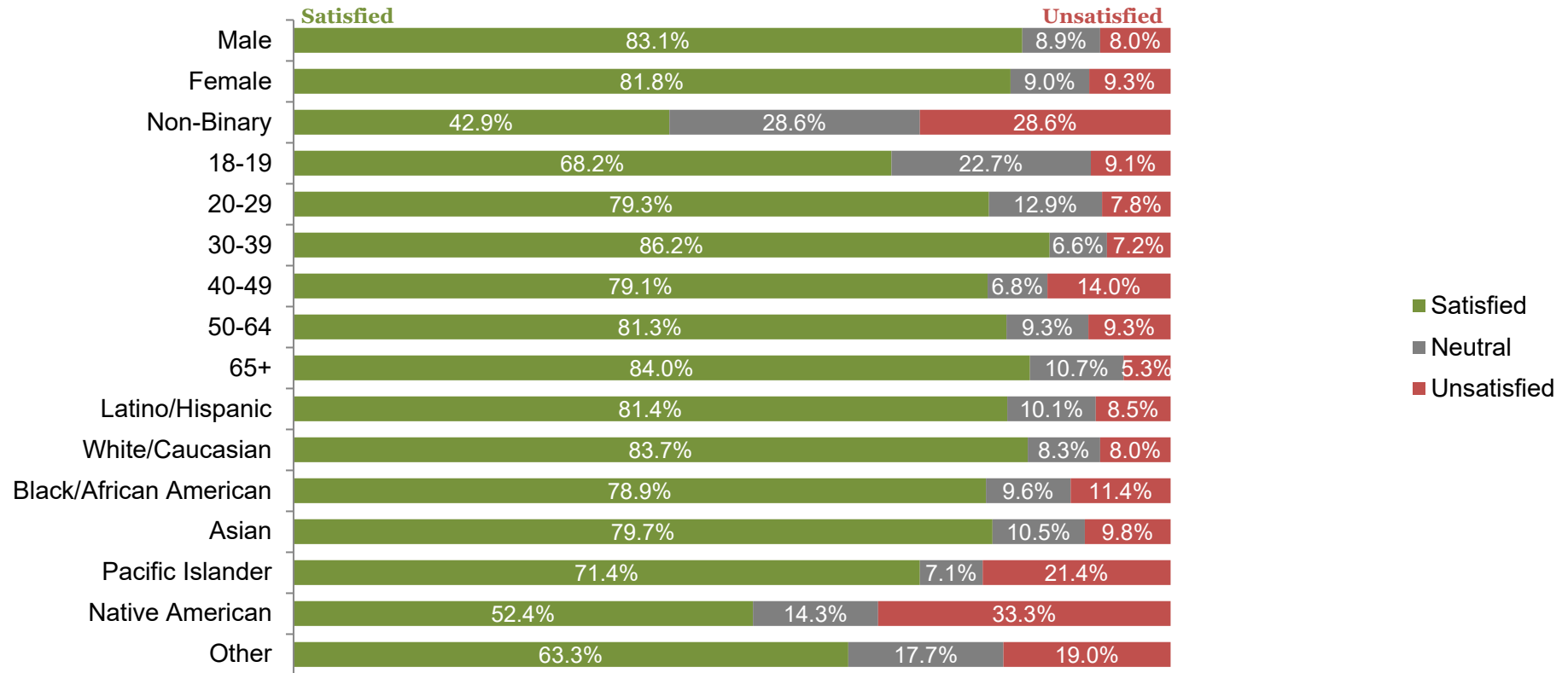


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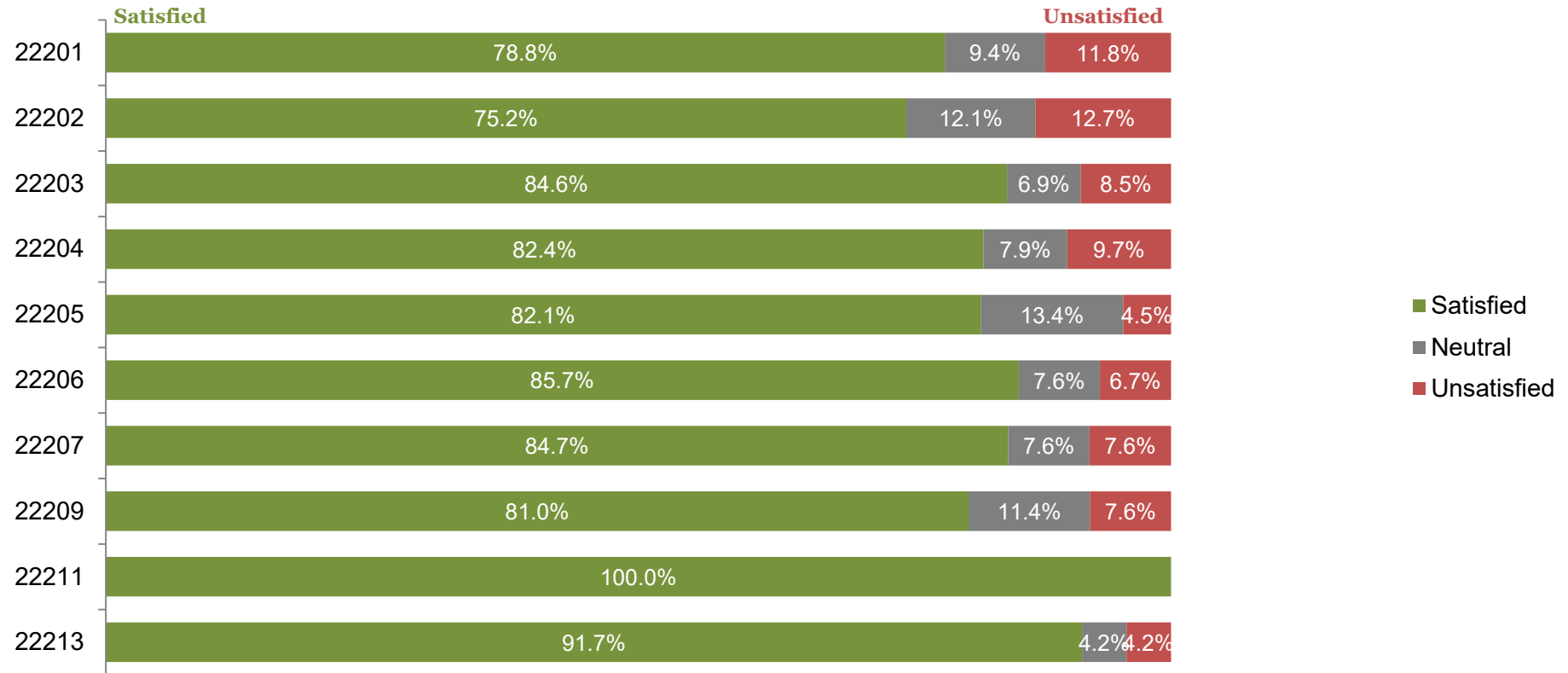
Results by gender, age group and ethnicity

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



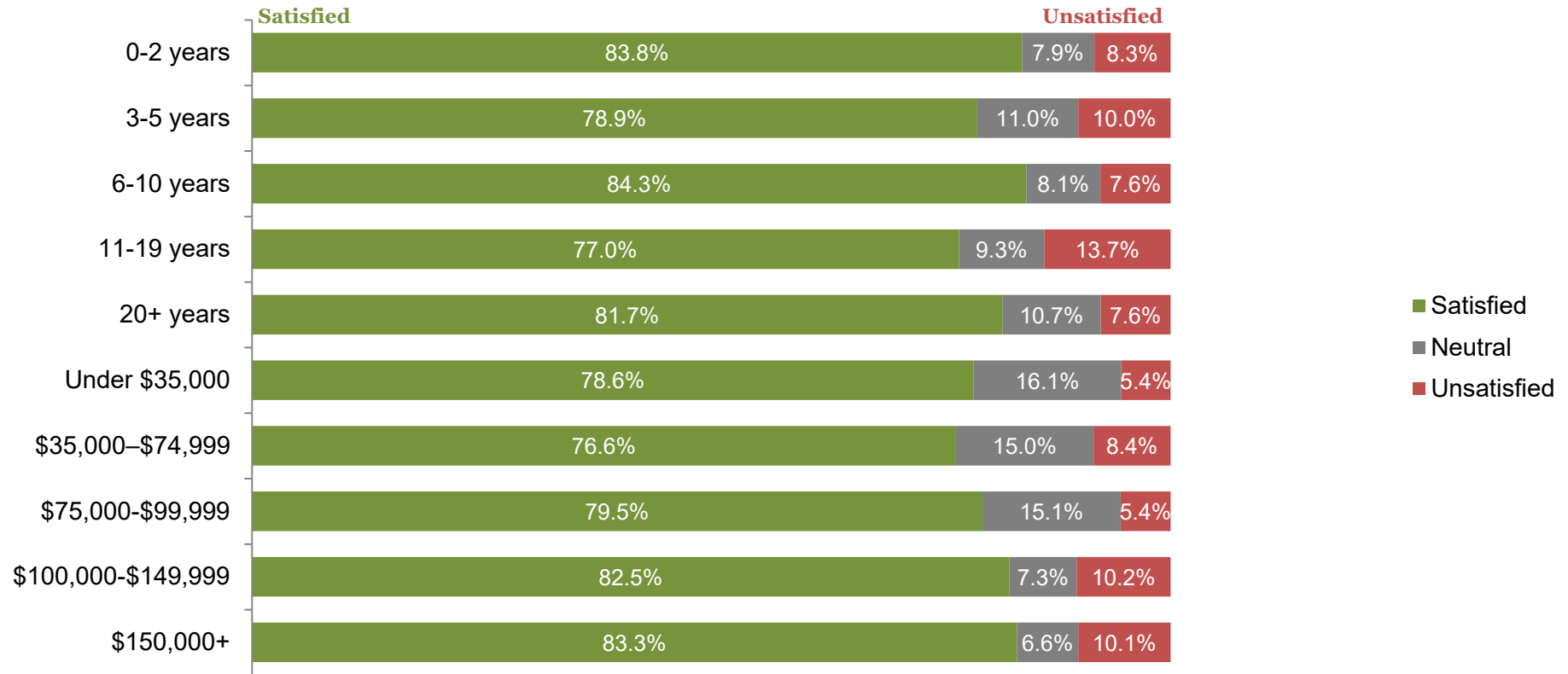
Results by zip code

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



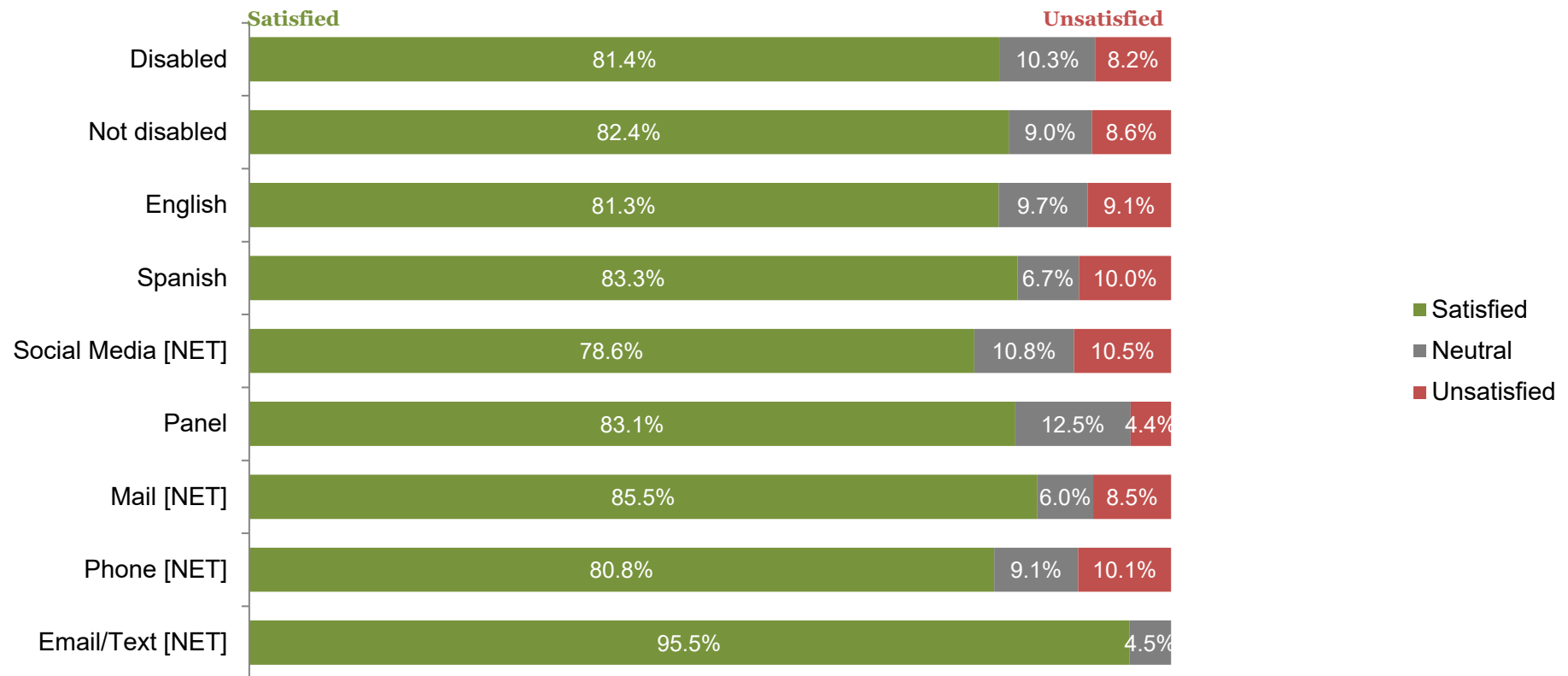
Results by years of residency and household income

