

**FY 2022 PERFORMANCE PLAN**

<b>Abuser Intervention Program</b>		<b>Project PEACE</b>	Candice Lopez, x5003 LeDell Miller, 1513
Program Purpose	<ul style="list-style-type: none"> <li>Reduce future violent incidents by educating clients about the cycle of domestic violence.</li> </ul>		
Program Information	<ul style="list-style-type: none"> <li>The program educates clients on the cycle of abuse and non-violent problem resolution through an 18-week group model.</li> <li>The program is open to Arlington County residents and those adjudicated through the Arlington County court system.</li> <li>Most clients are referred to the program by the juvenile and domestic relations court, with some referrals from the circuit court and the Child and Family Services Division. Occasionally, clients self-refer to the program or are referred from courts in neighboring jurisdictions.</li> <li>Clients are contacted for intake within five days after their referral. After completion of intake, clients are placed in the next available group.</li> <li>Clients are admitted to groups on a rolling basis.</li> <li>The program uses the nationally recognized <a href="http://emergedv.com">Emerge</a> (emergedv.com) curriculum, specifically designed to address domestic violence with male offenders. For women’s groups, AIP uses the <a href="#">Turning Points</a> curriculum.</li> <li>The program is offered to any adult and is available in both English and Spanish.</li> <li>In March 2020, the Anger Management program was discontinued, and clients needing these services were referred to nonprofit partners</li> <li>The program is funded locally through the Arlington County operating budget.</li> <li>Partners include Arlington courts, Child and Family Services Division, and Doorways for Women and Families (services for domestic violence victims).</li> <li>The program is annually re-certified by the Virginia Batterer Intervention Program Certification Board.</li> </ul>		
Service Delivery Model	<ul style="list-style-type: none"> <li>In FY 2022, groups were conducted in virtual format. Intakes were conducted virtually or in person.</li> <li>For FY 2023, virtual service delivery will be used through December 2022, after which hybrid service options will be reassessed.</li> <li>In FY 2023, AIP will add a Fathers For Change program, and a contracted program with Alexandria City.</li> </ul>		
<b>PM1: How much did we do?</b>			
Staff	<p>1.50 FTEs:</p> <ul style="list-style-type: none"> <li>0.25 FTE program supervisor</li> <li>1.0 FTE program coordinator</li> <li>0.05 FTE Management Specialist/Prevention and Training Coordinator</li> <li>0.2 FTE intake and program assistant</li> </ul> <p>2 bilingual group facilitators, contracted PRN positions</p>		

**FY 2022 PERFORMANCE PLAN**

Customers and Service Data		<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
	Number of Clients Referred* (unduplicated w/in FY)	n/a	n/a	n/a	148
	Number of Clients Enrolled (unduplicated w/in FY)	81	57	40	96
	Number of group cohorts completed	8	6	6	10
	Total number of group sessions	145	132	152	280

