

ADULT PROTECTIVE SERVICES/OVER SIXTY INTAKE

PROGRAM MISSION

To promote for all program clients their living as independently as possible in the community; to protect incapacitated adults over the age of 18, and everyone over the age of 60, from abuse, neglect (including self-neglect) or exploitation; and to increase awareness of adult and elder abuse by providing educational services and community outreach.

The following are the three components of the Adult Protective Services/Over Sixty Intake program:

- **Over Sixty Intake (OSI):** Provides assessments of, and service plans for, adults 60 years of age and older who, because of their age, frailty, medical condition, or living situation, are at risk of placement in a hospital, nursing home or shelter. The focus of the service plan is to establish or strengthen family and social support systems to enable the adult to live in the least restrictive setting possible. Linked services may include homemakers, home health aides, home delivered meals, adult day health care, mental health services and volunteers. When in-home services can no longer safely meet the client's needs, placements outside the home are arranged. If the client requires ongoing case management services, he/she is transferred to the Adult Social Services Program within the Division.
- **Adult Protective Services (APS):** Protects adults age 18 and over with disabilities (includes physical, developmental and psychiatric) and all adults over age 60 from abuse, neglect (including self-neglect) and exploitation and promotes their living as independently as possible in the community. Staff investigates reports of suspected abuse, neglect, or exploitation of adults and develops an individualized service plan to protect an adult found to be abused, neglected, or exploited. The Code of Virginia mandates the provision of protective services in founded cases for incapacitated adults 18 years of age and older and for all adults 60 years of age and older.
- **Emergency Needs Intervention/Outreach and Information and Referral (I&R):** For persons 60 and over who require assistance with obtaining food, money for payment of bills (utilities, medication, rent, etc.), and information and referral to other services.

PROGRAM FINANCIAL SUMMARY

	FY 2005 Actual	FY 2006 Adopted	FY 2007 Proposed	% Change '06 to '07
Personnel	\$276,316	\$277,798	\$298,944	8%
Non-Personnel	49,929	51,975	56,238	8%
Purchase of Service	13,710	12,555	12,555	-
Total Expenditures	339,955	342,328	367,737	7%
State Share	133,918	136,662	133,989	-2%
Purchase of Service	10,044	10,044	10,044	-
Total Revenues	143,962	146,706	144,033	-2%
Net Tax Support	\$195,993	\$195,622	\$223,704	14%
Authorized FTEs	3.5	3.5	3.5	
Funded FTEs	3.5	3.5	3.5	

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SIGNIFICANT BUDGET HIGHLIGHTS

- ↑ Personnel increase reflects a two percent market pay line adjustment, a 10% increase in employer health insurance costs, and an increase in employer retirement contributions to maintain full funding of the retirement fund, and also includes normal merit steps.
- ↑ Non-personnel increase includes building rent (\$4,263).
- ↓ State Share revenue from the Virginia Department of Social decreases, based on the departmental allocation of projected funds.

PERFORMANCE MEASURES

	FY 2002 Actual	FY 2003 Actual	FY 2004 Actual	FY 2005 Actual	FY 2006 Estimate	FY 2007 Estimate	FY 2007 Goal
Number founded APS cases: Abuse	19	16	18	28	23	23	23
Founded APS cases as a percent of total investigations: Abuse	16%	12%	15%	18%	18%	18%	18%
Number founded APS cases: Neglect	89	103	74	118	96	96	96
Founded APS cases as a percent of total investigations: Neglect	76%	76%	62%	74%	75%	75%	75%
Number founded APS cases: Exploitation	9	16	5	13	9	9	9
Founded APS cases as a percent of total investigations: Exploitation	8%	12%	4%	8%	7%	7%	7%
Number of founded APS cases: Total	117	135	120	159	128	128	128
Founded APS cases as a percent of total investigations: Total	38%	47%	52%	60%	45%	45%	45%
Number of founded APS clients accepting services	73	87	48	81	94	94	94
Percent of founded APS clients accepting services	63%	65%	40%	51%	60%	60%	60%
Total number of APS investigations conducted	309	286	231	264	285	285	285
Total number of OSI assessments conducted	169	519	593	602	515	515	515
Total number of I&R calls received	N/A	N/A	891	914	750	750	750
Total number of adults assessed	478	805	824	866	800	800	800
Number APS cases investigated within 5 days	N/A	286	231	N/A	N/A	N/A	N/A
Percent APS cases investigated within 5 days	N/A	100%	100%	N/A	N/A	N/A	N/A
Number APS cases investigated within 24 hours	N/A	N/A	N/A	264	285	285	285
Percent APS cases investigated within 24 hours	N/A	N/A	N/A	100%	100%	100%	100%

- The Virginia Department of Social Services requires that APS investigations be initiated within 24 hours. Staff initiated all APS investigations within the required timeframes.
- In accordance with Virginia Department of Social Services policy, adults deemed competent may choose to reject services.