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



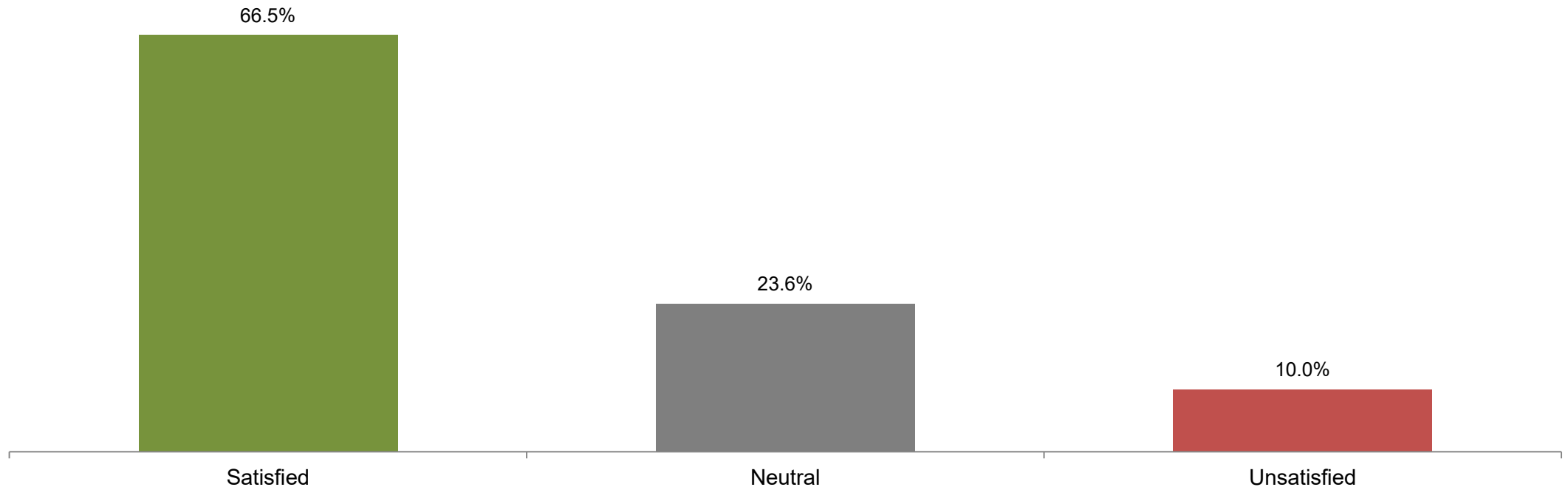
Results by disability status, survey language and survey mode

Question 1_H: Please indicate how satisfied or unsatisfied you are with quality of County parks/recreation/sports programs and facilities



67% are satisfied with the quality of County arts/cultural programs and facilities

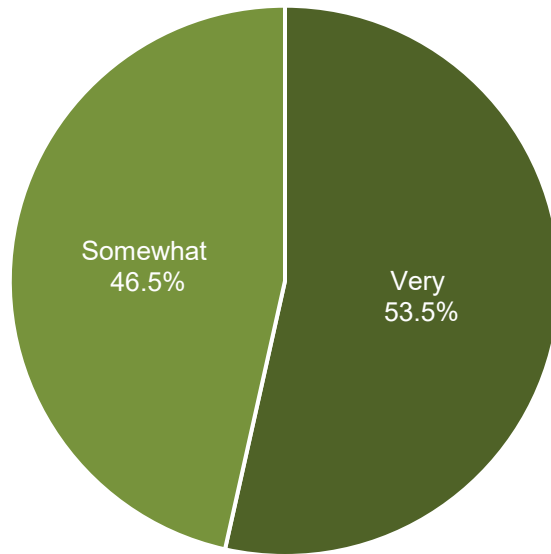
Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



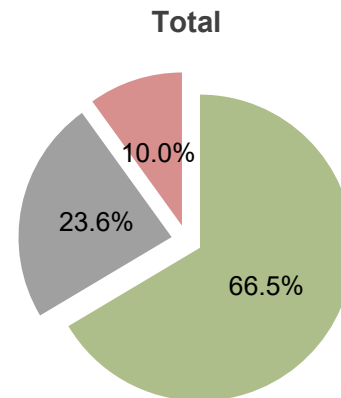
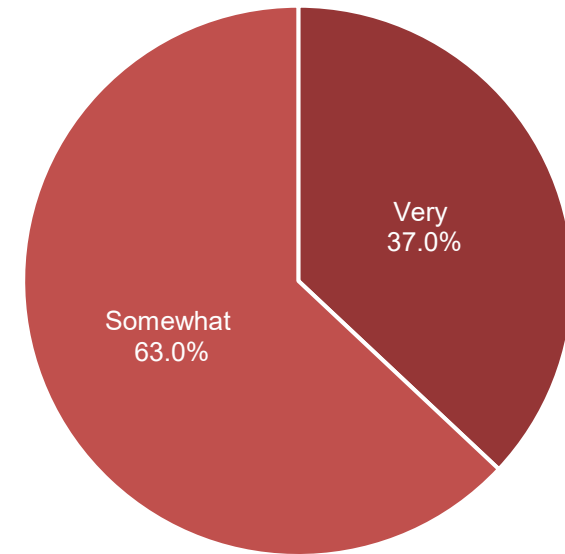
Among those who said satisfied, 54% are very satisfied

Question 1_1: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities

Among those who said satisfied

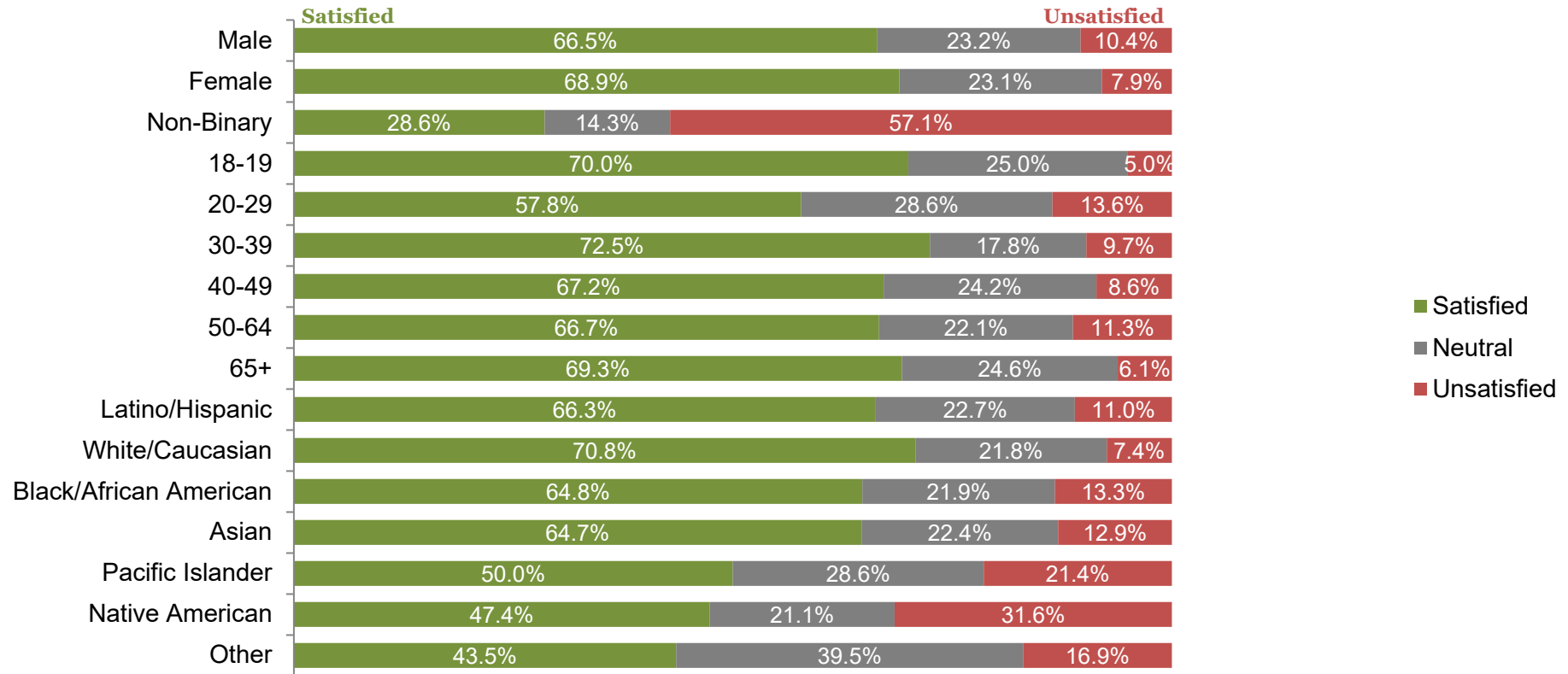


Among those who said unsatisfied



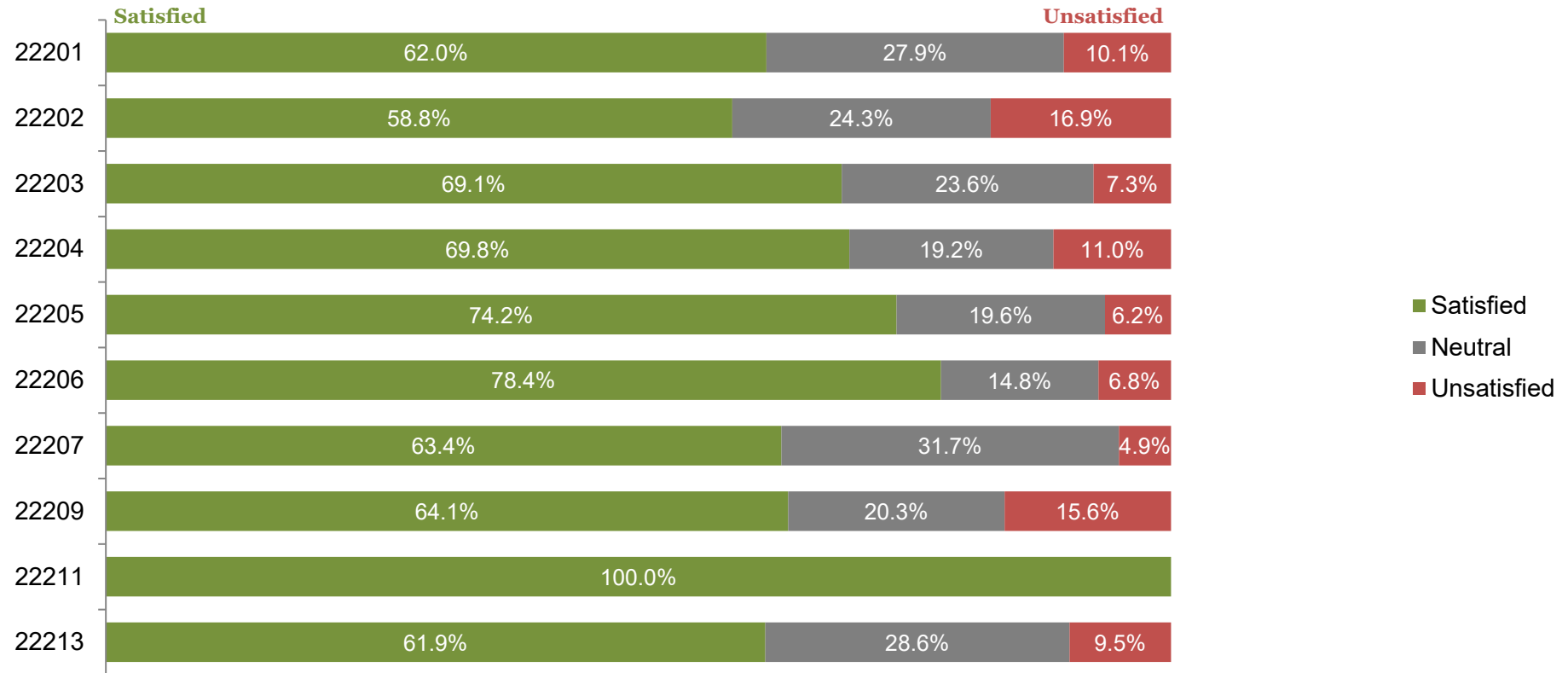
Results by gender, age group and ethnicity