\*Number of referrals was not reported prior to FY 2022

**PM2: How well did we do it?**

2.1	Clients contacted within five calendar days of orientation
2.2	Referring agency staff satisfaction

**PM3: Is anyone better off?**

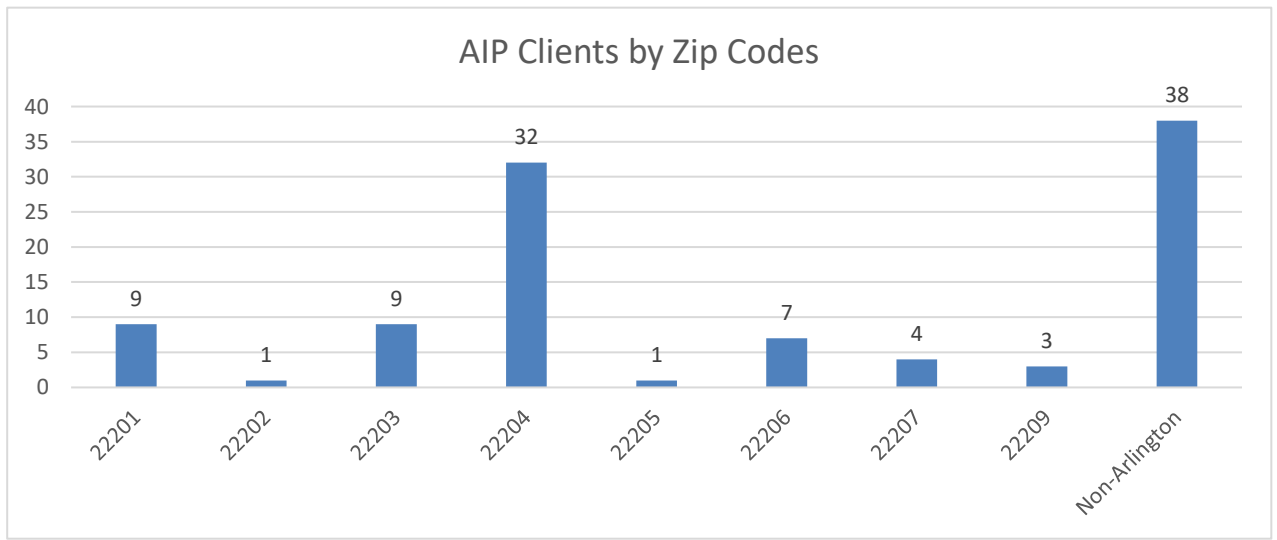
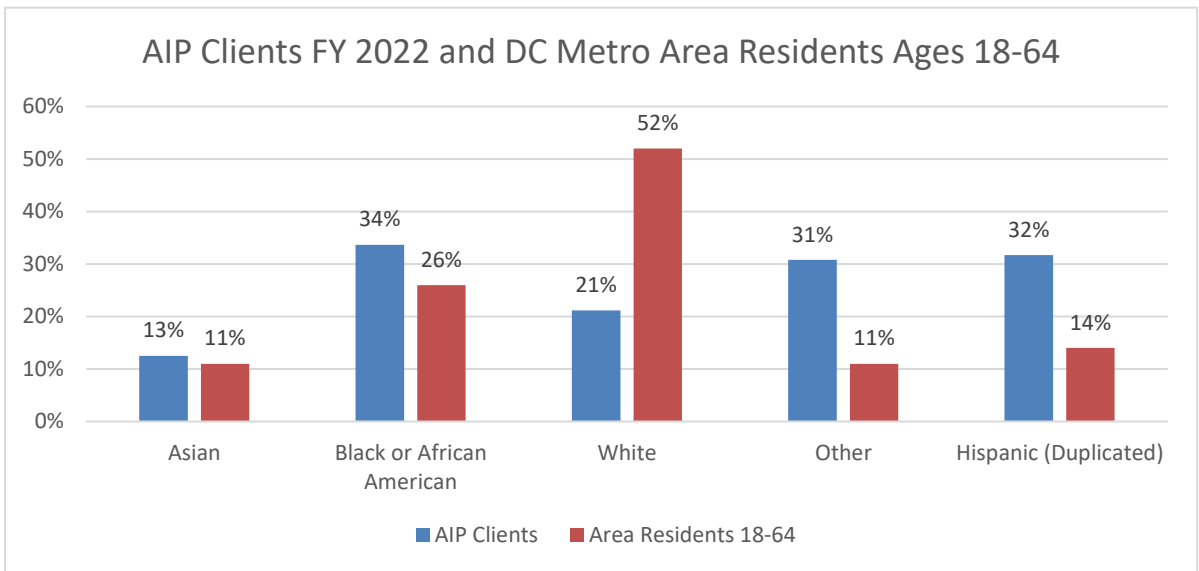
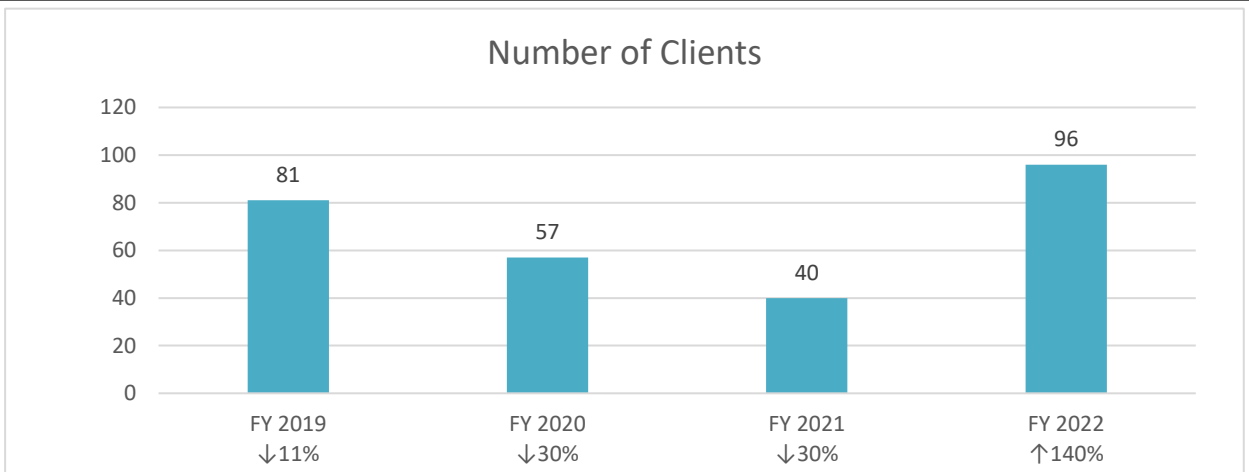
3.1	Program completion rates and risk scores
3.2	Recidivism
3.3	Clients not rearrested/convicted of an intimate-partner violence offense post-completion

