



The Arlington Community Services Board

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James Mack
ACCSB Chair

Cynthia Kemp
Executive Director

March 20, 2013
DHS Sequoia Building Auditorium
2100 N. Washington Blvd
Arlington, Virginia
7:00 pm – Full Board Meeting

Members Present: James Mack, Barbara Jones, Anne Hermann, Judith Deane, Brian Berke, Jenette O’Keefe, Keith Whyte, Linda Kelleher, Shauna Alonge, , Cynthia Fagnoni

Members Excused: Brian DeAtley, David Kidwell, Naomi Verdugo, Scott Brannon, Moira Saucedo

Staff Present: Cynthia Kemp, Farah Shakour, Kelly Mauller, Suzanne Lane, Alan Orenstein, Joanna Barnes, Joe Bullock, Meredith Eisenhart

Public Comment(s)

There were no public comments.

Approval of the February 20, 2013 ACCSB Meeting Minutes

ACCSB Chair Mack called for the review and approval of the minutes for the February 20, 2013 full board meeting. The Members reviewed the minutes. Chair Mack called for a motion to approve the minutes. Mr. Whyte motioned to approve the minutes, Ms. Herrmann seconded the motion and the minutes were approved with no corrections.

Staff Recognition:

Steve Garcia, IDD Supervisor, Aging and Disability Services Division, was nominated to receive the March 2013 staff recognition award. Mr. Garcia was nominated by Joanna Barnes, Bureau Chief of Intellectual Developmental Disabilities. Ms. Barnes spoke about Mr. Garcia’s accomplishments over the past year, his dedication to team work and ability to balance his time between clients and the team. Ms. Barnes gave an example of Mr. Garcia’s direct support stating that he physically assisted in moving a resident of the Mary Marshall Assisted Living Residence into their new apartment. Mr. Garcia stated that his efforts are not without challenges but that his work with his team and serving the clients are rewarding. He stated that the IDD staff work very hard as a team and thanked the CSB for recognizing him. Mr. Garcia was accompanied by the entire IDD staff. Chair Mack thanked Mr. Garcia and Ms. Barnes and conferred the award.

Presentation: The State of Homelessness in Arlington County

Chair Mack introduced Anita Friedman, Division Chief, Economic Independence Division. Ms. Friedman presented information on the 10 Year Plan to End Homelessness including the 100 Homes Project.

Chair Mack stated that since 2007, Anita Friedman has served as Chief of the Economic Independence Division of Arlington’s Department of Human Services, where she supervises housing, employment, and financial assistance services provided to the County’s low-income population. He stated that prior to this, she worked for over 20 years in international development, managing social and economic development programs, primarily in Latin America and the Caribbean. He noted that Ms. Friedman has held positions as Chief of Operations for the Inter-America and Pacific Region of Peace Corps, Country Director of the

Peace Corps/Dominican Republic, and Chief Operating Officer for the Latin American Youth Center in Washington, DC. Chair Mack stated that in 2012, Ms. Friedman was awarded Arlington County's Woman of Vision Award for her work on conducting the 100 Homes for 100 Homeless Arlingtonians Campaign. He noted that Ms. Friedman is a graduate of the 2012 class of Leadership Arlington and that Ms. Friedman has a Masters degree from the University of Wisconsin-Madison and a Bachelors degree from Vassar College. He stated that Ms. Friedman has lived in Arlington since 1990 with her husband and two sons.

Ms. Friedman began her presentation with an overview of the Economic and Independence Division (EID). She stated that the Division cuts across the populations because they work with the elderly, children, people receiving behavioral health services and work very closely with the division chiefs and staff. Ms. Friedman explained how EID measures homelessness.

- Annual point in time "head count" surveys
- Arlington Public Schools count of homeless children
- The 100 Homes Campaign count
- Monthly reporting in a shared database (Homeless Management Information System) by all agencies working with the homeless populations

Ms. Friedman stated that on the 3rd Thursday of every January the EID staff, along with their private non-profit partners go out on the streets where homeless people spend their time and sleep and count each individual. She stated that Arlington Public Schools provide a count of homeless children at the beginning of each school year. Ms. Friedman spoke about the 100 Homes Campaign and stated that in October of 2011, 150 volunteers went out on the streets for several hours in the early morning looking for homeless person's and distributed \$5.00 McDonald's coupons to those persons that agreed to fill out the survey. She noted that part of the survey was a medical survey instrument that was utilized to calculate a person's vulnerability and likelihood of dying on the streets if not housed. Extensive efforts are underway to house the 100 most vulnerable and at this point 51 of the 100 have been housed.