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



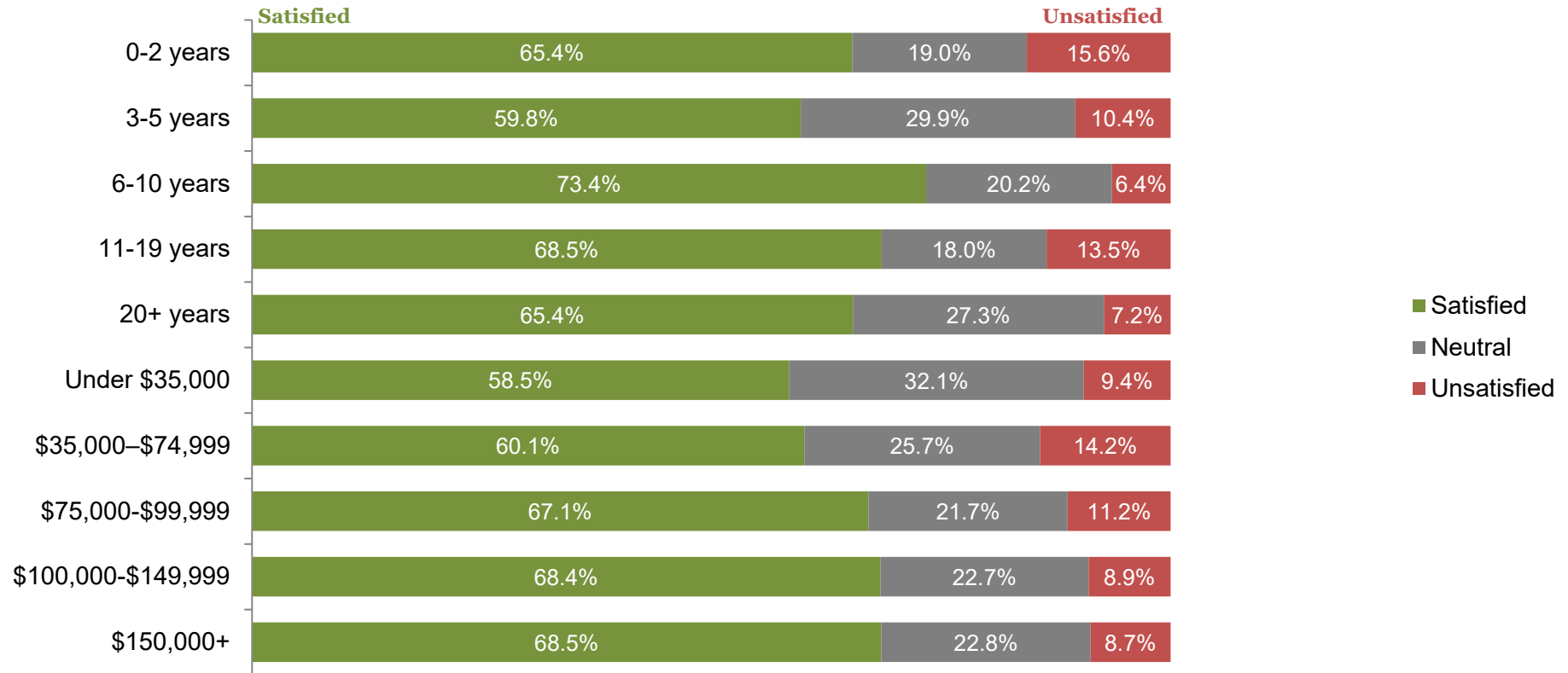
Results by zip code

Question 1_I: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



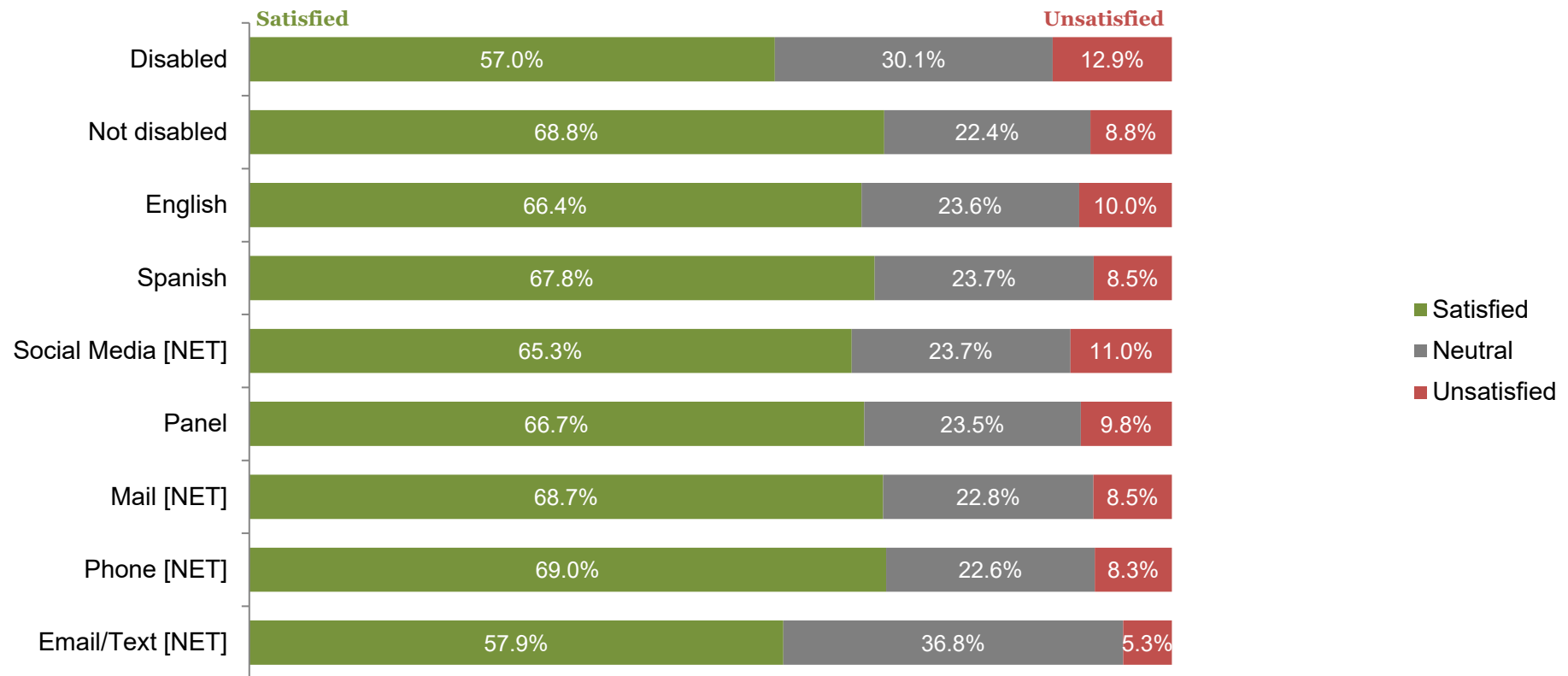
Results by years of residency and household income

Question 1_1: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



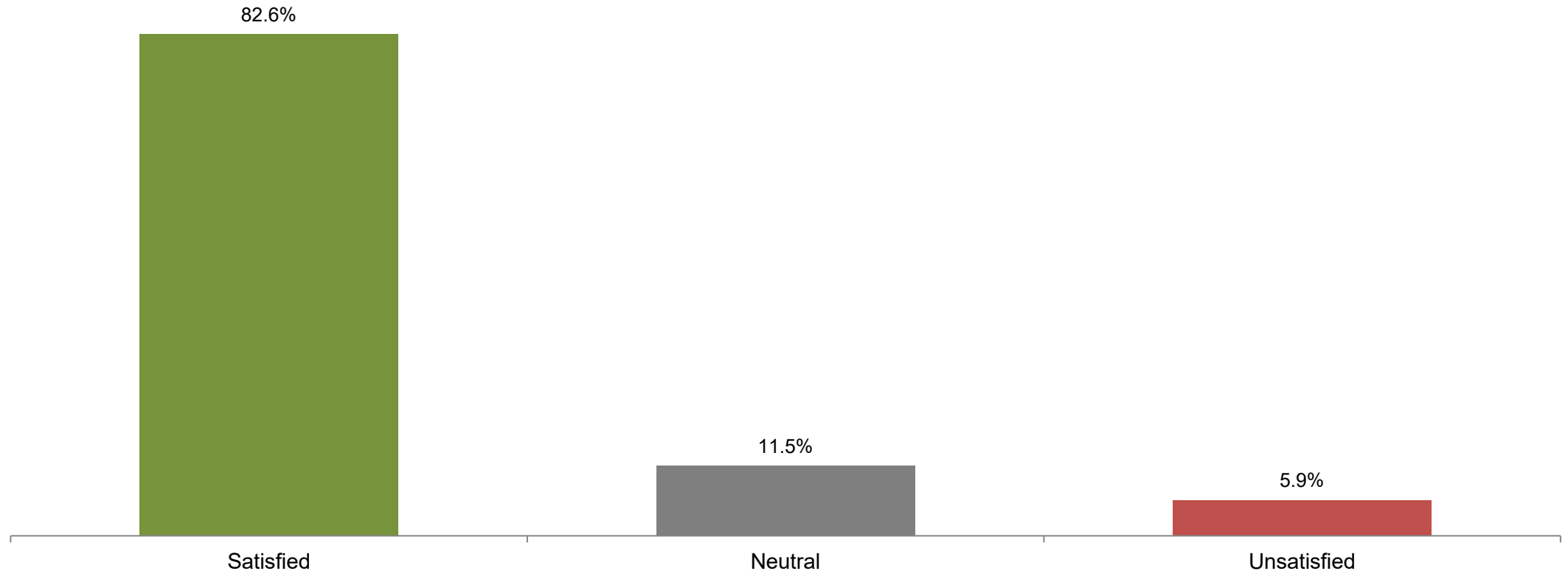
Results by disability status, survey language and survey mode

Question 1_1: Please indicate how satisfied or unsatisfied you are with quality of County arts/cultural programs and facilities



83% are satisfied with the quality of the County's library system

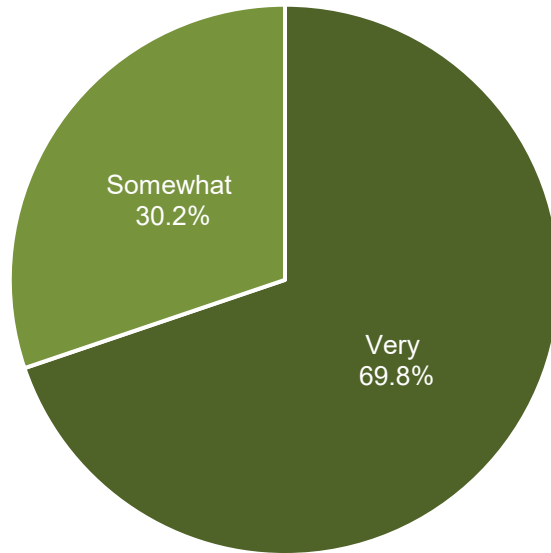
Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



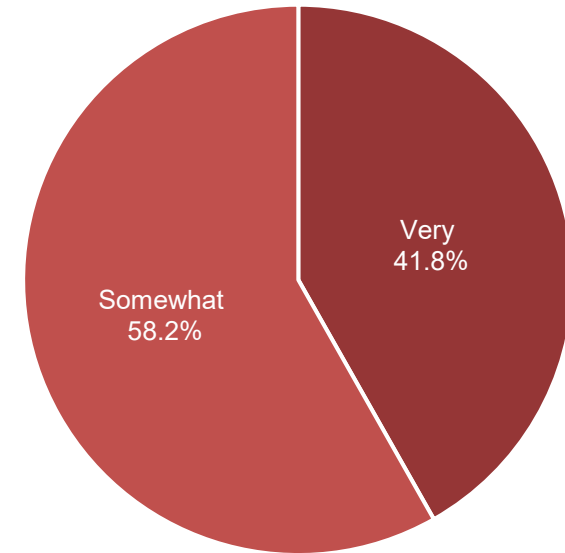
Among those who are satisfied, 70% are very satisfied