FY 2022 PERFORMANCE PLAN

Abuser Intervention Program

Measure 1 Number of clients (unduplicated)

Data



## FY 2022 PERFORMANCE PLAN

<b>Data Summary</b>	<ul style="list-style-type: none"> <li>Following a decrease in clients served during the COVID pandemic in FY 2020 and 2021, the number of clients served increased 140% in FY 2022, from 40 to 96.</li> <li>Data is reported from an Excel spreadsheet maintained by the program supervisor.</li> </ul>
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### What is the story behind the data?

- In FY 2020, due to COVID-19, the court system briefly paused referring clients to AIP. Court referrals resumed in May 2020 but did not pick up substantially until Winter/Spring 2021.
- During In FY 2021, during the continued COVID-19 pandemic, fewer domestic violence reports were placed with Arlington police, resulting in fewer referrals to AIP. This decrease mirrors nationwide trends. The number of domestic violence reports to police began to increase in the second half of FY 2021 and continued steadily into FY 2022.
- During the COVID pandemic, Arlington Child Protective Services received fewer calls, resulting in fewer referrals to AIP. Children had less contact with mandated reporters such as teachers and doctors during the pandemic. During FY 2022 we saw a return to pre-pandemic referral levels resulting in a 143% increase in clients enrolled in services. With this increase AIP increased staffing to meet the demand and ensure timely services. In May 2022, AIP renewed the contract for a longtime contractor and added an additional contractor to assist with the increase and ensure opportunities for co-facilitated groups.
- AIP also saw many inappropriate referrals for clients needing the discontinued anger management program or services for non-intimate-partner domestic violence. Of the clients referred, 96 were enrolled in services. 46 did not enroll in services: 24 were pending class enrollment at the end of FY 2022, 9 were accepted but never joined class, and the majority of the others were inappropriate referrals.
- In FY 2022, 64% of clients referred to AIP were from Arlington County, and 87% were male. In comparison to the population adults ages 18-64 in the Washington, D.C. metro area, a higher proportion of clients identified as Hispanic or Other races, and a lower proportion of clients identified as White. Staff have observed that utilization of preventative resources is lower in the Hispanic community, though they are more likely to connect with law enforcement and legal interventions.

Recommendations	Target Dates
<ul style="list-style-type: none"> <li>Expand reach to vulnerable populations by partnering with Offender Aid and Restoration to deliver services in the detention facility.</li> <li>To accommodate increased service demand, develop recruitment and training practices to engage interns and volunteers in supporting services.</li> <li>Collaborate with Project PEACE and Doorways to explore outreach and resources for the Hispanic community.</li> <li>Review brochure and promotional materials and add disclaimers to reduce inappropriate referrals.</li> <li>Explore obtaining data from ACPD on Domestic Violence arrest data to determine proportionality of program participation.</li> </ul>	<ul style="list-style-type: none"> <li>January-February 2023</li> <li>Begin recruiting interns in Spring 2023</li> <li>FY 2023 Q2</li> <li>FY 2023 Q4</li> <li>FY 2023 Q4</li> </ul>