Ms. Friedman reviewed the point in time survey process conducted the 3rd Thursday of every January which shows how many people are homeless, both sheltered and unsheltered, which are both individuals and households with children. She noted that in 2010 a total of 531 homeless persons were counted and in 2012 the number of homeless persons decreased to 451.

Ms. Friedman stated that Arlington currently has five shelters in place.

- 2 family shelters
- 1 shelter for singles
- 1 one emergency winter shelter (open from November to March)
- 1one domestic violence shelter (only for families who have fled domestic violence)

Ms. Friedman stated that while the total number of homeless persons has decreased, the number of persons coming in and out of the shelters has increased from 666 persons served in 2010 to 708 persons served in 2012. She noted, however, that the total length of an individual's stay in the shelters has decreased. She stated that 184 individuals left the shelters and went into permanent supported housing in FY 2011 and FY 2012.

Ms. Friedman stated that the primary tools utilized to place individuals into permanent housing are the Housing Grants Program, Permanent Supported Housing (PSH) and other living settings such as Mary Marshall Assisted Living Residence (MMALR) or group homes. She stated that out of the 100 individuals in the 100 Homes Campaign, 51 have been placed in permanent housing; approximately 16 with housing grants, approximately 14 to permanent supported housing and the remaining individuals were placed into MMALR or Section 8 Housing with vouchers specifically for veterans.

Ms. Friedman stated that the 10 Year Plan to End Homelessness is targeted mostly to the unsheltered population. She stated that the plan was launched in 2008 with a consortium of public, private and faith-based community organizations. She noted that the goal of the plan is that no individual or family shall lack access to decent, affordable housing.

Ms. Friedman gave an overview of the plan's accomplishments.

- Provided 543 households with financial assistance and case management
- Housed 51 homeless individuals as part of the 100 Homes Campaign
- Housed 47 elderly and disabled individuals at MMALR
- Approval of a plan to open a year round homeless shelter to replace the temporary Emergency Winter Shelter
- Raised one million dollars in a public/private partnership to provide permanent supportive housing for the elderly
- Trained and placed 24 homeless individuals in culinary arts and assisted them to find permanent housing
- Added four new programs of permanent supportive housing for homeless individuals with a disability
- Established a coordinated intake process run by the Community Assistance Bureau (CAB). Ms. Friedman explained that the coordinated intake process is a collaboration between the Department of Human Services (DHS) and nonprofit organizations to determine the best resources for an individual.

Mr. Atkins asked if there is a different rate of success for individuals who are placed into single supportive units compared to those that have roommates or other congregate. Ms. Friedman responded that the focus is on single supportive units. She noted that there are times when individuals do choose to live together but it is not typical.

Chair Mack thanked Ms. Friedman for her presentation.

Update: Local FY14 CSB Budget

CSB FY14 Final Budget Priority Requests Document (Refer to Handout)

Chair Mack gave a brief review of the CSB's FY14 final Budget Priorities Requests for presentation to the County Board on March 21, 2013. He noted that each member will only have four to five minutes to speak.

Executive Committee Meeting Schedule with County Board members on March 21, 2013

- Case Management will be presented by Ms. Deane, Ms. Saucedo, Ms. Jones and Ms. O'Keefe.
- Contracted Employment Services will be presented by Mr. Whyte
- Crisis Intervention Center Emergency Therapist will be presented by Ms. Hermann
- Nursing Support for Group Homes will be presented by Ms. Alonge
- Substance Abuse Residential Treatment will be presented by Ms. O'Keefe

Public Hearing on the Budget March 26, and Tax Rate Hearing March 28, 2013

Chair Mack informed the members that he has registered all the speakers for the County Board Public Budget Hearing on March 26, 2013. Ms. Mauller stated that the members will need to contact the County Board Office on the day of the hearing with their confirmation number available to learn their assigned speaker number. Chair Mack noted that each presentation is limited to two minutes.

Chair Mack stated that Ms. Verdugo will not be available to present at the County Board Public Tax Rate Hearing on March 28, 2013 and asked if anyone on the CSB Full Board would like to volunteer in her place to talk about the CSB's support of raising the tax rate.

Mr. Atkins stated that if the CSB cannot be present for the County Board Public Tax Rate Hearing that a presentation may be sent via email. The board members agreed that a presentation will be submitted via email.

ACCSB Executive Director's Report

Ms. Kemp reported on the group homes (*Refer to Handout*). She stated there were 15 incidents reported which is a decrease from previous months. She noted that the decrease in incidents is due to the State's request that minor incidents (i.e. a witnessed minor scrape or bump, etc.) not be reported.

Ms. Kemp gave an overview of the financial report (*Included in the Member Packet*). Ms. Kemp reported that CSB programs should be at 50% through December and they are at 45%. She reported that April's financial report will include the January data.