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system

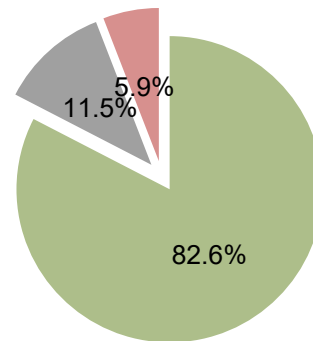
Among those who said satisfied



Among those who said unsatisfied

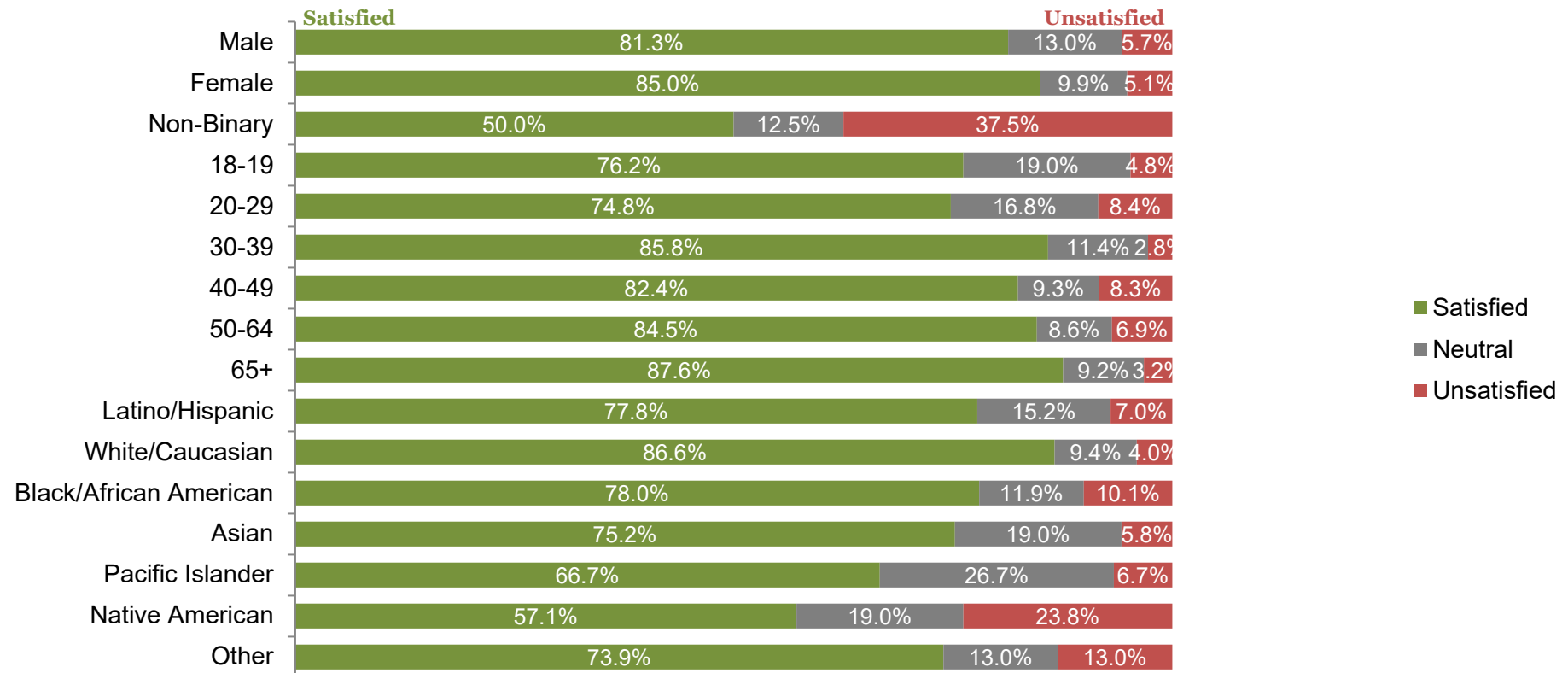


Total



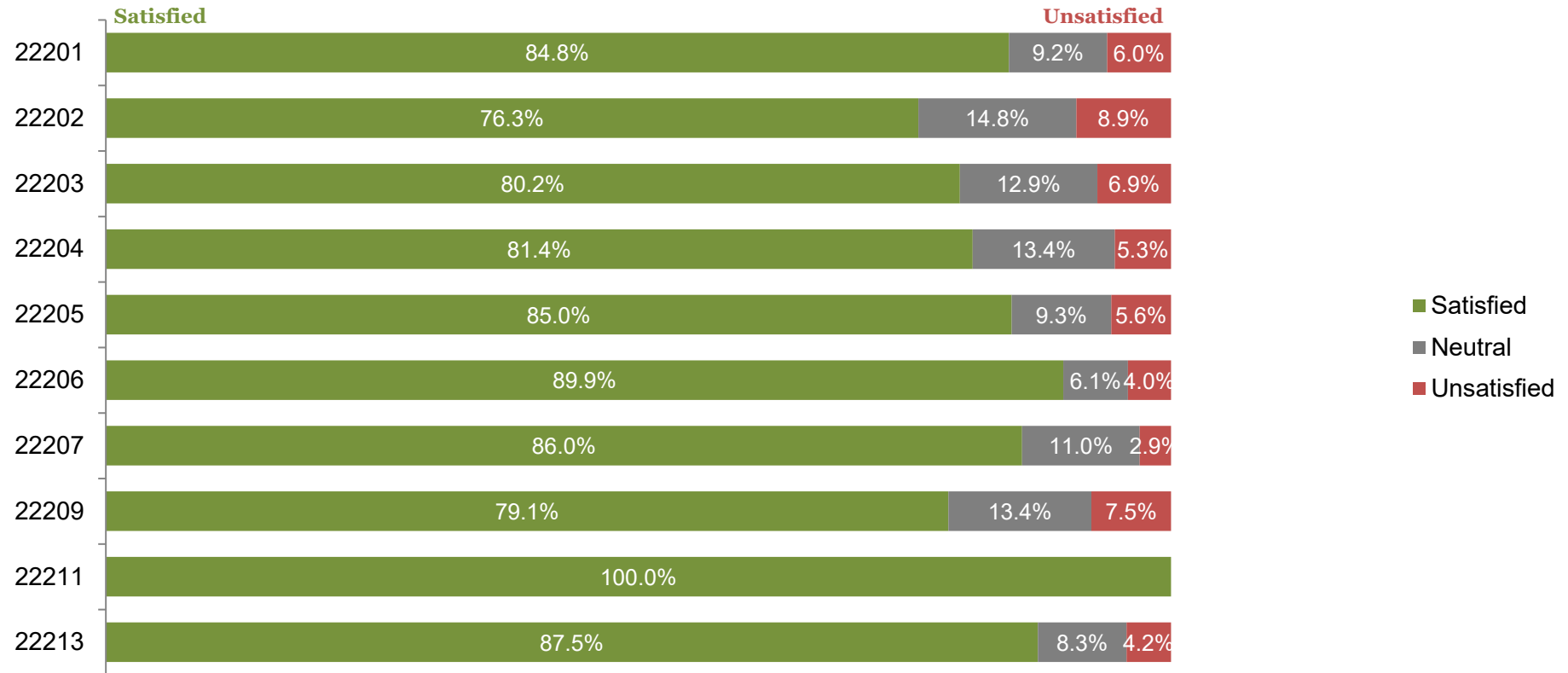
Results by gender, age group and ethnicity

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



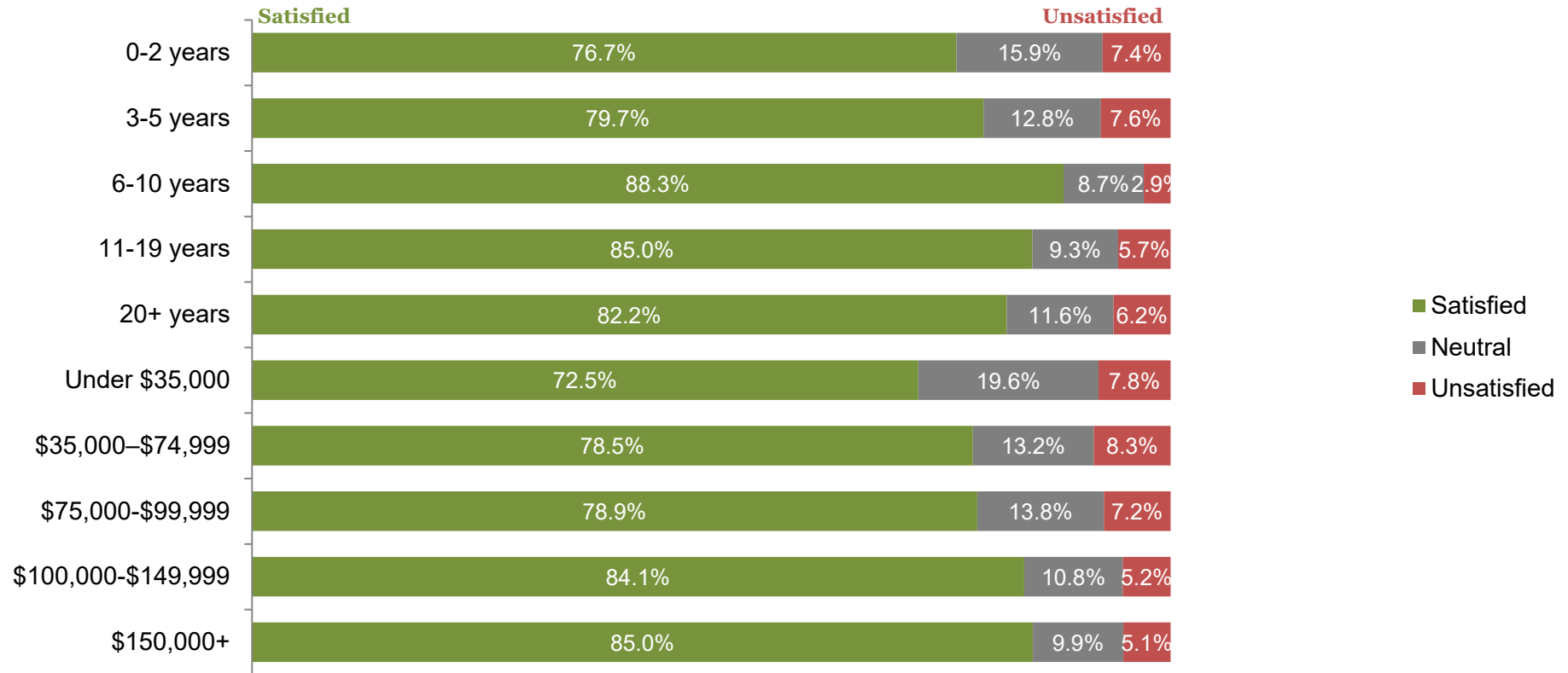
Results by zip code

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



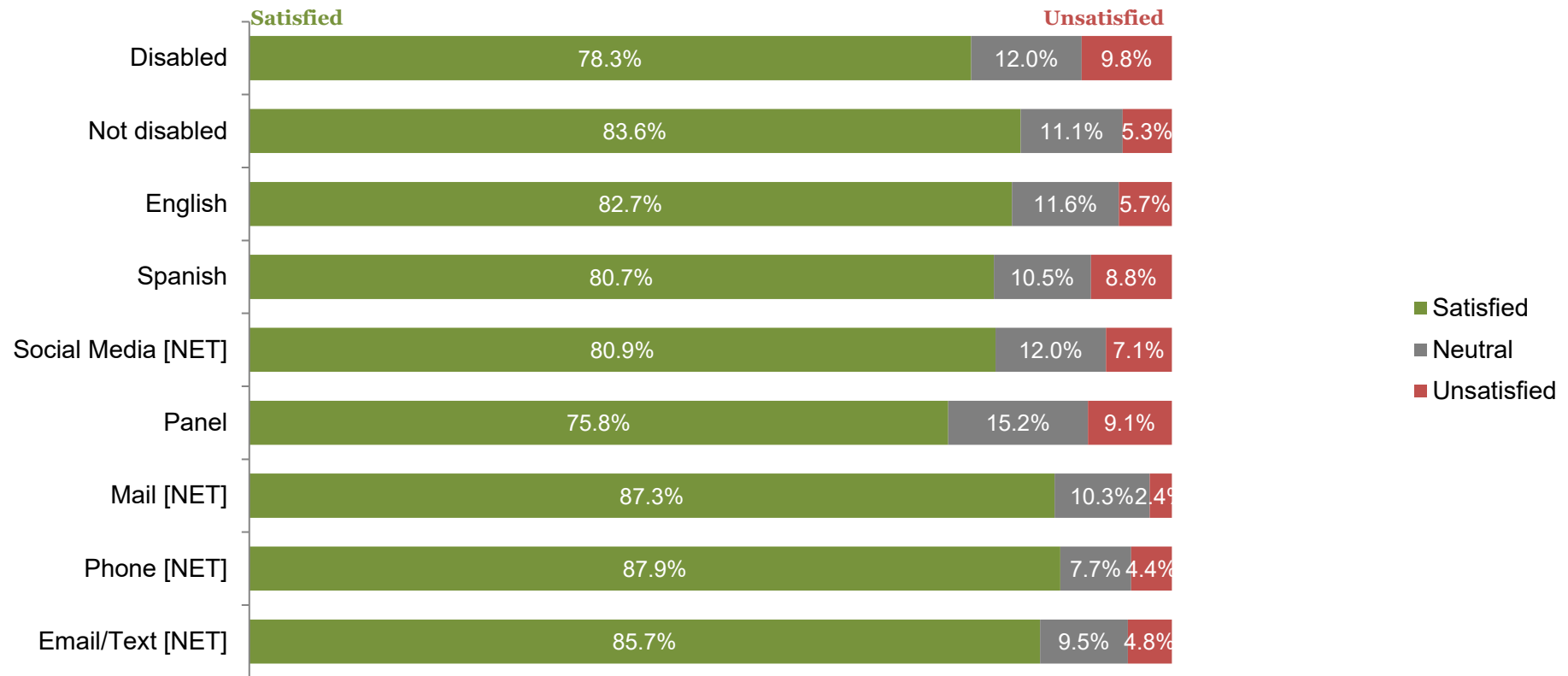
Results by years of residency and household income

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



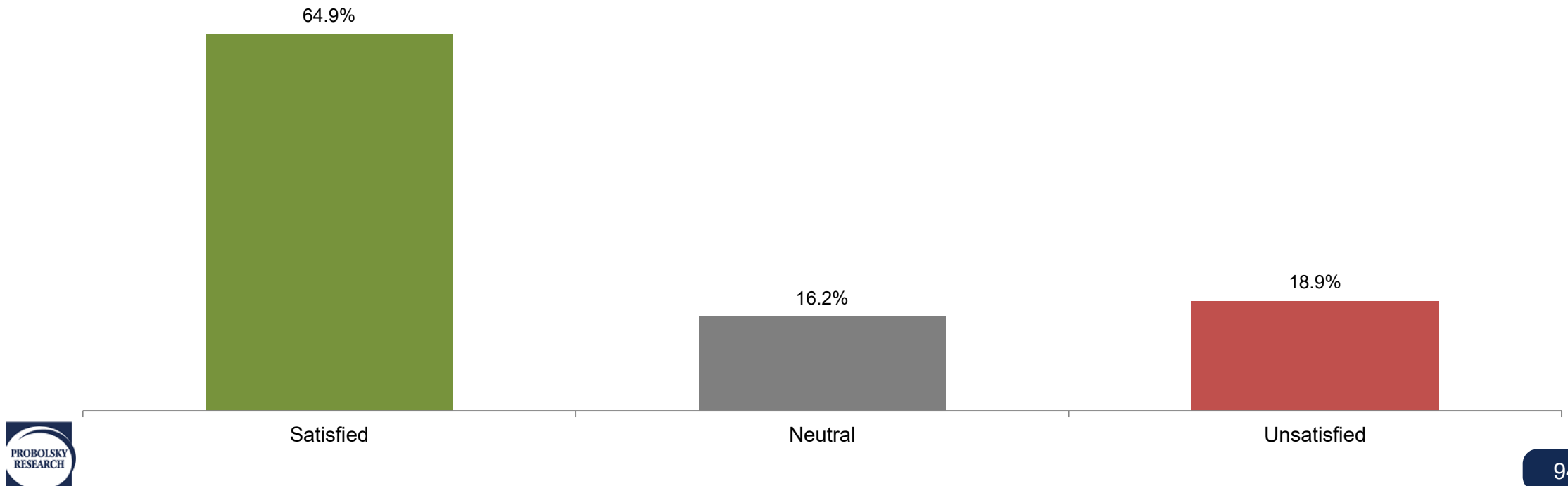
Results by disability status, survey language and survey mode

Question 1_J: Please indicate how satisfied or unsatisfied you are with quality of the County's library system



65% are satisfied with the quality of public schools in the County

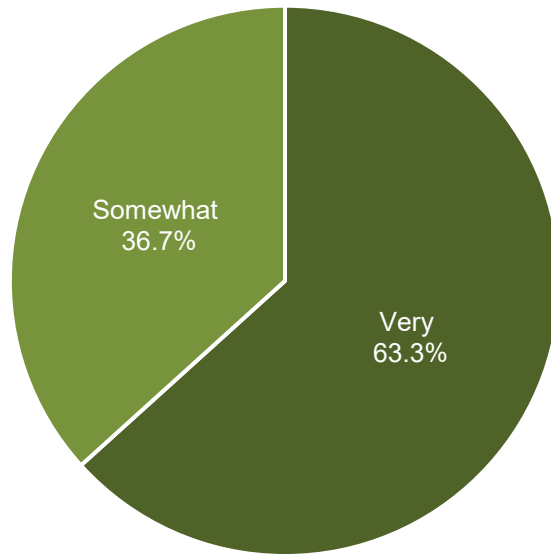
Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