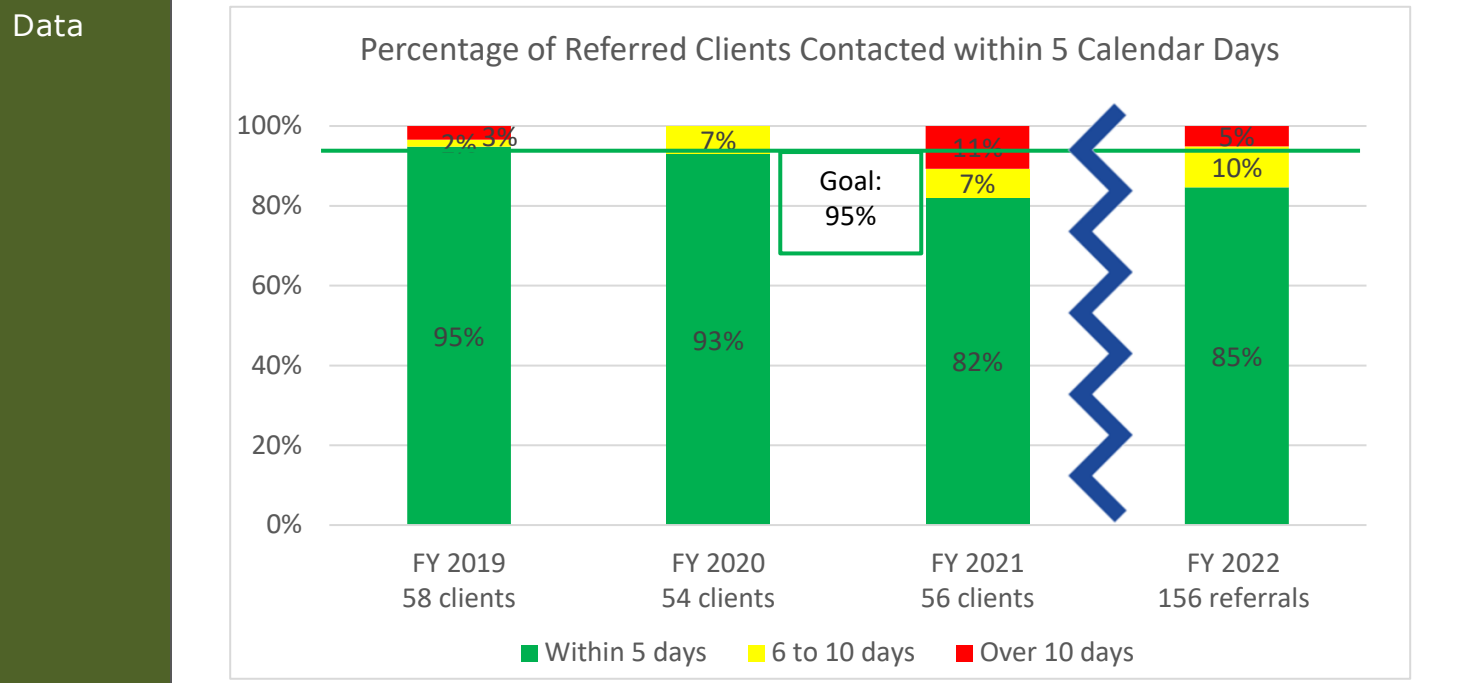
### Forecast

- For FY 2023, AIP expects the number of clients stay steady at 96.

**FY 2022 PERFORMANCE PLAN**

**Abuser Intervention Program**

<b>Measure</b>	2.1	Clients contacted within five calendar days of referral
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<b>Data Summary</b>	<ul style="list-style-type: none"> <li>In FY 2021, 82% of clients referred (46 of 56) were contacted within 7 calendar days of orientation. In FY 2022, the measure was revised to report the percentage of clients contacted within 5 days of referral.</li> <li>In FY 2022, 85% (132 of 156) referrals were contacted within 5 calendar days.</li> <li>Data reflects referrals rather than unduplicated clients – individuals who were referred multiple times are duplicated in this measure.</li> <li>This chart displays information on all clients referred in FY 2022, including those who do not engage in ongoing services.</li> <li>Data is kept on a spreadsheet maintained by program manager.</li> </ul>
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**What is the story behind the data?**

- The AIP program is certified by the Virginia Batterer Intervention Program Certification Board. VBIPCB standards state that the time between initial contact with client and the beginning of intake and assessment is 10 days or less.
- The program aims to begin the process within five calendar days.
- In FY 2022 AIP restructured and streamlined its intake process to increase access to timely services. Instead of group orientation, orientation is now conducted on an individual basis, to reduce the delay in starting services.
- In FY 2022, staff transitions, a high increase in referrals, and the transition to the new orientation process led to some delays in referral follow-up.

<b>Recommendations</b>	<b>Target Dates</b>
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<ul style="list-style-type: none"> <li>Review data for this measure on a quarterly basis to assess impact of changes on engagement timeliness.</li> </ul>	<ul style="list-style-type: none"> <li>FY 2023 Q2</li> </ul>
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**Forecast**

