

## Civic Federation Questions

March 8, 2022

### **Does the Marcus-David Peters Act have to be approved in Richmond with the Governor's signature?**

The Marcus-David Peters Act was signed into law in 2020 by then-Governor Ralph Northam.

### **You've described a number of important services as well as improvements in staff...I missed the first few minutes of the presentation...can you associate some usage numbers with the various services?**

In Fiscal Year (FY) 2021, the Arlington County Community Services Board (CSB) served 892 individuals in the Child and Family Services Division, 4,832 individuals in the Behavioral Healthcare Division, and 930 individuals in the Aging and Disability Services Division.

Also in FY 2021, Arlington's Emergency Services served 1,616 individuals, and received 38,106 telephone calls.

Additional information about CSB and Department of Human Services programs can be found online in the Department's various Performance Plans, which are updated annually:

<https://www.arlingtonva.us/Government/Departments/DHS/DHS-Performance-Measurement-Program>

### **For the Health Profile information in Rapid SOS, are there any other sources besides the sign-up information - e.g., from other data sources?**

Currently, there is not an option to add other documentation or data sources to a RapidSOS profile. Arlington County staff have reached out to RapidSOS to find out if this is an option they plan to add in the future.

### **When will 988 be effective?**

Per a federal mandate, dialing "988" will route calls to the National Suicide Prevention Lifeline beginning July 16, 2022.

### **With regard to 988 and Joint Base Myer-Henderson Hall, is there coordination to respond to behavioral health crisis?**

The Arlington County Department of Human Services has selected and initiated the onboarding process for a full-time clinician who will work with service members, veterans, and their families, and it is expected that they will begin work with the Department in June 2022. This staff person will develop a Memorandum of Understanding between Joint Base Meyer Henderson Hall and the Arlington County Department of Human Services to coordinate crisis services, beginning in Fiscal Year 2023.

**What are we doing to get input from people who have gone through a crisis to find out what they think is most important or useful? For example, I believe that peer responders are extremely important in this process, but our group tonight didn't give peer specialists as high a priority as other functions. Are we the best people to judge?**

In addition to obtaining community feedback during the Marcus Alert Virtual Townhall on February 17<sup>th</sup> and the Civic Federation meeting on March 8<sup>th</sup>, there was an online community survey in both English and Spanish that asked these questions (and others) and was open from February 22<sup>nd</sup> – March 15<sup>th</sup>. Arlington also worked with a contractor to hold small focus groups in late March with individuals who have experienced a behavioral health crisis – either personally, or with a loved one – to also ask these very questions.

**Is RapidSOS connected to Apple ID to reach out to first responders -**

**<https://support.apple.com/guide/iphone/iph08022b194/ios>**

RapidSOS is not linked to the Apple ID Medical Profile. The information 9-1-1 call takers receive from Apple and Android devices is location information only.