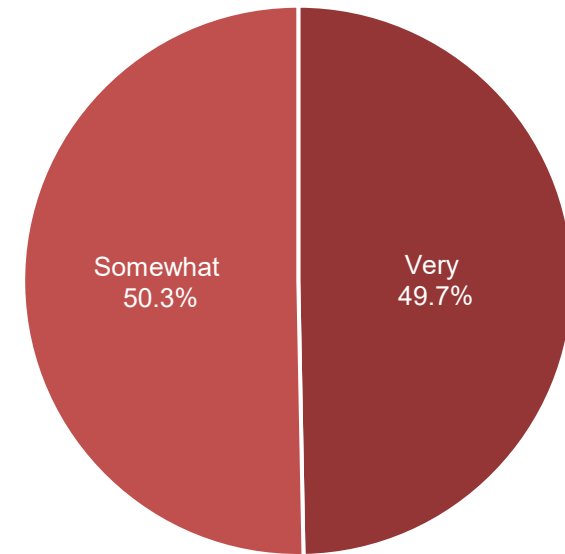
Among those who are satisfied, 63% are very satisfied

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County

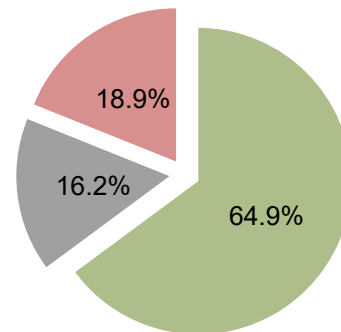
Among those who said satisfied



Among those who said unsatisfied

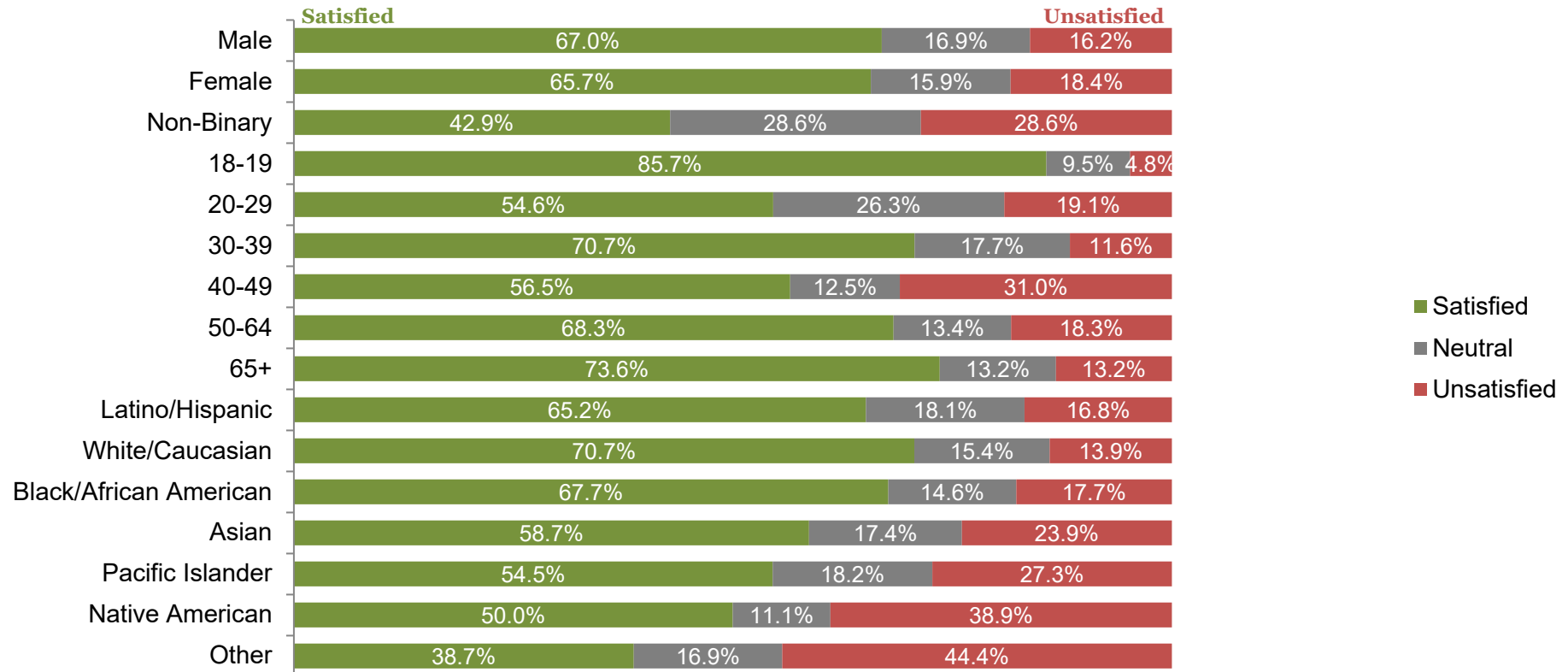


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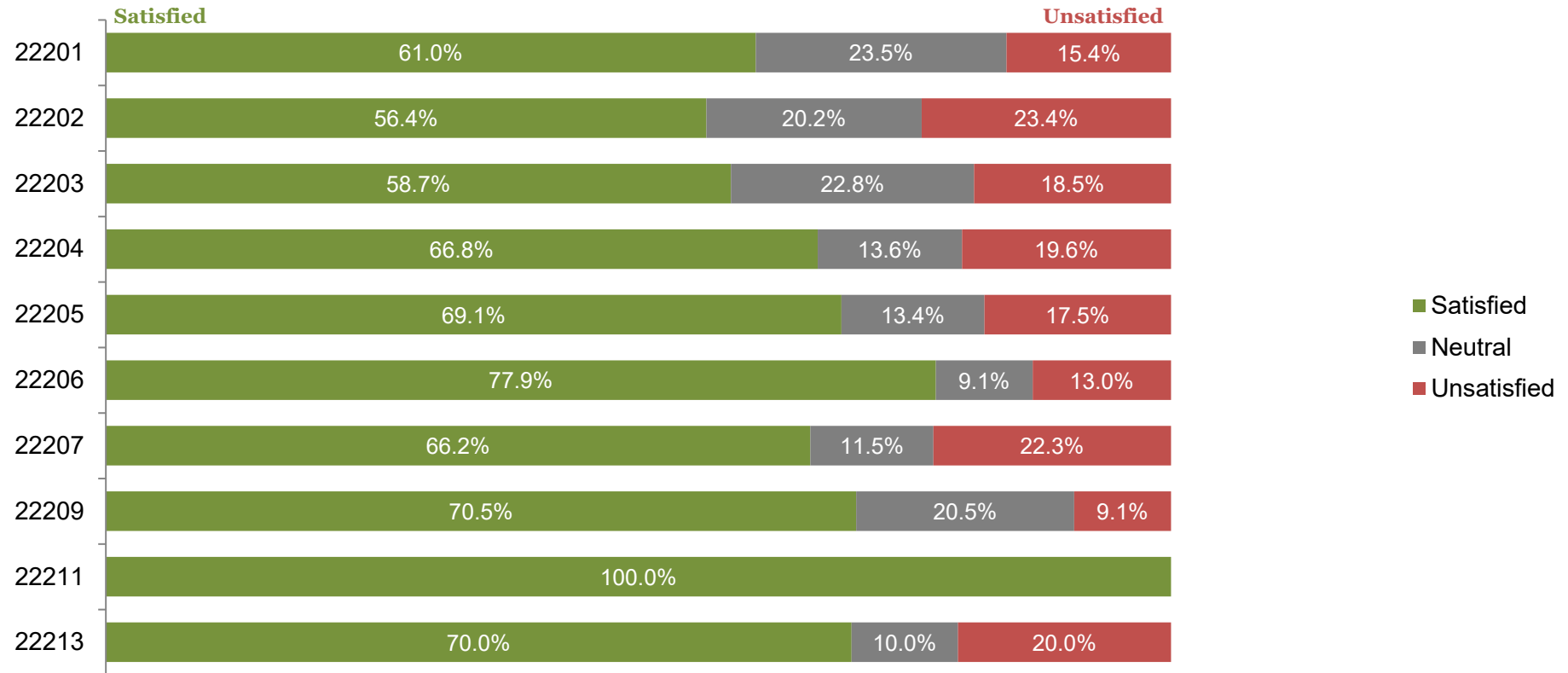
Results by gender, age group and ethnicity

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



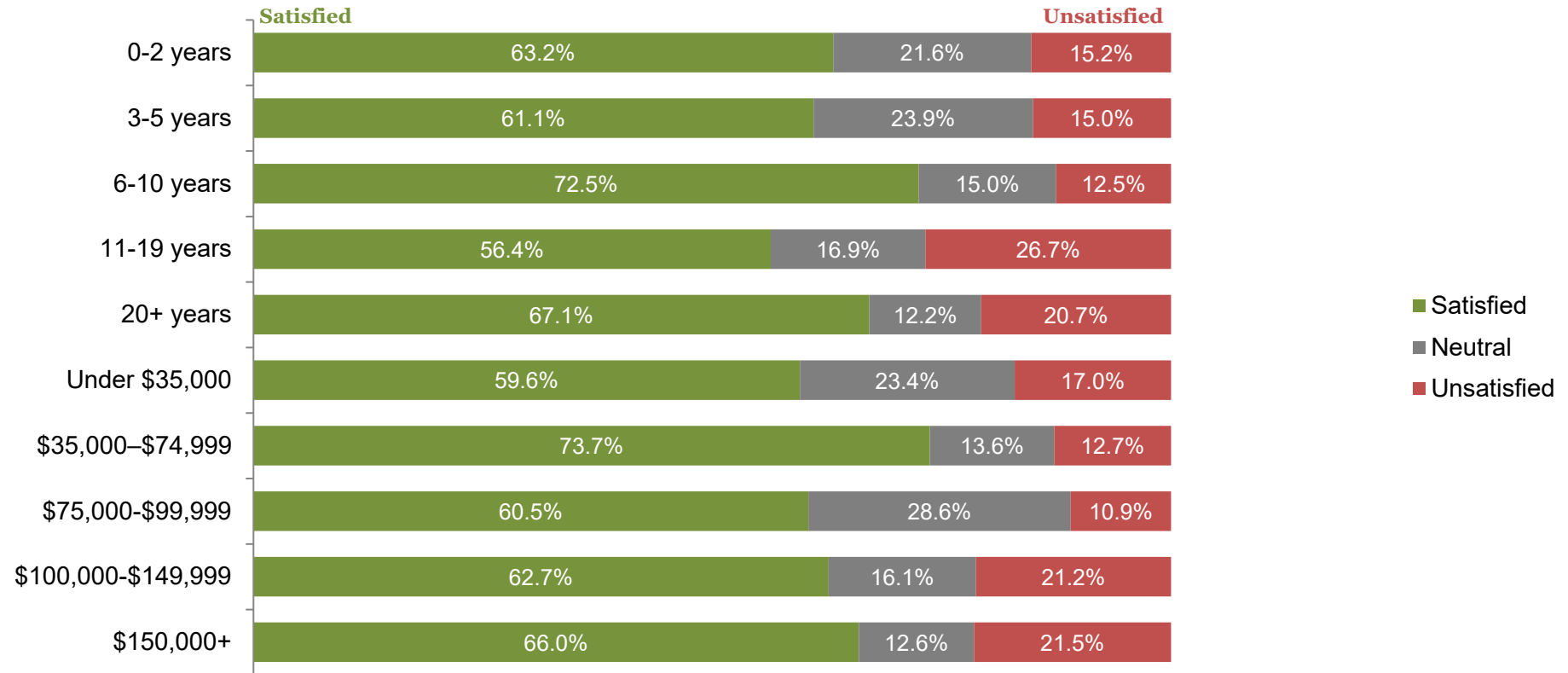
Results by zip code

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



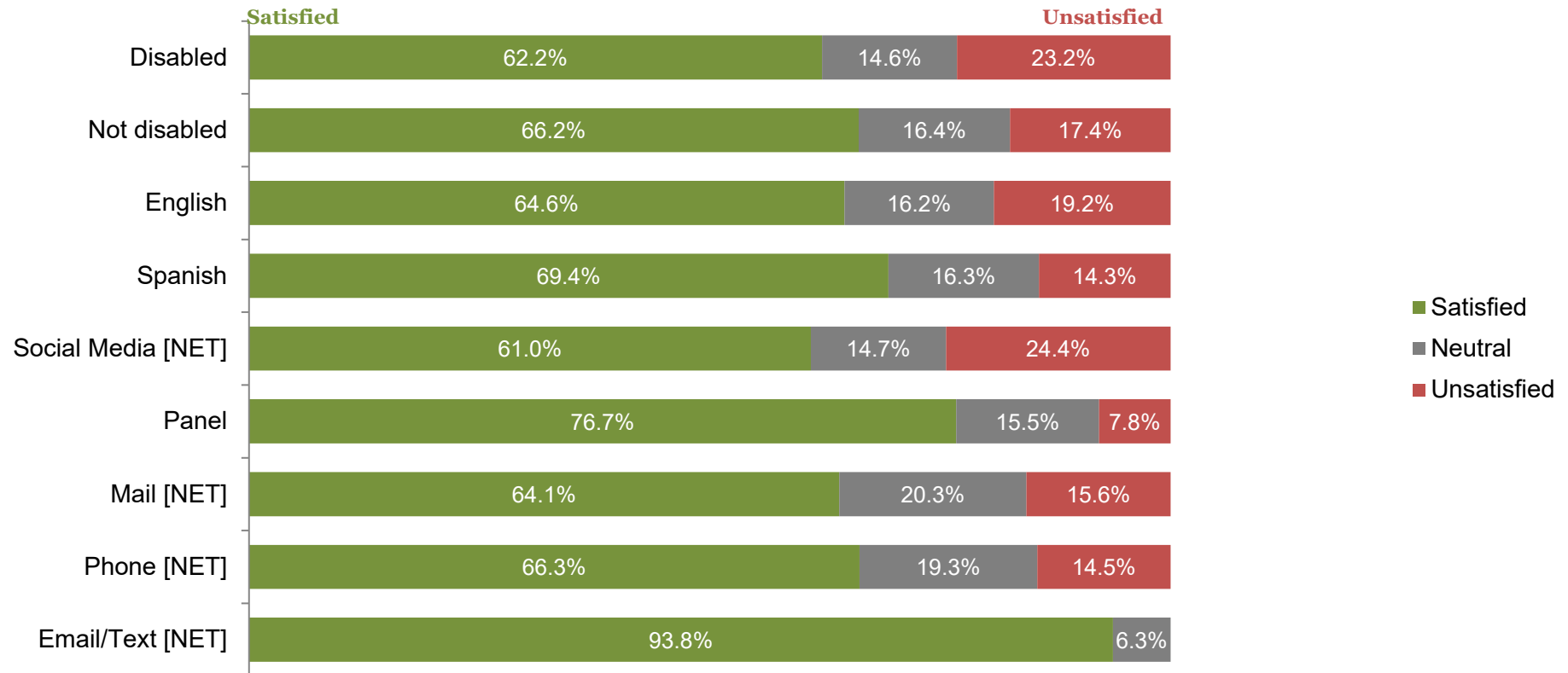
Results by years of residency and household income