**FY 2022 PERFORMANCE PLAN**

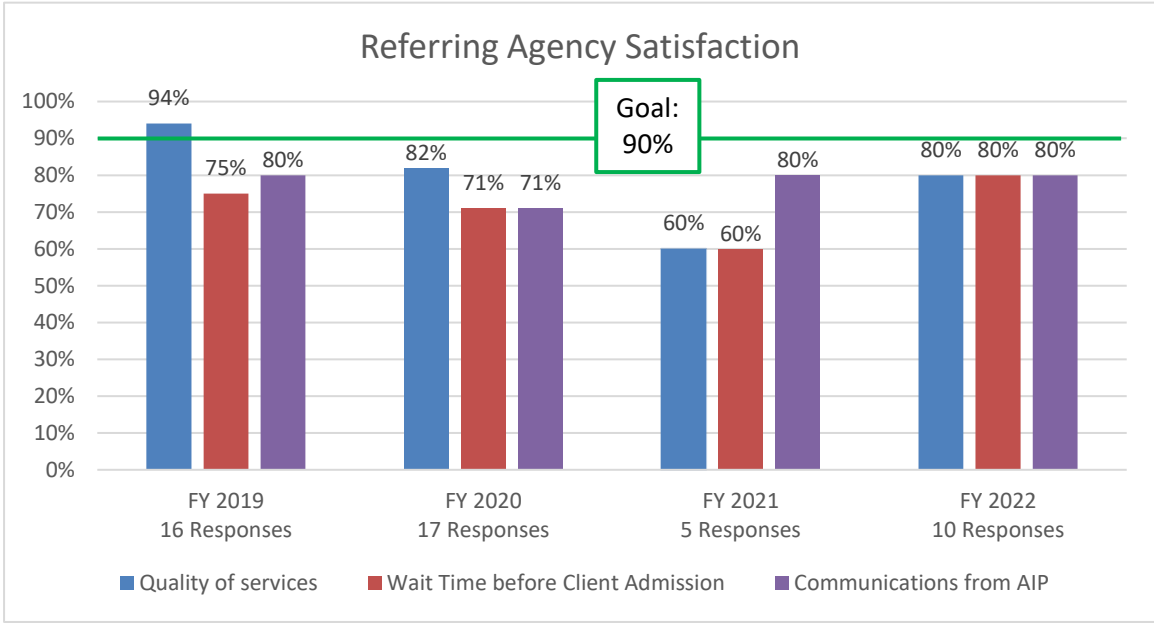
- Due to updated processes and stable staffing, is expected that 95% of clients will receive first contact within five calendar days in FY 2023.

**FY 2022 PERFORMANCE PLAN**

**Abuser Intervention Program**

**Measure**      2.2      Referring agency staff satisfaction

**Data**



**Data Summary**

- An online survey is sent annually to referring individuals. Primary referral sources are Juvenile/Domestic Relations Court and Child Protective Services (CPS).
- Respondents select their level of satisfaction on a 5-point scale. Percentages above reflect "slightly satisfied" and "satisfied" ratings.
- In FY 2022, 80% of referring staff surveyed were satisfied/somewhat satisfied with service quality, 80% with wait time, and 80% with the program's communications.
- The response rate for the FY 2022 survey was 53% (10 of 19 respondents).

**What is the story behind the data?**

- In FY 2022, 80% of respondents stated that they observed positive changes in their clients after AIP services were completed, up from 60%.
- Respondents were encouraged to leave qualitative feedback. Some respondents gave praise to the contract facilitators and the program coordinator for enhancing the program and making it more accessible for clients. Recommendations for changes included more timely notification of client progress.
- In spring FY 2022, AIP began providing monthly reports to referring agencies for each enrolled client.
- Engagement with teleservices depends heavily on an individual's own level of motivation, which has proven to be challenging for some individuals.
- In FY 2022, AIP piloted a client feedback survey which is sent to clients via email upon completion of the program. However, a small number completed the survey. In FY 2022 the survey was only available in English.