Ms. Kemp gave an overview of the Outline for Successful CSB State and Local Advocacy Efforts (*Included in Member Packet*). Ms. Kemp gave a brief summary about why the document was developed and suggested that the board members begin focusing on the State General Assembly Issues. Ms. Kemp referred to the FY13 CSB Priorities for the General Assembly (*Included in Member Packet*). Reading directly from the CSB State Budget and Legislative Advocacy schedule, she stated that the Full Board receives from the CSB Executive Director last year's CSB priorities for the General Assembly. She noted that the Executive Committee will begin the discussion about the state priorities in April

Ms. Kemp stated that she met with the Department of Justice (DOJ) Independent Reviewer, Donald Fletcher about the ID Issues on Monday. She stated that Mr. Fletcher was hired by the court to oversee the entire DOJ Settlement. She reported that the meeting was mainly about the timeline of the closure of Virginia Training Center and the cost of services to transition residents into the community. Ms. Kemp reported Mr. Fletcher stated "In order for this to work in Virginia, the movement of persons out of the training centers into the community, the financing system in Virginia needs to change". Ms. Kemp noted that the Department of Medical Assistance Services (DMAS) would be responsible for changes in the financing system.

Ms. Kemp gave an update on the consumer run programming. She reported that the new vendor, Recovery Program Solutions of Virginia (RPSV), signed a lease and that they are working to have the new Center ready to open the first week in April. She stated that the new Center is located at Columbia Pike and Glebe Road and that interviews to hire consumers for employment are being conducted.

Ms. Kemp directed the members to the Call Screening Data (*Included in Member Packet*). She reported that the Call Screening Data went through the committees and is collected every six months.

ACCSB Chair's Report

Chair Mack announced that the annual CSB Awards Celebration will be held at the June 19, 2013 CSB Full Board meeting. He stated that CSB staff will be distributing the nomination forms in the next few weeks and the nominees will be reviewed in May.

Chair Mack announced that the Community Development Citizen Advisory Committee (CDCAC) would like a representative from the CSB to join their committee. He noted that the CSB Liaison, Mary Hynes, has asked the CSB to appoint the representative. He stated that the CDCAC advises the County Board about various aspects of the Community Development Block Grant (CDBG) program. Chair Mack asked Ms. Kelleher to further explain the role of the CDCAC. Ms. Kelleher stated that the CDCAC is a subdivision of the Housing Commission and that they administer funds that come in through the CDBG, the Curriculum Based Support Group (CBSG), which is through Health and Human Services, and the Affordable Housing Investment Fund (AHIF). Chair Mack asked if any of the board members would like

to volunteer to be the CSB representative on the Committee. The members stated they would like an opportunity to think about Mr. Mack's request prior to volunteering.

Chair Mack announced that In April, Rhonda Williams, Alexandria CSB, will be presenting on substance abuse among older adults.

Report Out on ACCSB Retreat Initiatives

Ms. Hermann reported out on the Mary Marshall Assisted Living Residence (MMALR). Ms. Hermann reported that some of the residents at MMALR were stricken with the neuro-virus. She stated that the Health Department was involved and that the Director stated that staff managed the situation very well. Ms. Hermann announced that two LPNs have been hired and they are looking for a new Residential Counselor. She announced that the residences annual inspection for licensing is scheduled for April.

Ms. Jones reported out on Intellectual Disabilities Housing. Ms. Jones reported that a meeting was held this morning with County Housing. She stated that there is no residential capacity for persons transitioning from the training centers. She reported that there were discussions about the possibility of new homes being built and the processes of other communities.

Informational Items

- Ms. Hermann asked if there are any CSB Full Board or Executive Committee Meetings in the near future that are not scheduled on the second Monday or third Wednesday as normally scheduled. Ms. Kemp responded that the Executive Committee Meeting is scheduled for Monday, May 6, 2013, instead of Monday May 13, 2013.
- Ms. Kelleher reported that the Affordable Housing Study Working Group held their first meeting. She stated that she has been asked to chair the Civic Engagement Committee. She reported that the Committee consists of two groups; a working committee and a committee to handle RFPs. She noted that Reverend Leonard Hamlin of the Macedonia Baptist Church is the chair. She stated that the Disability Advisory Group has joined with the Civic Engagement Committee and they will be meeting with staff next week. Ms. Kelleher stated that she may need to seek the advice of the CSB full board as part of the outreach to determine how best to gain the input of Arlington's populations.
- Chair Mack announced that County Board member Walter Tejada will be chairing a meeting on the new trolley project on March 27, 2012 at the Kenmore Middle School from 6:46 p.m. to 9:00 p.m.

Adjournment

The Arlington Community Services Board meeting was adjourned at 8:20 p.m.

Respectfully submitted by Kelly Mauller.