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



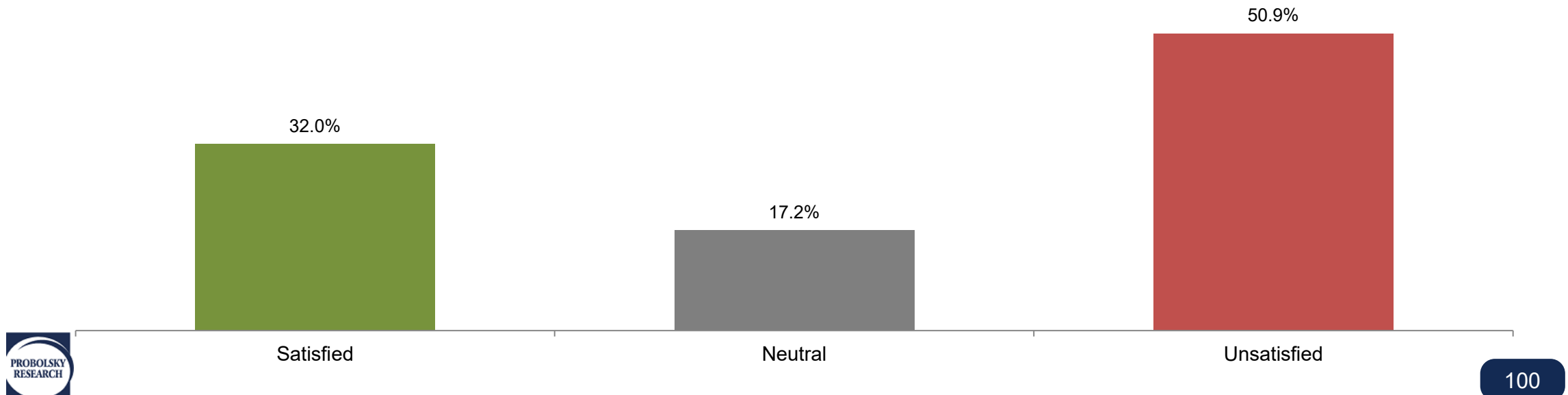
Results by disability status, survey language and survey mode

Question 1_K: Please indicate how satisfied or unsatisfied you are with quality of public schools in the County



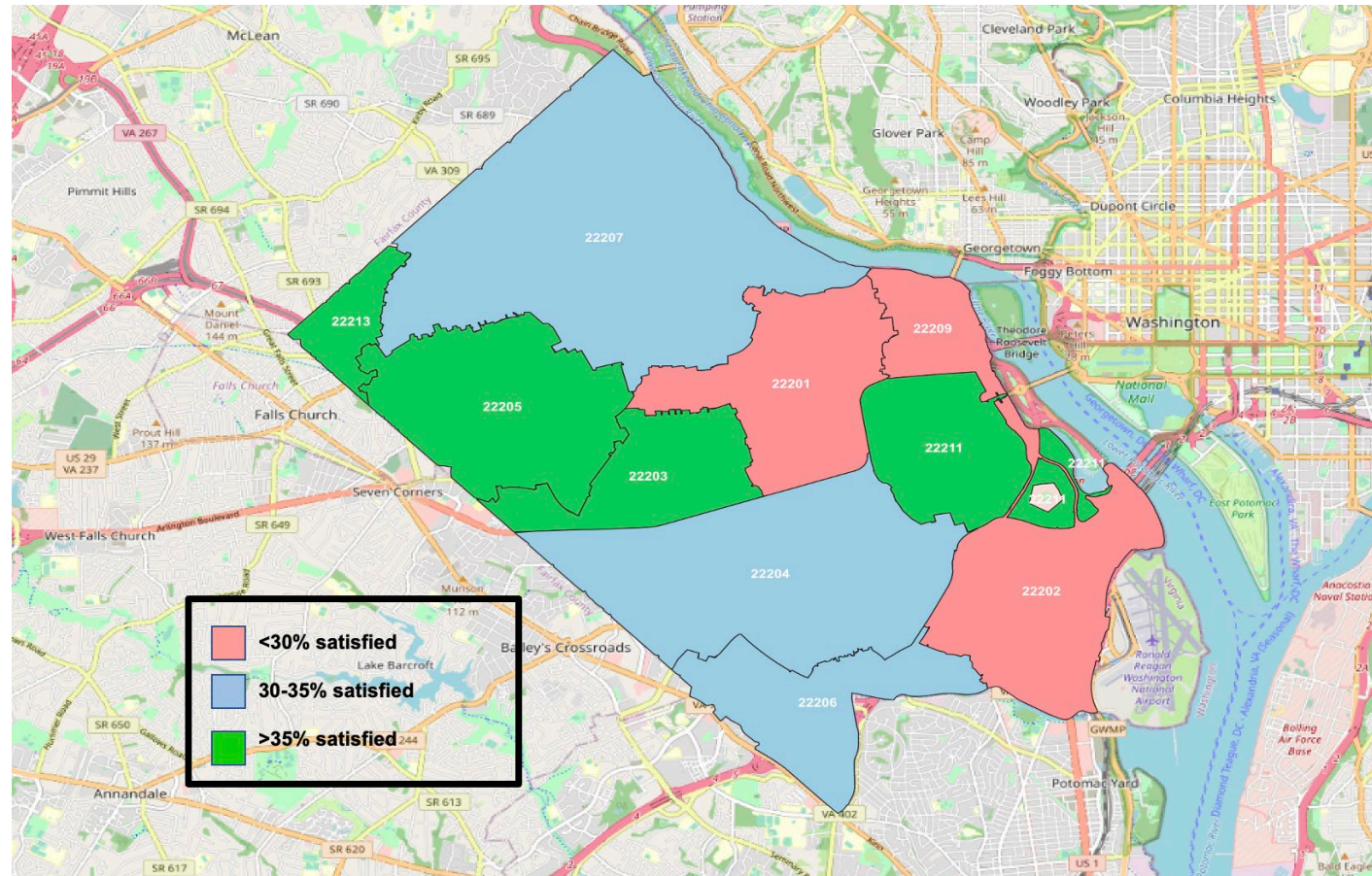
51% are unsatisfied with the availability and affordability of different housing types in Arlington

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



Overall satisfaction with the availability and affordability of different housing types in Arlington County by zip code

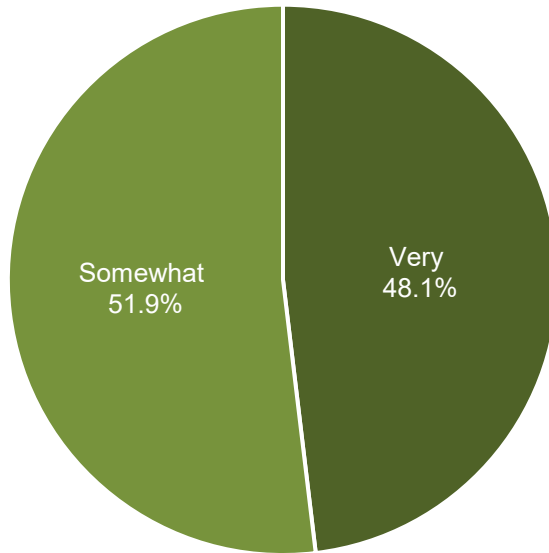
Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



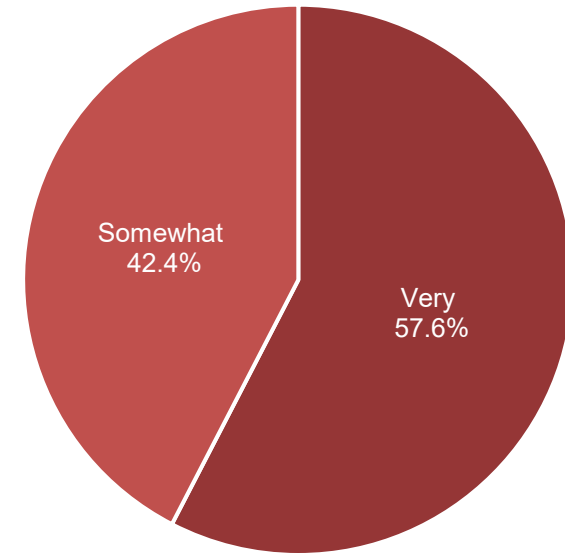
Among those who said unsatisfied, 58% are very unsatisfied

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)