**Recommendations**

**Target Dates**

**FY 2022 PERFORMANCE PLAN**

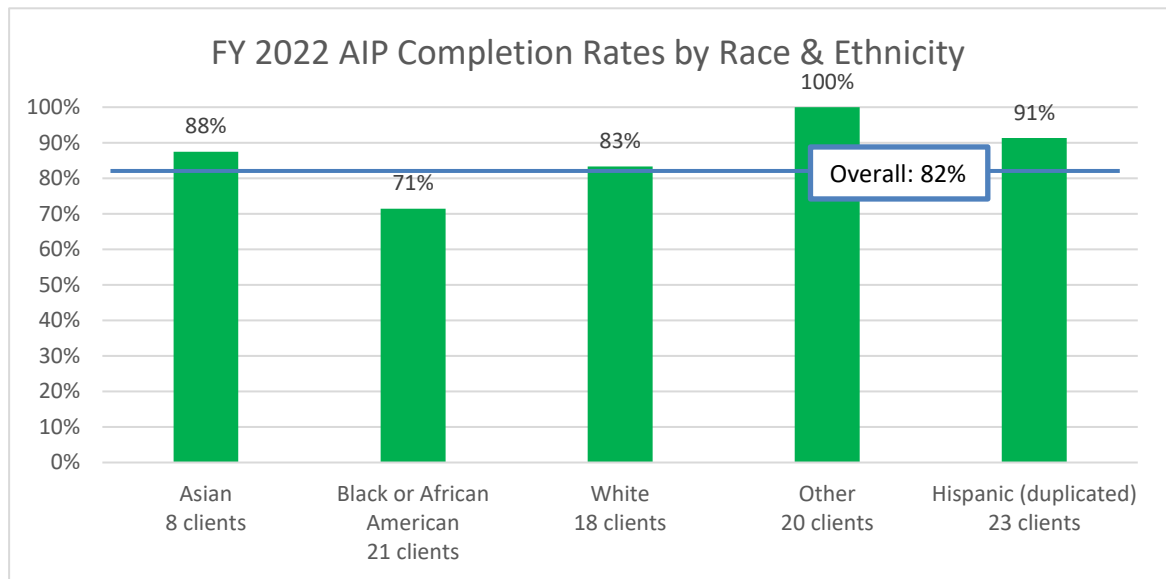
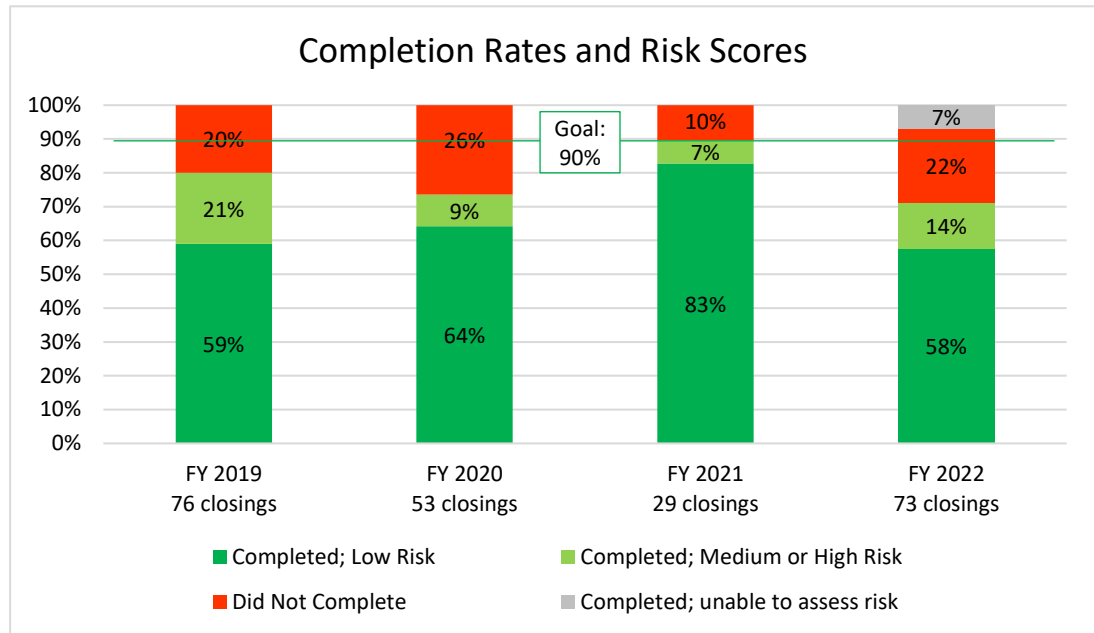
<ul style="list-style-type: none"><li>• Consider incentives and providing more opportunities for client survey completion. Make the client survey available in Spanish.</li><li>• Partner with DHS Child Welfare to orient and train new Domestic Violence specialist position, to enhance access to AIP services for families served by Child Welfare.</li><li>• Develop and provide handouts for participants as added educational materials.</li></ul>	<ul style="list-style-type: none"><li>• December 2022</li><li>• Ongoing</li><li>• FY 2023 Q4</li></ul>
<b>Forecast</b>	
<ul style="list-style-type: none"><li>• Anticipate that 95% of respondents will report satisfaction with quality of services, 80% will report satisfaction with wait time, and 80% will report satisfaction with communications.</li></ul>	



**Abuser Intervention Program**

Measure 3.1 Program completion rates and risk scores

Data



Data Summary

- In FY 2022, 73 individuals closed to the program. Of these individuals, 57 completed the program successfully. 42 of these clients were deemed to be low-risk.
- Program completion data and risk scores as assessed by the program clinician are tracked by the program supervisor on a spreadsheet. Clients who entered the program more than once are duplicated.
- Race and ethnicity data excludes clients for whom race or ethnicity was not recorded. Clients who entered the program more than once are deduplicated.

