

Water and Wastewater Utility Rate Study Community Advisory Group

Meeting #6: January 26, 2021

Public Engagement & Outreach Planning



How to Participate

- Please participate actively and respectfully
- Please mute when not speaking
 - If the project team mutes your line, you can unmute by selecting *6 on your phone
 - Please do not put the line on hold
- Click the “raise hand” icon to enter the discussion queue; click again to lower your hand after speaking.
- You can also share comment and questions using the webinar chat
- There will be a public comment session at the end of the meeting for members of the public

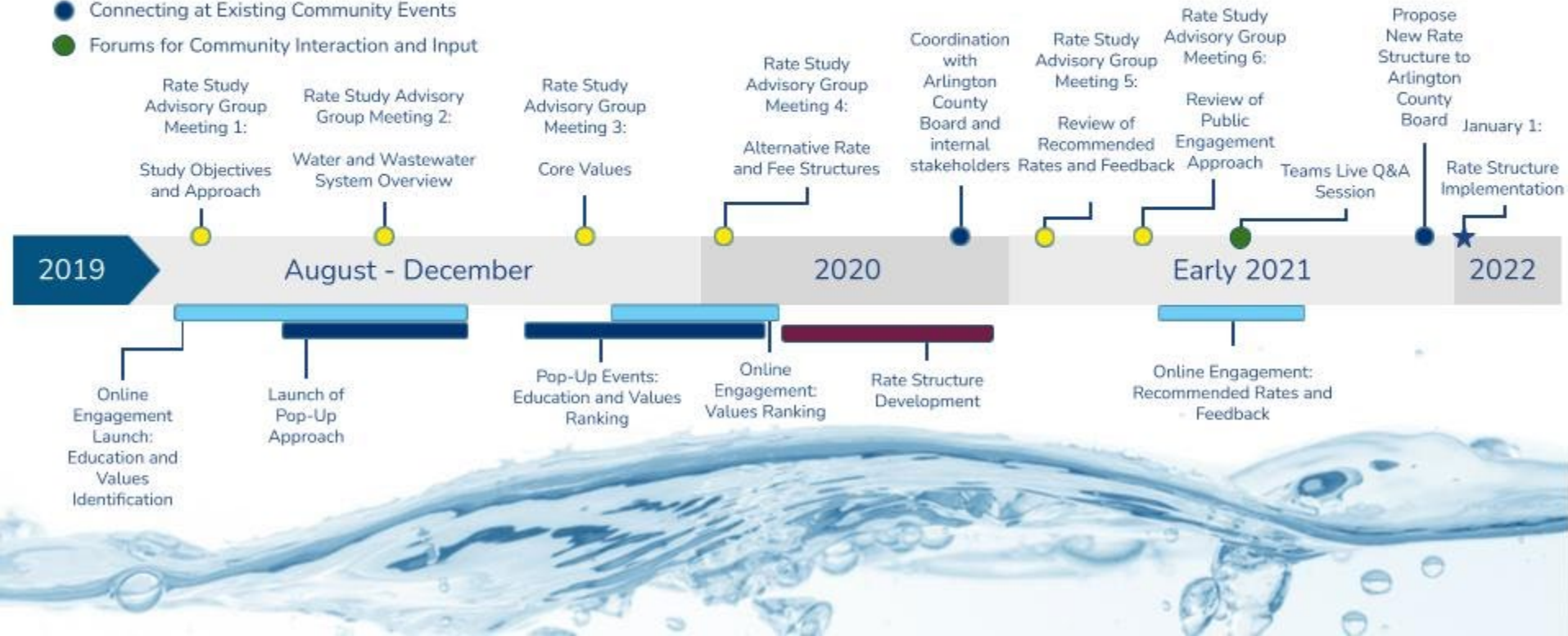
Agenda

- Welcome & Agenda Review
- Public Engagement Timeline
- Online Engagement Overview
- Advisory Group Reflections
- Next Steps
- Public Comment

2019 - 2021 Arlington County Water and Wastewater Utility Rate Study Public Engagement Timeline



- Ongoing, Broad-Based Communication and Engagement
- Advisory Input
- Rate Structure Development
- Connecting at Existing Community Events
- Forums for Community Interaction and Input



Public Engagement & Key Dates

FY 2022 Budget Process

2/20 - Advertisement of rate structure and budget

4/8 - Public Hearing

4/23 - Adoption of rate structure and budget



Online Engagement Overview

- Feedback Collection: Engage Arlington
- Review the Proposed Rate Structure and Provide Comment
 1. View new rate structures
 - [Single-Family Resident](#)
 - [Commercial](#)
 - [Multifamily](#)
 2. Explore impacts
 - [Water Bill Calculator](#) *(example)*
 3. Share Feedback/Questionnaire



Share Your Feedback on the Proposed Rate Structure

Share Your Feedback on the Proposed Rate Structure

[f Share](#) [Tweet](#)

Please provide your feedback on the proposed rate structure here. Share any comments or questions.

Communication and Public Engagement Tactics

Ongoing, broad communication & public engagement

- Project Web Page
- 76 Engage/Engage Arlington Platform
- Postcard Mailer
- Existing County Communications

Key Stakeholder Consultation

- Rate Study Community Advisory Group

Forums for Community Interaction & Input

- Teams Live Q&A Session

Connecting at Existing Community Events

- Briefings for Partners, Commissions & Other Groups

Advisory Group Reflections



Q & A

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Thank you!

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