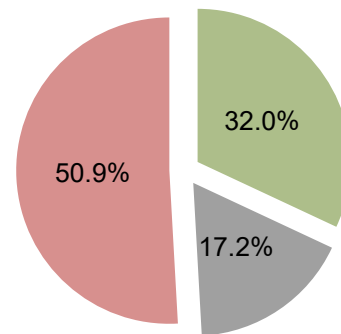
Among those who said satisfied



Among those who said unsatisfied

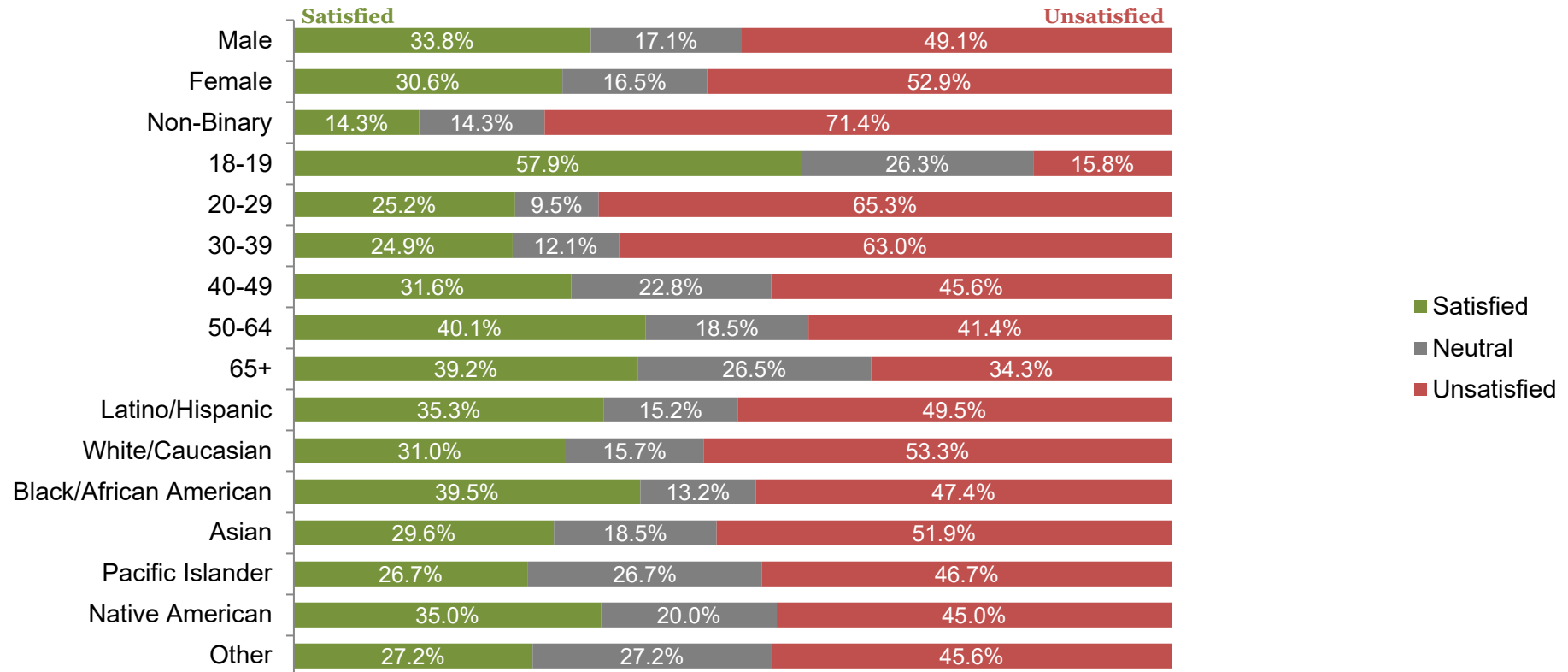


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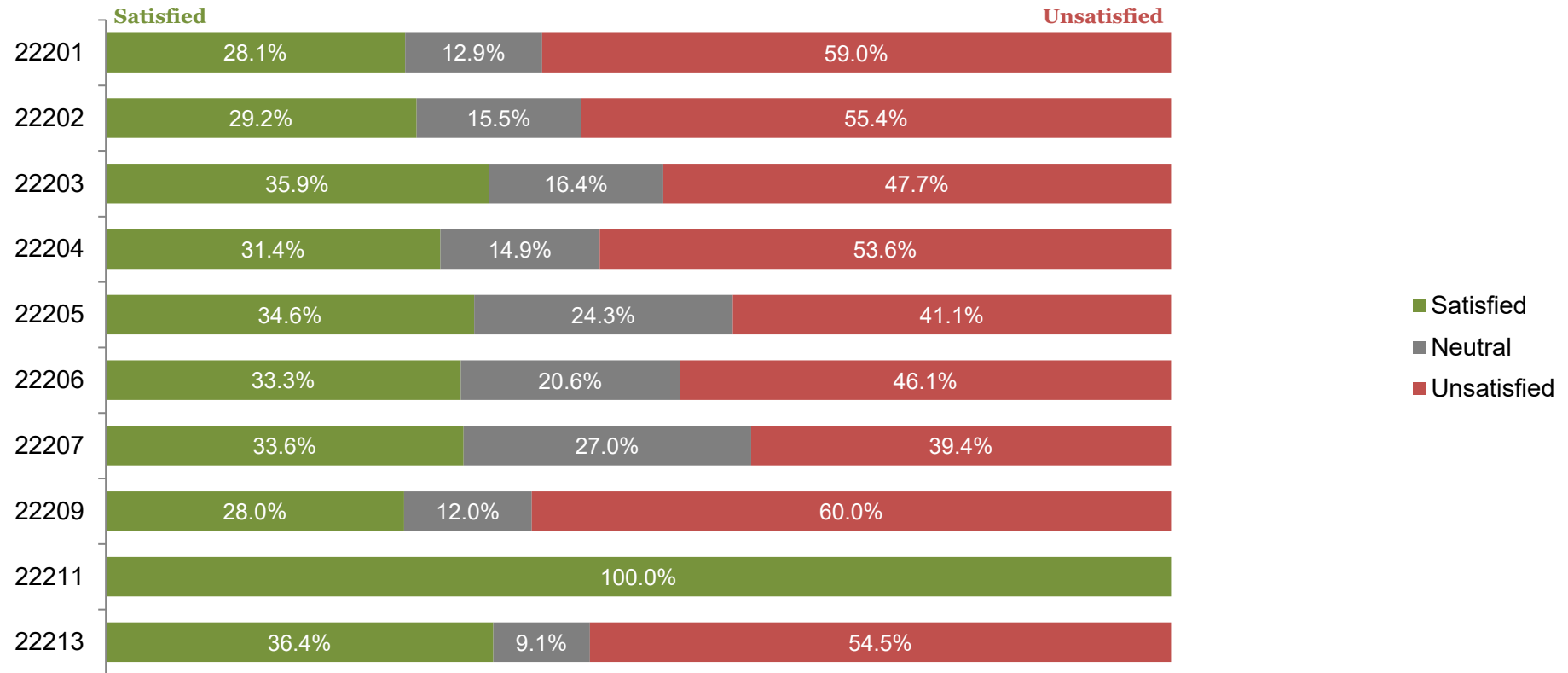
Results by gender, age group and ethnicity

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



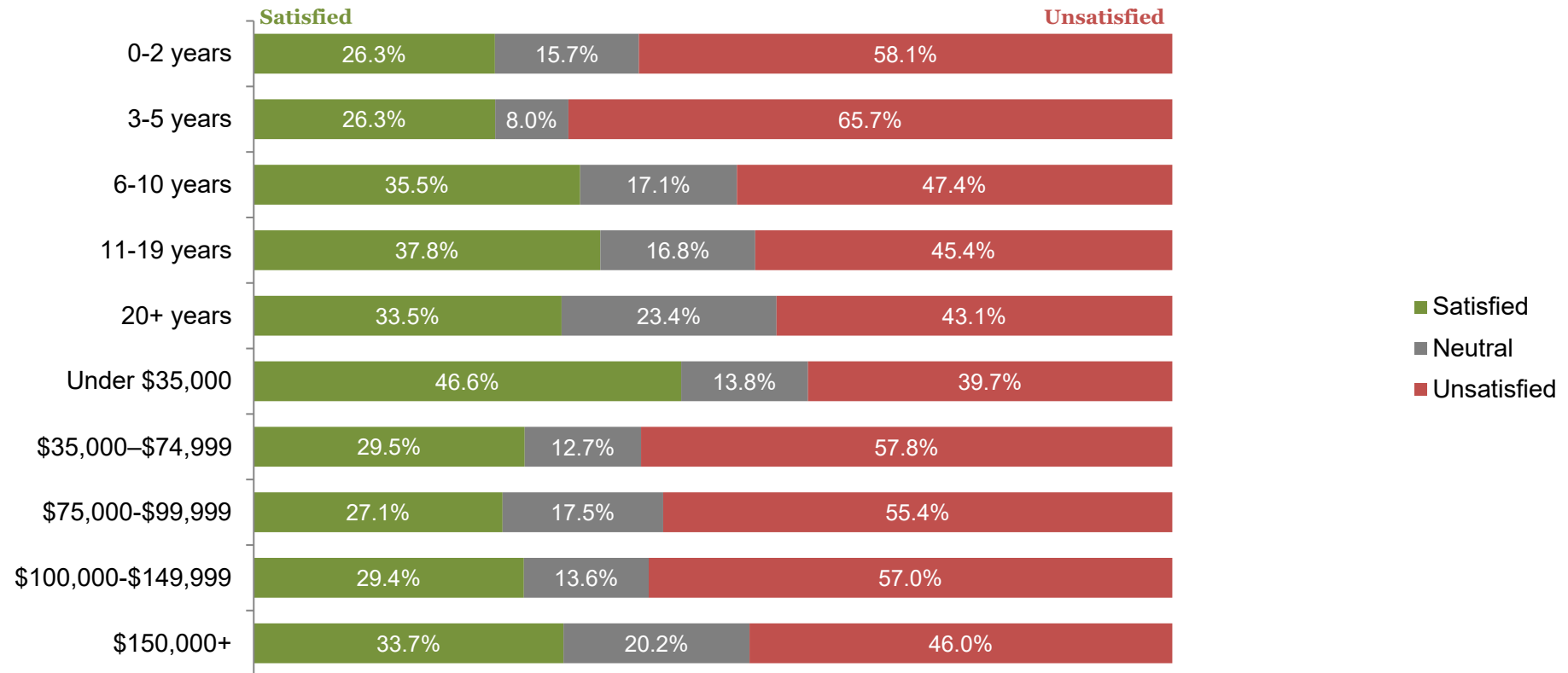
Results by zip code

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



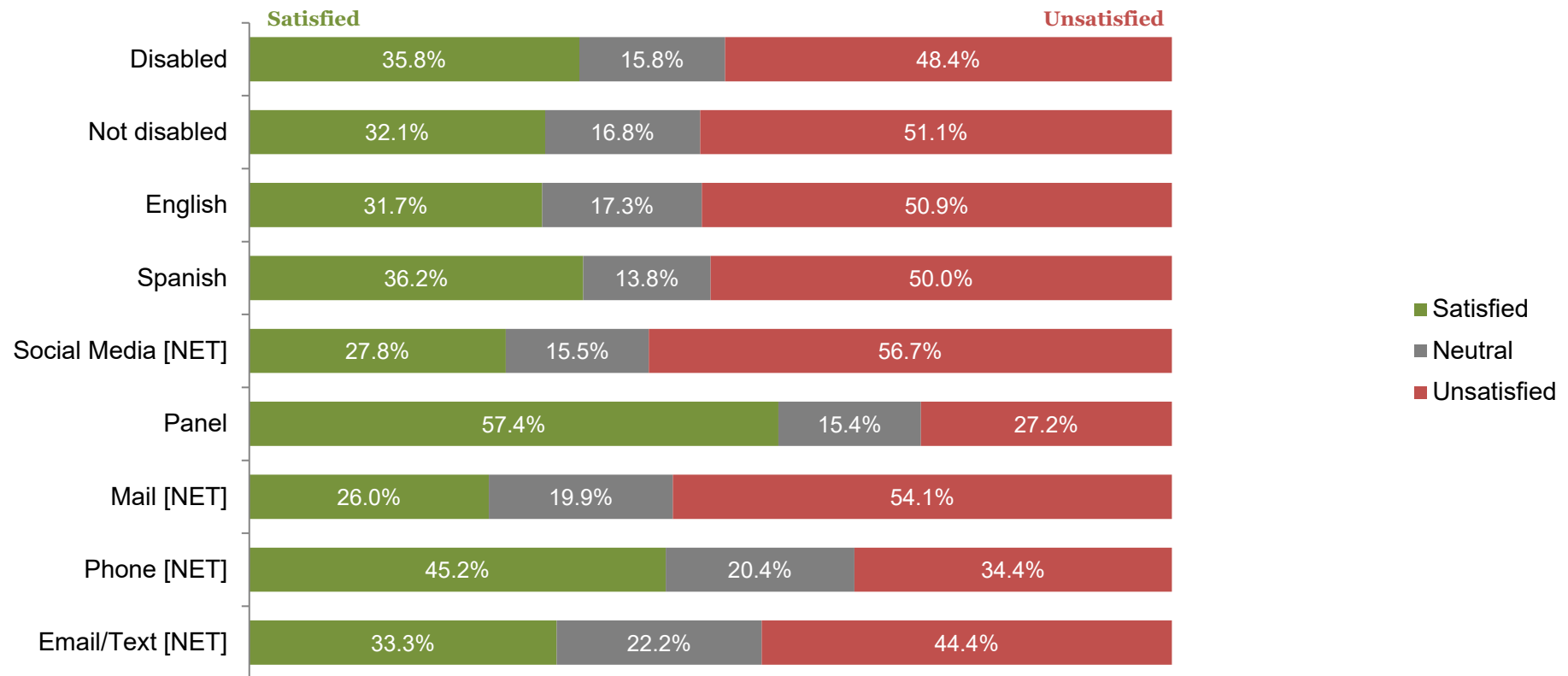
Results by years of residency and household income

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



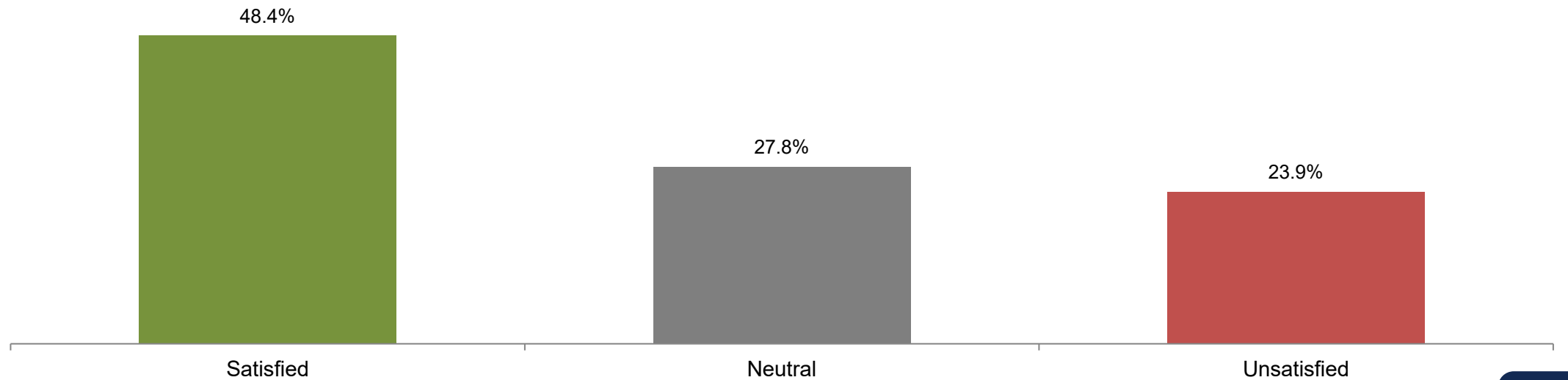
Results by disability status, survey language and survey mode

Question 1_L: Please indicate how satisfied or unsatisfied you are with the availability and affordability of different housing types in Arlington (e.g., single-family, condominiums, apartments, townhouse, etc.)



48% are satisfied with the quality of County's human services for disadvantaged people

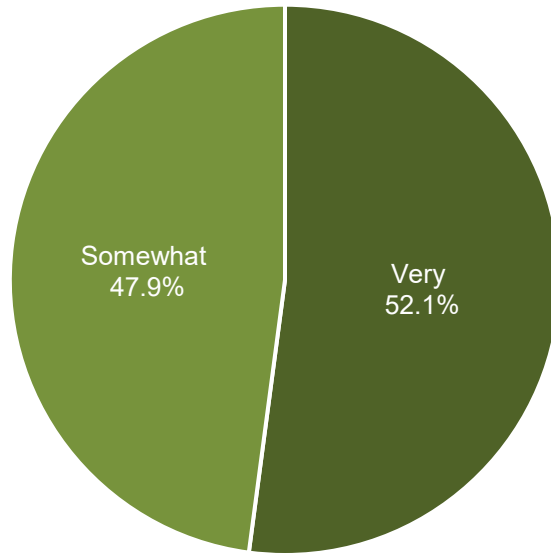
Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



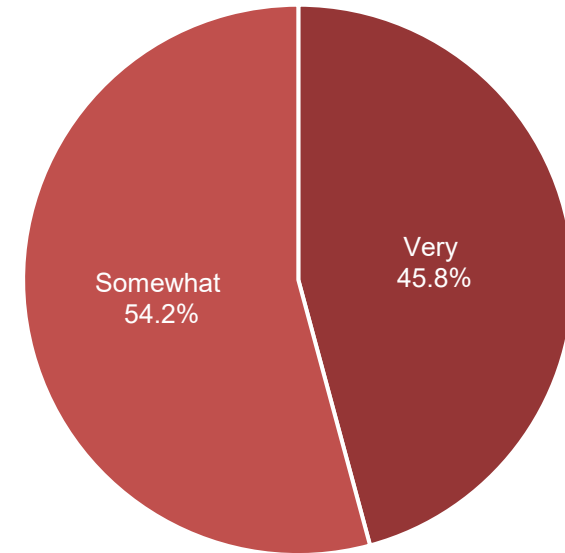
Among those who said satisfied, 52% are very satisfied