**What is the story behind the data?**

## FY 2022 PERFORMANCE PLAN

- In FY 2022, 78% of clients who were accepted to the program and eligible for completion in the program completed.
- The FY 2022 program completion rate was a decrease from FY 2021, but was comparable to previous years. The majority of non-completions were due to clients' attendance noncompliance, missing more than 2 classes.
- Completion rates were lowest for clients who identified as Black or African-American.
- High-risk behaviors include significant criminal involvement, minimization, low insight, impulsivity, ongoing anger, and continuing incidents with the victim. These are chronic, long-standing challenges that are often not resolved by an 18-week program.
- The AIP program continues to see a high number of clients who have other challenges to engagement, such as mental health and/or substance use issues.
- AIP implemented a new fee scale, adopting DHS' sliding scale, which reduced financial barriers for clients and reduced the prevalence of nonpayment as a noncompliance issue.
- Completion Rates by gender were recorded in FY 2022 for the first time, with 88% of males (56) and 73% of females (11) completing the program.

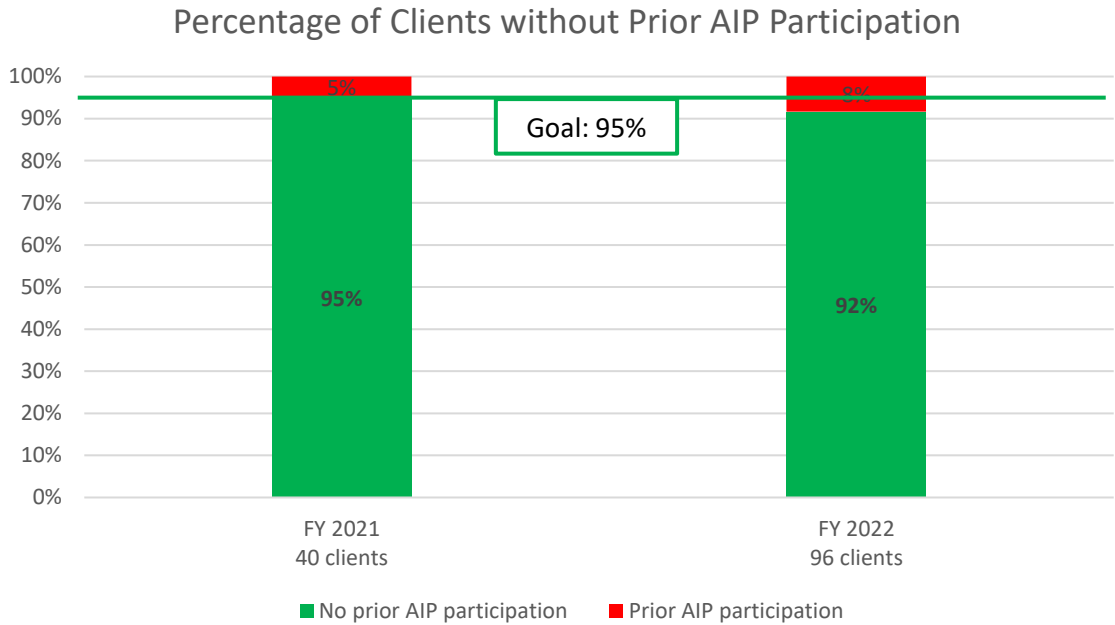
Recommendations	Target Dates
<ul style="list-style-type: none"> <li>• Launch a new referral form that includes the Domestic and Family Violence Risk Assessment and Management Framework.</li> <li>• Begin using the HITS screening tool with the victims at end of program to support risk assessment scores.</li> <li>• Analyze data for Black clients who do not complete AIP to identify any barriers that disproportionately affect these clients.</li> <li>• Continue to analyze referral and completion trends by gender.</li> </ul>	<ul style="list-style-type: none"> <li>• August 1, 2022</li> <li>• August 2022</li> <li>• FY 2023 Q4</li> <li>• FY 2023 Q4</li> </ul>
Forecast	
<ul style="list-style-type: none"> <li>• Anticipate rates of completion will remain near 80% in FY 2023. Risk levels will change after the new assessment tool is implemented.</li> </ul>	

**FY 2022 PERFORMANCE PLAN**

**Abuser Intervention Program**

Measure 3.2 Recidivism

Data



Data Summary

- In FY 2021, the program implemented a new measure to assess the percentage of AIP clients with prior AIP involvement.
- Data is obtained from client self-report and the electronic health record and tracked by the program supervisor in a spreadsheet.

**What is the story behind the data?**

- In FY 2022, 92% of program participants had no prior AIP involvement. Of the eight clients with prior AIP involvement, all eight returned in the same year after initially terminating voluntarily or due to lack of attendance.
- It is expected that the recidivism rate will remain low. AIP teaches and models skills that individuals can apply to change behavior patterns; however, application of these skills depends on individual motivation, some individuals require more than one 18-week session to achieve lasting changes.

**Recommendations**

- Continue to assess patterns for clients who repeat the program, to determine whether separate programming for repeat clients is required.
- Begin tracking the number of prior arrests for new program participants through risk assessments completed by probation officers and self-report, to determine whether curriculum adjustments would be beneficial for clients with a prior history of domestic violence.

**Target Dates**

- Ongoing
- 9/1/2022

**Forecast**

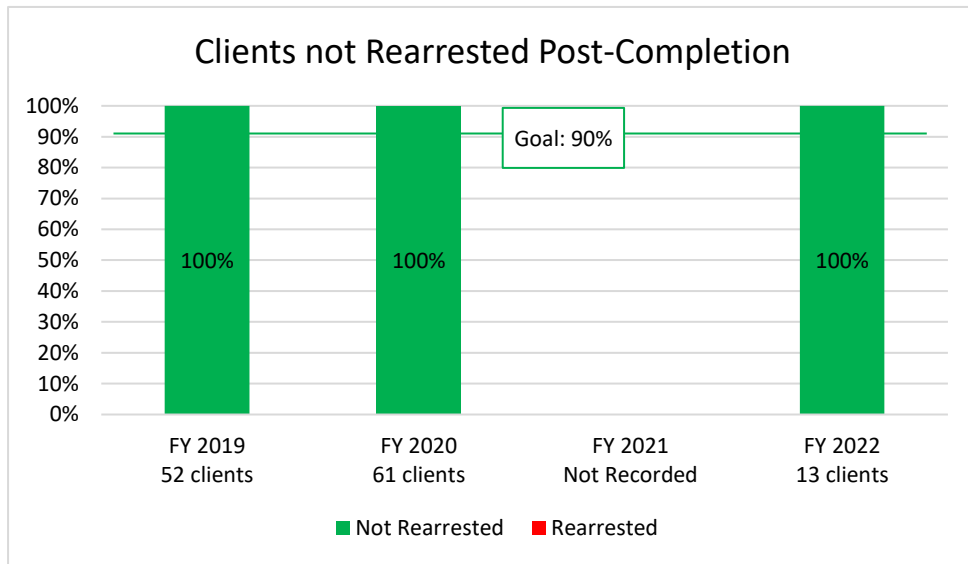
- It is estimated that 95% of program participants will not be rearrested for intimate-partner violence in FY 2023.

**FY 2022 PERFORMANCE PLAN**

**Abuser Intervention Program**

<b>Measure</b>	3.3	Clients not rearrested/convicted of an intimate-partner violence offense in Arlington post-completion
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**Data**



**Data Summary**

- AIP manager submits to Arlington court staff the names of those Arlington clients who have completed the program in the previous year; court staff runs a report of those who had another intimate-partner violence charge and supplies the number of matches.
- In FY 2022, data was obtained for 13 clients who completed the program in the previous year, all of whom avoided rearrest post-completion.
- AIP can only request data for which a valid release of information is maintained.
- In FY 2021, this data was not able to be received due to expired releases of information.
- Data is not collected for clients who reside outside Arlington County.

**What is the story behind the data?**

- In FY 2021, the program revised its information exchange practices with referral partners. Due to these changes, it was not possible to collect this data for clients who completed the program in FY 2022.
- Updated information exchange practices were implemented between staff and contractors in September 2021, resulting in a low number of valid releases this year.
- This measure only reflects rearrests that occur in Arlington County after completion of the program. Some clients are re-arrested while in the program. In FY 2022, two were rearrested for domestic violence on the same partner, and two for non-domestic violence incidents.
- After the program, some clients may leave the jurisdiction.
- To prevent recidivism long-term, the program has added clinical focus with one-on-one sessions upon request. These sessions may focus on communication skills, coping, boundaries, improving empathy, provide ongoing support and processing feelings.

**FY 2022 PERFORMANCE PLAN**

<b>Recommendations</b>	<b>Target Dates</b>
<ul style="list-style-type: none"><li>• For clients entering the program in FY 2023, continue requesting permission to exchange data with the Juvenile and Domestic Relations staff through 7/31/2023, so that re-arrest data can be obtained at the end of the fiscal year.</li><li>• Continue to work with regional partners to explore potential to obtain statewide re-arrest data as well as data for arrests that occur in Arlington.</li><li>• Explore developing processes to collect follow-up data from participants and victims.</li></ul>	<ul style="list-style-type: none"><li>• 8/1/23</li><li>• Ongoing</li><li>• FY 2023 Q4</li></ul>
<b>Forecast</b>	
<ul style="list-style-type: none"><li>• In FY 2023, it is estimated that 95% of program participants will not be rearrested for intimate-partner violence in the year after completion.</li></ul>	