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families

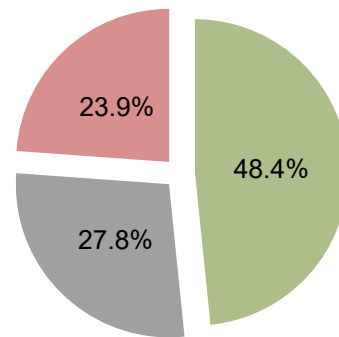
Among those who said satisfied



Among those who said unsatisfied

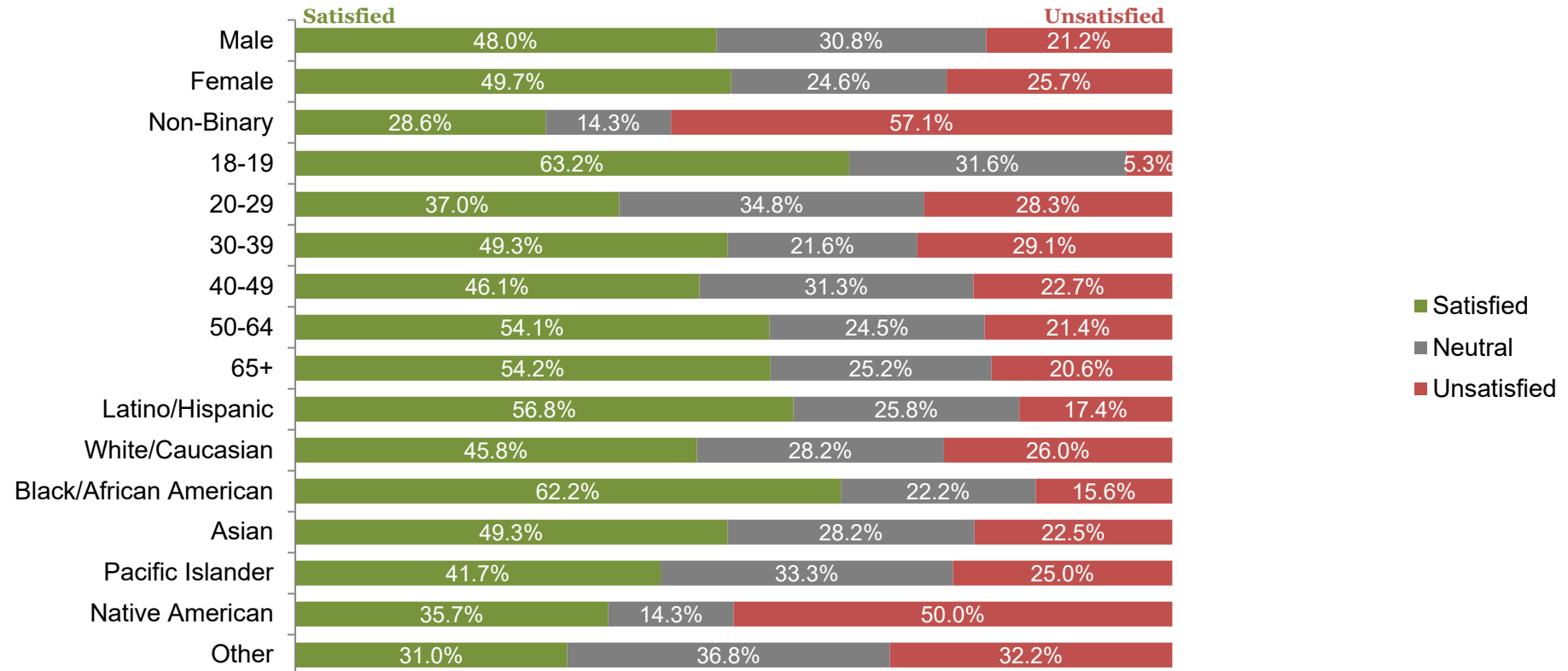


Total



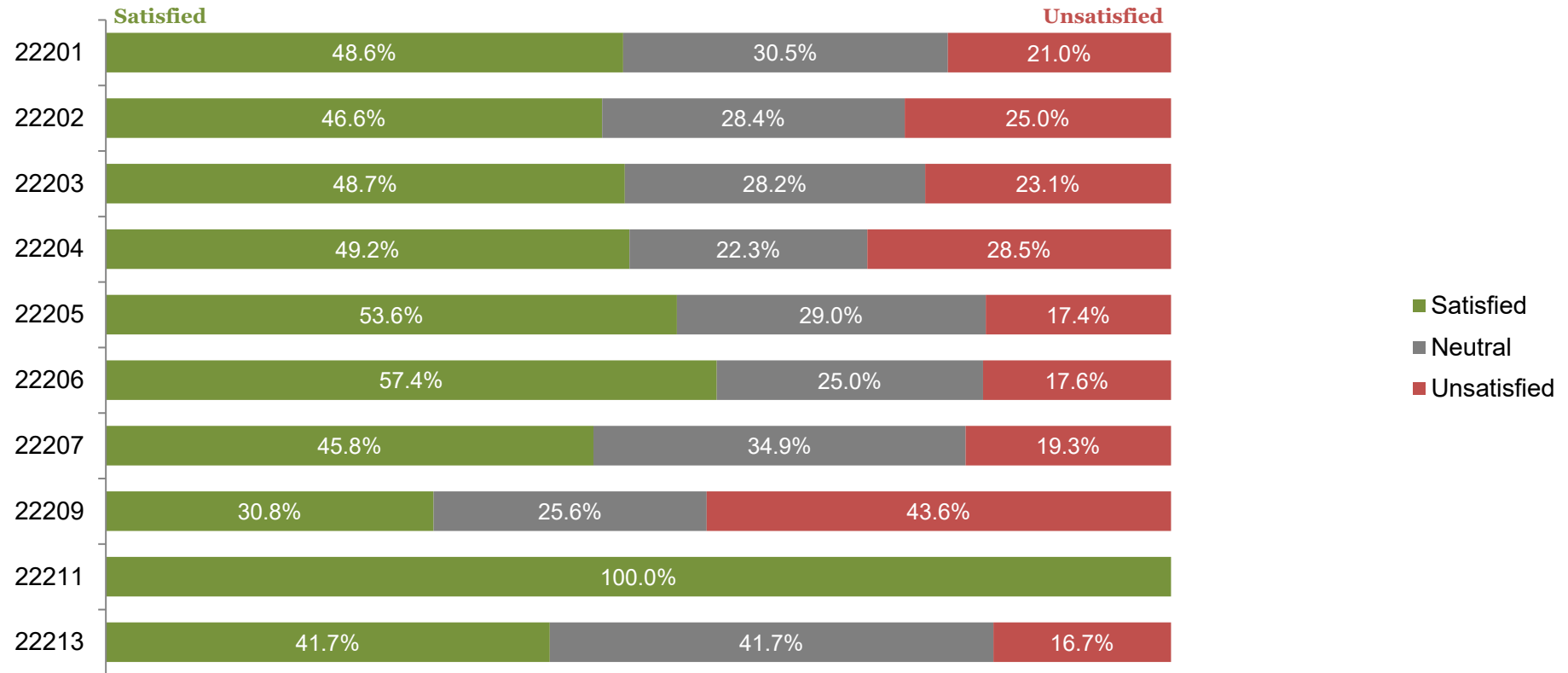
Results by gender, age group and ethnicity

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



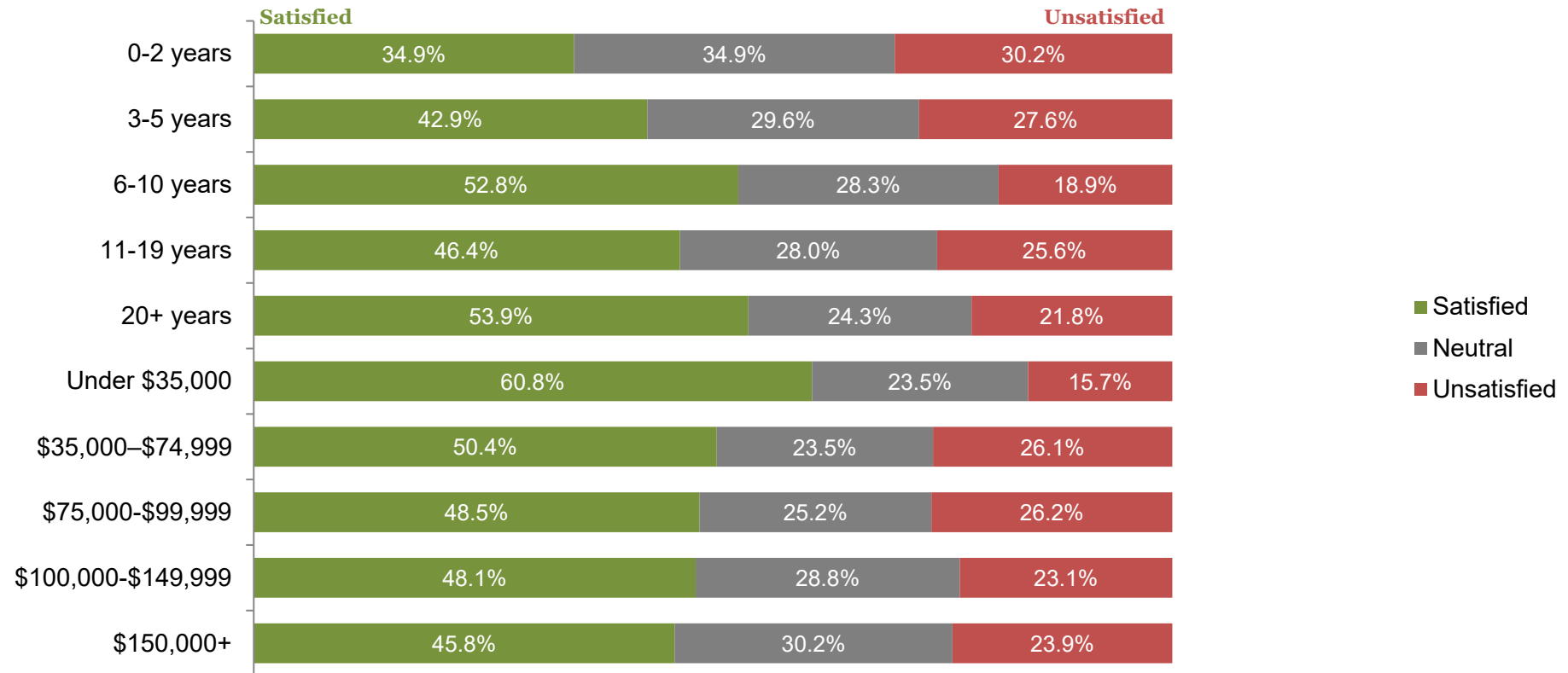
Results by zip code

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



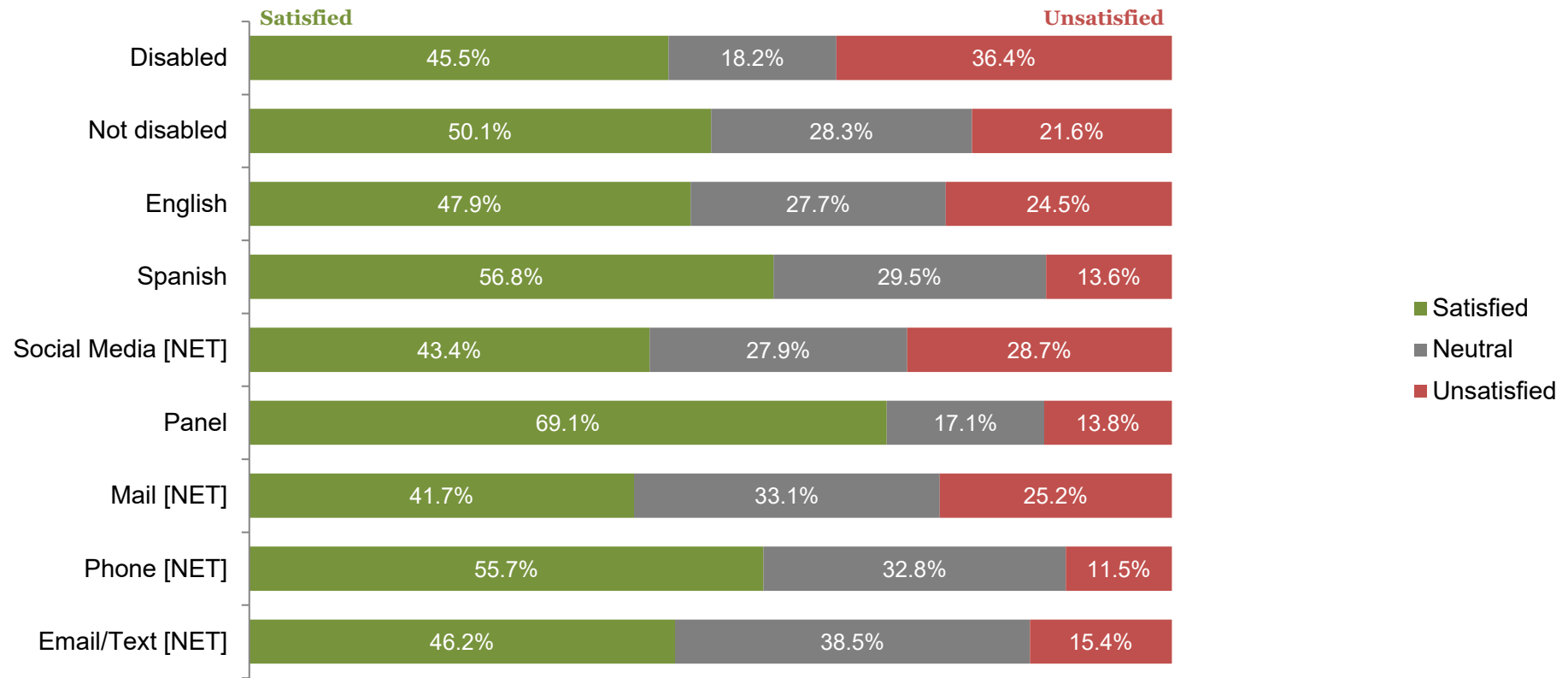
Results by years of residency and household income

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



Results by disability status, survey language and survey mode

Question 1_M: Please indicate how satisfied or unsatisfied you are with the quality of County's human services for people who have developmental and other disabilities, mental health/substance use disorders, or are low-income, older adults, children, and families



44% say quality of police services in Arlington County are most important to them personally

Question 2: Which areas are most important to you personally? Pick four.

